
An Environmental Scan of Canadian Service Dog Organization Websites

Report prepared by Linzi Williamson, Aliya Khalid, and Abu-Hena Mostofa Kamal for the Office of One Health and Wellness, Department of Sociology, University of Saskatchewan





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REPORT SUMMARY

PURPOSE

- The purpose of this environmental scan is to provide a snapshot of the resources and support available online for Canadians who want to acquire and/or train a service dog.
- This scan attempts to capture details that can assist consumers in making informed decisions about options for acquiring a service dog in Canada.
- The intent of this scan is also to provide a snapshot assessment of the quality of available online resources so that organizations can revisit their content.

METHOD

- A rigorous review of online content from service dog organizations verified by multiple researchers from the University of Saskatchewan.
- This scan was also reviewed by a committee of service dog and animal-assisted human service personnel (e.g., service dog trainers and handlers, organization founders, etc.).

NEXT STEPS

- This scan will be shared with all organizations identified within this document and other relevant groups such as Facebook service dog support groups (e.g., Service Dogs in Ontario), the University of Saskatchewan's Pawsitive Canine Connections, the Canadian Foundation for Animal-Assisted Services (CFAS), and the Canadian Association of Professional Dog Trainers (CAPDT).
- The findings from this environmental scan will also inform forthcoming research publications and proposals led by Dr. Linzi Williamson.
- Additionally, we would like to incorporate information from this document into an accessible, user-friendly website.



1. PURPOSE

This environmental scan is intended to provide a snapshot of the resources and supports available online for Canadians who want to acquire and/or train a service dog. Organizations were considered if they provided services related to autism, seizure alert, diabetic alert, mobility, Operational Stress Injury-Posttraumatic Stress (OSI-PTSD), anxiety service dogs as well as guide dogs. Resources within the appendix have been separated by Canadian region, when available. This information may be used to refine existing resources, inform program development, and address service provision gaps where possible. While this scan was thorough, it is not exhaustive. As such, there may be more available resources and supports across Canada. It should also be noted that while the focus of this review was service dog organizations based in Canada, there are some U.S.-based organizations that work with Canadians (e.g., The Joys of Living Assistance Dogs) which have been included.

Information about Canadian service dog programs can be found through the Canadian Association of Guide and Assistance Dog Schools (CAGADS), the Canadian Association of Service Dog Trainers (CASDT), and CFAS. However, these resources only provide organizational online links and global assessments of the current service dog market rather than a more detailed summary of what each individual organization can provide. The current report attempts to capture details to assist consumers in making more informed decisions about options for acquiring a service dog in Canada.

Publication and sharing of this document are intended to help uncover additional resources and supports that can be included in future revisions. Further, service dog organizations may be inclined to revisit and revise the content on their website(s) to better meet the needs of their potential clients.

Every attempt was made to capture all Canadian organizations, but we suspect this list is not complete. Information is also always changing, and this report only reflects information captured between April 2022 and January 2023. If you have suggestions for additional organizations to be included or any other information to update this scan, please contact Dr. Linzi Williamson at linzi.williamson@usask.ca.



2. Relevant Background Information

Service, or assistance, dogs are a sub-type of animal-assisted human service (AAHS) “who performs at least one identifiable task or behaviour (not including any form of protection, comfort, or personal defense) to help a person with a disability to mitigate the impacts of that disability, and who is trained to a high standard of behaviour and hygiene appropriate to access public spaces that are prohibited to most animals” (Howell et al., 2022, p. 6). This is considered an umbrella term and is an encompassing definition for guide dogs, hearing dogs, mobility service dogs, psychiatric service dogs, service dogs for developmental/intellectual disabilities (e.g., autism assistance), and medical alert animals (e.g., seizure and diabetes alert) (Howell et al., 2022). Distinct from service dogs are companion dogs, educational/school support dogs, emotional support dogs, facility dogs, therapy dogs, and visitation/visiting dogs (see Howell et al., 2022 for full definitions). Some groups such as the Canadian Association of Professional Dog Trainers believe that service dogs are encompassed within the umbrella term “working dogs”, which also encapsulates scent dogs, conservation dogs, detection dogs, discrimination dogs, law enforcement/ military dogs, search & rescue dogs, tracking dogs, trailing dogs, water dogs, herding dogs, hunting dogs, sled dogs, drafting dogs, and guard dogs (Simon et al., 2022). Service dogs typically live with the person they support and the tasks they are trained to perform depend on the person’s disability and individual needs (Howell et al., 2022).

At present, AAHS’ are unregulated by the Canadian public sector (CAN/HRSO 500.01; Graham et al., 2022) and the Canadian service dog industry is colloquially referred to by many working in this sector as “anything goes”. Groups like Assistance Dogs International, advertised as the “Global Authority in the Assistance Dogs Industry” (ADI, 2022) have developed their own standards for service dogs. These standards, though, pertain only to service dogs and not other types of animal-assisted services, are not accredited by Standards Council of Canada (SCC), and are applicable only to their member organizations. At the provincial level, individual provinces have determined their own standards and acts (Appendix A) for service dogs, and some have adopted or adapted from ADIs standards (e.g., British Columbia, Alberta, and Nova Scotia). Further, various facets of the transportation industry in Canada have adopted their own standards and regulations pertaining to service dogs. This can complicate and limit interprovincial travel for service dog handlers (Appendix B).

There are various pathways to acquiring a service dog in Canada encompassed within, but not limited to, the following broad-level categories or scenarios:

- **Purchasing a fully or partially trained service dog:** dogs are bred, bought, or adopted, trained by professionals, then matched with and purchased by a handler.
- **Receiving a fully or partially trained service dog by donation:** dogs are bred, bought, or adopted, trained by professionals, then matched with and donated to a handler.



- **Organizational supported self-trained option:** handlers purchase or adopt a dog and work with service dog training professionals to learn how to train the dog.
- **Self-training (or owner-training) a dog to become a service dog without professional service dog training support:** handlers purchase or adopt a dog and complete service dog training on their own, sometimes with support from general dog trainers and/or behaviouralists who may or may not have service dog-related knowledge and skills.

To meet the technical definition of a service dog recognized by many organizations and certification protocols in Canada, a dog generally must be task-trained to aid their handler's disability(ies) and suitably trained for public access (e.g., non-reactive to other dogs and strangers). In many cases, individuals must also have a letter of recommendation and/or support from a health professional (e.g., primary physician, mental health professional, etc.) indicating that a service dog would aid in their disability(ies). Depending on which pathway an individual chooses (i.e., working with a service dog organization or self-training), there may be additional requirements to meet, such as an assessment to determine readiness for service dog handling. The lack of unified standards across Canada ultimately means that the requirements to get a service dog will differ depending on the pathway an individual chooses.

Currently, the demand for service dogs in Canada tends to exceed the supply (CFAS, 2020). Non-profit organizations may donate fully or partially trained dogs and/or support individuals who wish to self-train their dog. However, waiting lists can exceed 2 years. As such, consumers may consider acquiring a service dog from a for-profit organization, which can often provide quicker access, but the associated costs tend to be out of reach for most. The cost of a fully or partially trained service dog reportedly ranges from \$10,000 to \$30,000 CDN (CAPDT, 2021). Long wait lists and high costs mean that consumers are often faced with the option of task-training a dog on their own, or with the support of a local dog trainer who may or may not have specific service dog training knowledge and skills. Results of a 2019 study indicated that compared to those with professionally trained service dogs, individuals who self-trained their service dogs experienced more burdens (Yamamoto & Hart, 2019).

Training a service dog goes beyond basic puppy and obedience training, which may teach introductory cues/commands (e.g., sit, stay, down) and how to redirect unwanted behaviours (e.g., nipping, jumping, barking), as well as Canine Good Citizen courses which focus more on socialization and displaying calm, friendly behaviour in public and private social contexts (CAPDT, 2021). Service dog training requires expert knowledge of matching a dog's temperament and skills to an individual based on their disability-related needs. For example, guide dogs for people who are seeing-impaired are often trained to engage in "willful disobedience" as a means of protecting their handler from unintentionally walking into danger (e.g., vehicle or pedestrian traffic) (The Seeing Eye, 2022).

Without national-level public sector regulation, consumers, the public at large, and animals involved in service delivery have the potential to be harmed (CAN/HRSO 500.01). To this end,



The Canadian Foundation for Animal Assisted Support Services (CFAS; 2022) has developed Canada's first voluntary National Standard of Canada (NSC) for Animal-Assisted Human Services specifically for the Development of a Management System for AAHS'. These standards were developed with support from Human Resources Standards Organization (HRSO), an impartial SCC-accredited Standards Development Organization (SDO) and a committee of interested stakeholders (e.g., service dog providers, AAHS researchers, etc.) which was then published by SCC. More specifically, this standard was developed by consensus with a diverse, balanced, and impartial committee of stakeholders, published in both English and French, informed by relevant existing private standards, normative documents, and informative references, and subjected to public scrutiny (CFAS, 2022). CFAS has initiated and submitted an additional three related notices of intent (NOIs) to SCC: 1) Production and delivery of animal-assisted services; 2) Training, handling, and care of animals in service; and 3) Production and delivery of animal-assisted services during publicly declared emergencies (CFAS, 2022).



3. Method

The current environmental scan consisted of an online search, using keywords that were entered into Google in various combinations (e.g., service, assistance, psychiatric, autism, guide, support, medical alert, working, dog, canine, chien d'assistance, le chien de service, le chien d'assistance, Canada, Canadian, travel, human rights, federal, provincial, national, guidelines, legislation, laws) between April 2022 and January 2023. When a potentially relevant resource or organization was identified on another organization's website, this organization was then searched for to obtain any relevant information. Websites related to service dogs were included if they were: Canadian, offered information on any type of service dog, and/or outlined laws/legislation/guidelines regarding any type of service dog. Given an online search method was used for the current environmental scan, it is important to note that there are likely many resources developed and used by organizations that are not included because they are not available online. We intentionally did not conduct follow-up phone calls or emails to confirm information found on, or missing from, websites as online searches have become the norm and primary mode of information gathering (Nielsen Norman Group, 2022). There may also be additional websites not captured in this scan due to Google's search engine algorithms. Intercoder reliability was achieved by having two graduate students (Khalid and Kamal) review one another's work, which was then confirmed by a postdoctoral researcher (Williamson). The document was further reviewed by interested stakeholders, including service dog providers, animal-assisted human service (AAHS) advocates, and human-animal bond researchers.

With the information gathered through this scan, Resource Tables (Appendix C) were created to summarize the Canadian service dog organizations as well as service dog training courses that are available online. The first column of these tables includes the organizational website name, contact information, websites, and social media link(s), profit/non-profit status, ADI-accreditation, indication of standards, waitlist details, associated costs, dog training approach, dog breed preferences, additional animal-related affiliations, animal welfare considerations, disability-specific training/credentials, and Indigenous recognitions. The second column in the tables provides information on services offered. Finally, the third column of the tables indicates the service dog definition recognized by the organization.



4. Summary of Findings

A total of 97 service dog-related organizations were included in this report (Appendix A): 10 from Alberta, 13 from British Columbia, 37 from Ontario, 6 from Quebec, 4 from Manitoba and Saskatchewan, 4 from the Atlantic/Maritime provinces, 16 North American and Online Programs, and 7 Diploma Programs, Associations, Funding Support, and/or Informational Websites related to service dogs and service dog training were also located. All resources appear to have been created and/or updated within the last 10 years. The resources included in this scan were developed by a wide variety of government, non-profit, technology, community, educational, and service dog organizations. There were 31 (35.2%) service dog organizations that indicated they were “for-profit”, 55 (62.5%) were not-for-profit and/or a registered Canadian charity, and 2 (2.3%) organizations with an unknown profit/non-profit status. Only 16 (18.2%) of the organizations indicated they were ADI-accredited, most of which were confirmed through ADIs online membership list. Groups not ADI-accredited either did not indicate accrediting bodies or indicated CAPDT.

4.1 Information provided on organizational webpages.

For the most part, service dog organizations provided definitions of service dogs in general, or for more specialized service dog types (e.g., Autism, seizure alert, etc.). Some groups also labelled certain working dog groups as service dogs (e.g., facility dogs from Asista). None of the provided definitions reflect industry standards (e.g., CAN/HRSO 500.01) or research-based criteria (e.g., Howell et al., 2022). While many organizations indicated associated costs of service dogs for consumers, the information was not always complete and interested parties were invited to contact the organization for more information. Indications of waitlists varied, and wait times ranged from a couple of months to a couple of years.

Services ranged from self-training service dog support, assessing dog temperaments, obedience training, specific service dog task training, board and service dog training, one-on-one service dog training, group service dog training, public education on service dogs and disabilities, service-dogs-in-training fostering and puppy raising programs. Estimated training length varied across organizations and by services, ranging from a few months to a couple of years. Service dog testing and certification processes, handler readiness assessments, application processes, and health professional referrals/involvement were discussed by a small portion of organizations (e.g., BC Guide Dogs).

A couple of organizations provided sample physician referral letters for clients (e.g., Partners with Paws). Some organizations appeared to have developed and follow their own training standards (e.g., Wounded Warriors, MSAR), while others either follow provincial standards (e.g., British Columbia, Alberta, and Nova Scotia) or ADI's.



Organizations varied in terms of whether they bred their own dogs, worked closely with breeders, adopted dogs from shelters to train, and/or invited individuals to provide their own companion dogs. Most organizations did not indicate dog breed preferences for service dog work, but in cases where preferences were clear Labrador Retrievers, Golden Retrievers, and Standard Poodles were most utilized and/or recommended. Positive reinforcement and force/fear free dog training approaches appeared to be the most utilized among service dog trainers followed by a more balanced approach. However, not all organizations were transparent about their training methods/approaches. Lack of transparency was signified by not stating on their website(s) what training methods/approaches are used and/or not elaborating on the training methods/approaches.

4.2 Information missing from organizational webpages.

Relatively few programs discussed how families of handlers are involved in service dog training. Among those that did mention family involvement (e.g., Canadian Alert Dogs, Autism Service Dogs), details about family involvement were often sparse and it was unclear whether these aspects of the program were informed by and co-developed with families.

Considerations of animal welfare were sparse within most programs' online content, and among the organizations that did discuss it (e.g., Courageous Companions, Holdfast K9s, Service Dog Training Institute) none of them appeared to be informed by research frameworks such as The Five Domains or The Five Freedoms (Mellor, 2016; Mellor, 2017; Mellor et al., 2020). Only a small portion of organizations discussed what happens to dogs who end up not being well-suited for service dog work (e.g., Autism Dog Services, Inc.). Only one organization mentioned service dog retirement, but with very sparse details (i.e., Lions Foundation of Canada Dog Guides). We could not identify any organizations that discussed managing grief over the loss of a service dog with handlers.

While some organizations did state on their website(s) the number of recent graduated and/or certified service dog teams from their program (e.g., Aspen Service Dogs), this was not a standard practice. There were also only a few groups who shared client testimonials and/or pictures of handlers with their service dogs (e.g., Autism Dog Services Inc.).

Almost no organizations highlighted disability-specific training (e.g., posttraumatic stress disorder, traumatic brain injuries, physical mobility issues, etc.), communication skills training, or credentials held by personnel and/or trainers. Further, no organizations intentionally promoted their diversity, equity, and inclusion practices. While not the main purpose of this scan, it was also challenging to determine the level of excellence of the services provided and approaches to teaching (e.g., How rigid or flexible are trainers? To what degree do trainers meet people where they are at?



Is teaching and learning linear?). An example of a research- and community-informed course is “A ‘Pawsitive’ Toolkit for Service Dog Trainers” developed by Dr. Colleen Dell and her Pawsitive Canine Connections team in partnership with the University of Saskatchewan - <https://servicedogtoolkit.ca/>. This online certificate course is designed to inform service dog trainers about recovery from substance use and the important role of peer support and connection for the wellness of Veteran dog handlers diagnosed with posttraumatic stress disorder.

We did not identify specific schools or programs dedicated to training service dog trainers. There were many service dog organizations who indicated that they offer training, but this was not their sole focus. We also found one diploma program at Medicine Hat College in “Service Dog and Canine Management”.

Only one organization indicated they are directed by Indigenous Elders, advisors, and First Nation leadership (i.e., MSAR). There were only three organizations which provided Indigenous land acknowledgements on their webpages (i.e., Pacific Assistance Dogs, Canadian Veterans Service Dog Unit, and Dog Friendship).

It was not possible to garner information from all included organizations as some had websites under construction or we were unable to use web-engine translation services (e.g., Google Translate on Chrome) to view the information in English (i.e., Psy’chien).



5. Conclusions and Next Steps

The stakes are high for the Canadian service dog industry, especially when it involves human rights of vulnerable persons and animal welfare. The findings of the current environmental scan suggest that there are a wide variety of national and online resources related to service dog training, information, and support. However, the content quantity and quality vary widely across organizations. While having information available online makes it incredibly accessible, many websites did not provide enough information that would enable individuals to make fully informed decisions regarding the acquisition and/or training of a service dog in Canada.

The intent of this environmental scan is to provide a snapshot assessment of the quantity and quality of available online resources so that organizations can revise their content. As such, this report will be shared with all organizations identified within this document and relevant others such as Facebook service dog support groups (e.g., Service Dogs in Ontario), the University of Saskatchewan's Pawsitive Canine Connections, the Canadian Foundation for Animal-Assisted Services (CFAS), and the Canadian Association of Professional Dog Trainers (CAPDT). The findings from this environmental scan will also inform forthcoming research publications and proposals led by Dr. Linzi Williamson. Additionally, we would like to incorporate information from this document into an accessible, user-friendly website.

For more information about how you can incorporate new information into a service dog program, Dr. Colleen Dell's Pawsitive Canine Connections team has outlined helpful steps and options on their service dog toolkit website: <https://servicedogtoolkit.ca/program-development>. Further, if you have suggestions for additional organizations to be included or any other information to update this scan, please contact Dr. Linzi Williamson at linzi.williamson@usask.ca.



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Appendix A:

Canadian Service Dog National and Provincial/Territorial Legislation

Location	Legislation
<p>Government of Canada</p>	<ul style="list-style-type: none"> • Access to any Federal Government of Canada property or building is protected by the Canadian Human Rights Act. • No Service or Guide Dog can be refused to enter any Federal Government property regardless of the Province that the property is located in. • Criminal Code of Canada: It is a criminal offence to “without lawful excuse, kills, maims, wounds, poisons or injure...” a Service Dog. This law is the Justice for Animals in Service Act (Quanto’s Law). It was created in response to the death of a Police Dog but applies equally to any Service Animal: 445.01 (1) Every one commits an offence who, wilfully and without lawful excuse, kills, maims, wounds, poisons or injures a law enforcement animal while it is aiding a law enforcement officer in carrying out that officer’s duties, a military animal while it is aiding a member of the Canadian Forces in carrying out that member’s duties or a service animal. • General Canadian Human Rights Act usage: Canadian Human Right Commission (Supreme Court Decision) It is only possible to challenge legislation specifically (such as challenging a Provincial Service Dog Act) if the Human Rights Act of the province specifically indicates that it is supreme, or paramount. Even with such a declaration, depending how Provincial Courts interpret this above decision, challenging legislation at a Human Rights Tribunal may not be possible. Challenges against the wording of legislation could then only occur at a costly Supreme/Superior court hearing. (https://laws-lois.justice.gc.ca/eng/acts/H-6/)



Location	Legislation
<p>Alberta</p>	<ul style="list-style-type: none"> • The Service Dogs Act, SA 2007, c S-7.5: Defines “disabled person” and “service dog”. Provides access rights (to SD/SDiT) and penalties for non-compliance. Trainers and teams must be certified by an ADI (Assistance Dogs International), the IGDF (International Guide Dog Federation) trainer, or any organization approved by the Province of Alberta. Requires a government issued ID for the Dog and it’s Handler. Any Dog Team without BC, Alberta or Nova Scotia Service Dog ID can be refused access. There is little if any recourse with the Human Rights Act. (https://www.canlii.org/en/ab/laws/stat/sa-2007-c-s-7.5/latest/) • Blind Persons’ Rights Act, RSA 2000, c B-3: Defines “blind person”, “guide dog”, and “white cane”. Provides access rights (to GD/GDiT) and penalties for non-compliance. Requires government issued ID card. (https://www.canlii.org/en/ab/laws/stat/rsa-2000-c-b-3/latest/) • Alberta Human Rights Act. Defines “mental disability” and “physical disability”. Defines a “physical reliance on a guide dog, service dog” as a disability but does not give protections unless those dogs are trained pursuant to the Alberta Service Dog Act. Prohibits discrimination. (https://kingsprinter.alberta.ca/documents/Acts/A25P5.pdf) • Any Dog Team without BC, Alberta or Nova Scotia Service Dog ID can be refused access. There is little if any recourse with the Human Rights Act.
<p>British Columbia</p>	<ul style="list-style-type: none"> • HUMAN RIGHTS CODE [RSBC 1996] CHAPTER 210: Prohibits discrimination and the BC Human Rights Act is the primary protection against discrimination of people with Service or Guide Dogs in BC. The Human Rights Act prevails over any other law. (https://www.bclaws.gov.bc.ca/civix/document/id/complete/statreg/00_96210_01) • Applying for a special Guide and Service Dog Act (GDSDA) card is no longer required to be guaranteed access, but if you get one, there are additional fines if someone denies you access and you have a card.

Location	Legislation
<p>British Columbia</p>	<ul style="list-style-type: none"> • GUIDE DOG AND SERVICE DOG ACT: Defines “blind person”, “certificate”, “certified”, “dog trainer”, “dog-in-training”, “dog-in-training team”, “guide dog”, “guide dog team”, “person with a disability”, “registrar”, “retired guide or service dog team”, “service dog”, and “service dog team”. (https://www.bclaws.gov.bc.ca/civix/document/id/complete/statreg/15017) • Defines how Service and Guide dogs may be Certified: Trainers and teams must be certified by an ADI (Assistance Dogs International) or the IGDF (International Guide Dog Federation) trainer. If a Dog has not been trained by ADI or IGDF then the Service Dog Handler may optionally make an application to the Province of BC to have the Dog tested by The Justice Institute of British Columbia at a cost to the Handler. (This ia optional and not a requirement to be protected from discrimination). You do not need the BC ID card. (https://www.bclaws.gov.bc.ca/civix/document/id/complete/statreg/223_2015) • Provides access rights: Guide and Service Dogs must not be placed on a seat or chair in any conveyance (like a bus) or a place that people sit in a food service establishment. Dogs must be leashed at all times. No person may charge an extra fee to allow the Service or Guide dog on the premise. No person can interfere with the access guaranteed by the Act. Provides penalties for non-compliance and false representation. BC issues Governmental ID to the Service Dog Team. • BC no longer requires their Government ID card. It is only recommended. Without one, you are still protected from discrimination. (https://news.gov.bc.ca/releases/2021PSSG0066-001345)
<p>Manitoba</p>	<ul style="list-style-type: none"> • In this Act, “service animal” means an animal <ul style="list-style-type: none"> (a) trained to be used by a person with a disability for reasons relating to his or her disability; (b) trained to be used by a peace officer in the execution of his or her duties; or (c) trained to be used by a person who is authorized by a peace officer to assist peace officers in their duties.



Location	Legislation
Manitoba	<ul style="list-style-type: none"> • Manitoba Service Animals Protection Act: https://web2.gov.mb.ca/laws/statutes/ccsm/s090e.php • Manitoba Human Rights Code: https://web2.gov.mb.ca/laws/statutes/ccsm/h175e.php • Filing a Human Rights Complaint: http://www.manitobahumanrights.ca/v1/complaints/index.html
New Brunswick	<ul style="list-style-type: none"> • Defines “mental disability” and “physical disability” • Does not define guide dog nor service dog. • Service Animals are recognized and discussed in the following handout: https://www2.gnb.ca/content/dam/gnb/Departments/hrccdp/PDF/GuidelineonAccommodatingPeoplewithServiceAnimals-HRC-CDP201702.pdf • Prohibits discrimination. • Human Rights Act: https://www.canlii.org/en/nb/laws/stat/rsnb-2011-c-171/latest/rsnb-2011-c-171.html • Filing a Human Rights Complaint: https://www2.gnb.ca/content/gnb/en/departments/nbhrc/the-complaint-process/filing-a-complaint.html
Newfoundland & Labrador	<ul style="list-style-type: none"> • The Service animal Act defines “blind person”, “person with a disability”, “service animal” and “white cane”. (https://www.assembly.nl.ca/legislation/sr/statutes/s13-02.htm) • A Service Animal is such “where it is readily apparent that the service animal is used by the person for reasons relating to his or her disability” or a letter confirming SD is required by individual. • Provides access rights and penalties for non-compliance. • Human Rights Act: https://www.canlii.org/en/nl/laws/stat/snl-2010-c-h-13.1/latest/ • Filing a Human Rights Complaint: https://thinkhumanrights.ca/education-and-resources/guide-to-filling-out-a-human-rights-application-form

<p>Northwest Territories</p>	<ul style="list-style-type: none"> • No clear guidelines found. The Northwest Territories Human Rights Commission provided information on accessibility within businesses and referred to service animals. While there seem to be no provincial regulations highlighted, the document referred to a resource tool from Canada Transportation Agency regarding travelling with service or assistance animals. It also linked information for legal rights of individuals using service animals that seem to be following the guidelines of Accessibility for Ontarians with Disabilities Act. (https://nwthumanrights.ca/resources/accessibility/)
<p>Nunavut</p>	<ul style="list-style-type: none"> • Nunavut does not have a specific Service Dog law and relies solely on it's Human Rights Act to protect individuals. • Human Rights Act Info: Defines “disability” as: “means any previous or existing or perceived mental or physical disability and includes disfigurement and previous or existing dependency on alcohol or a drug”; Prohibits discrimination. • Human Rights Act: https://www.canlii.org/en/nu/laws/stat/snu-2003-c-12/latest/ • Filing a Human Rights Complaint: http://www.nhrt.ca/files/Broch_App_Guide_Eng.pdf
<p>Ontario</p>	<ul style="list-style-type: none"> • Ontario does not have a Service Dog Act. • The Blind Persons’ Rights Act, RSO 1990, c B.7 makes reference to “Service Dog” & “Guide Dog”. (https://www.ontario.ca/laws/statute/90b07?search=Blind+person) • The “Accessibility for Ontarians With Disabilities Act” defines “Disability” and references “guide dog or other animal” but does not define those terms. This Act guidelines for accessibility standards for businesses. This Act is not in full force until 2025. (https://www.ontario.ca/laws/statute/05a11) • INTEGRATED ACCESSIBILITY STANDARDS Regulations O. Reg. 165/16: Defines “guide dog” and “Service dog”. Service dog must be identified as such, or documentation from a healthcare professional is to be provided. Provides access rights. Requires companies to maintain accessibility policies and make them available upon request. (https://www.ontario.ca/laws/regulation/r16165)



Location	Legislation
<p>Ontario</p>	<ul style="list-style-type: none"> • The Human Rights Code R.S.O. 1990, CHAPTER H.19 Defines “disability”. Definition includes “guide dog or other animal”. Provides freedom from discrimination. (https://www.ontario.ca/laws/statute/90h19?search=Human+Rights) • R.S.O. 1990, Reg. 493/17: FOOD PREMISES: S.14 specifically allows Service Animals “...in an area of the food premise where food is served, sold or offered for sale.” • Filing a Human Rights Complaint: https://www.ohrc.on.ca/en/filing-claims-discrimination
<p>Prince Edward Island</p>	<ul style="list-style-type: none"> • “A service animal is trained to assist a person with a disability. The work performed by a service animal must be directly related to a person’s intellectual, mental or physical disability”. (http://www.gov.pe.ca/photos/original/sa_fs.pdf) • No standard certification or identification for service animals presently. A collar, vest, or harness can be used to identify a service animal. The vest may or may not display the logo of a recognized animal training facility. The handler may have a card or letter as provided by a recognized animal training institution. The handler may identify the training and hence, assistance of the service animal with their disability. • An individual with a service animal has the same rights to access and use public spaces, accommodation, travel, and employment prospects as individuals not requiring a service animal. • Responsibilities of the handlers: Handlers should assure that their service animals have collars, vests, or harness. In case of certification, the handler may provide the necessary document. Handlers should identify the specific services provided by the animal without the need to reveal their disability. Handlers should be in care and control of their service animals’ behaviors. Access may be refused in light of misbehaving. Service animals should neither occupy seats in restaurants nor be fed. Handlers may be deemed responsible for injuries incurred to others by their service animals. Responsibilities of service providers, business owners, property owners, and employers: There should be accommodation and support for the service animal. For example, “no pets policy” should not be extended to service animals.

Location	Legislation
<p>Prince Edward Island</p>	<p>Taxi drivers should not refuse their services to the service dog team. There should be no additional charges or fees such as damage deposit or cleaning fee within hotels. Employers should consider the need of an employee with a service animal who may need breaks for addressing the needs of their service animals. Accommodation requests may not be granted to an individual with service animal if it represents undue hardship. Examples include restriction on access to sterilized places, consideration of others' rights. However, minor inconveniences, limited financial constraints, and customer preferences are not representative of undue hardship. There should be no interference with or feeding of a service animal without the consent of the handler.</p>
<p>Quebec</p>	<ul style="list-style-type: none"> • Quebec does not have a specific Service Dog Law. They rely solely on their Human Rights Law. • Reports are that Quebec does not always treat all Service Dogs Equally. Their law specifically recognizes Guide Dogs but does not appear to be giving good protections to other Service Dogs. • From the “Act to Secure Handicapped Persons in the Exercise of Their Rights with a View to Achieving Social, School and Workplace Integration”: “dog guide” means a dog trained to guide a visually impaired person. (https://www.legisquebec.gouv.qc.ca/en/document/cs/E-20.1) (https://www.legisquebec.gouv.qc.ca/fr/document/lc/E-20.1?cible=) • This does not mean that Service Dogs do not have rights in Quebec. It means that the law is old and does not reflect today's needs. The Quebec Human Rights law will protect you, but you may need to file a human rights complaint to correct the shortcomings. (https://www.legisquebec.gouv.qc.ca/en/document/cs/C-12) (https://www.legisquebec.gouv.qc.ca/fr/document/lc/C-12) • Filing a Human Rights Complaint: https://www.cdpdj.qc.ca/en/file-a-complaint/i-want-to



Location	Legislation
Saskatchewan	<ul style="list-style-type: none"> • Saskatchewan does not have a Service Dog law and relies solely on their Human Rights Act. • Human Rights Code: https://saskatchewanhumanrights.ca/your-rights/saskatchewan-human-rights-code/ • Filing a Human Rights Complaint: https://saskatchewanhumanrights.ca/filing-a-complaint/ • Policy on Service Animals: https://saskatchewanhumanrights.ca/education-resources/policies-guidelines/policy-on-service-animals/
Yukon	<ul style="list-style-type: none"> • There seem to be no specific provincial laws related to individuals with service animals. The Human Rights Act (RSY 2002, current to 2021-06-18) is used to address the concerns of individuals with disabilities. Within the document, “service animal” is mentioned when defining physical disability. Two acts that consider animals are the Dog Act and the Animal Protection Act, however, they do not consider service animals. As stated, “The Animal Protection Act protects the welfare of companion animals and livestock. It sets out some responsibilities of owners and allows for an animal protection officer or the RCMP to intervene to seize abandoned animals or animals subjected to cruelty or abuse. The Dog Act includes some provisions for the welfare of owned dogs, but mostly relates to the control of dogs. It prohibits dogs from running at large anywhere in Yukon when those dogs are acting aggressively or are in heat. Regulations under the Act also set out areas in Yukon where dogs are not permitted to roam at large under any circumstances.” (https://www.canlii.org/en/yk/laws/stat/rsy-2002-c-116/latest/?searchUrlHash=AAAAAQAGYW5pbWFsAAAAAAE&offset=1756.666625976562) & (https://yukon.ca/en/news/help-set-yukon-standards-animal-care)

Note. In addition to performing an online environmental scan, information within this table was informed by Meliora Service Dogs (www.melioraservicedogs.com) and Skunk’s Academy (www.skunksacademy.ca).



Appendix B:

Canadian Transportation Regulations for Service Dogs

Informant	Service Dog Regulations
<p>Canadian Transportation Agency</p> <p>www.otc-cta.gc.ca/eng/publication/service-dogs-a-guide</p>	<p>The ATPDR defines a service dog as a dog that:</p> <ul style="list-style-type: none"> • has been individually trained by an organization or person specializing in service dog training; and • performs a task to assist a person with a disability with a need related to their disability. <p>In order to establish that a dog is a service dog for purposes of the ATPDR, a person could be expected to provide information such as:</p> <ul style="list-style-type: none"> • an identification card or other document issued by an organization or person specializing in service dog training that identifies both the person with a disability and their service dog; and • in the case of any service dog that is not a guide dog, an attestation by that organization or person specializing in service dog training that: <ul style="list-style-type: none"> - the service dog has been individually trained by that organization or person to perform a task or tasks to assist the person with a disability with a need related to their disability; - a clear description of the task(s) the dog has been individually trained to perform to assist the person with their disability-related need(s); - the credentials of the trainer(s), including any qualifications, certifications and affiliations with professional service dog organizations such as Canadian Association of Service Dog Trainers and the Canadian Association of Guide & Assistance Dog Schools; and a clear description of the specific content of the training program(s) completed by the dog, including the duration of the program, the goals to be achieved by the dog, the involvement of the handler, the assessment methods used and the assessment results achieved by the dog and its handler.



Informant

Service Dog Regulations

Canadian Transportation Agency

[www.otc-cta.gc.ca/
eng/publication/
service-dogs-a-guide](http://www.otc-cta.gc.ca/eng/publication/service-dogs-a-guide)

The ATPDR require carriers, terminal operators and CATSA (transportation service providers) to offer the following services to a persons travelling with a service dog. Providing these services, in some cases, depends on a person who wishes to travel with their service dog fulfilling certain requirements (see Section 4).

- **Accept service dogs for transportation:** All carriers must accept, subject to the conditions in Section 4, a service dog for transport and allow the dog to accompany the passenger on board.
- **Provide appropriate seating and sufficient space for service dogs:** All carriers must ensure that the seat of a passenger travelling with a service dog provides sufficient floor space for the service dog to lie down at the passenger's feet in a manner that ensures the safety and well-being of the passenger and the service dog. The floor space must be large enough for the passenger's feet and their service dog and avoid causing either of them injury while ensuring that they can travel in reasonable comfort. Inadequate space and objects, such as baggage restraint bars and seat fasteners located under the seat in front of the passenger, can injure the service dog and hinder its ability to provide the disability-related assistance that the passenger needs. This can also mean that the passenger needs to either place their feet on top of their dog or position them on either side of their dog, which can cause significant discomfort to both. In some cases, obstructions in the floor space will necessitate the use of floor space at an adjacent seat to ensure that the passenger and their service dog can share the space safely and in reasonable comfort. All carriers, with the exception of ferries that do not offer assigned seating, must provide adjacent seating needed to provide sufficient floor space for the service dog, if the dog is too large to lie down at the passenger's feet in a manner which protects the safety and well-being of the passenger and the dog. Canadian carriers must provide the adjacent seating needed without imposing additional fares or any other charges, when travel is within Canada. Exception: The ATPDR do not prohibit carriers from imposing an additional fare or any other charge for an additional seat needed to accommodate a service dog when travel is between Canada and a foreign country.

Informant

Service Dog Regulations

**Canadian
Transportation
Agency**

[www.otc-cta.gc.ca/
eng/publication/
service-dogs-a-guide](http://www.otc-cta.gc.ca/eng/publication/service-dogs-a-guide)

- **Permit the use of any washroom in an aircraft:** The ATPDR recognize that an aircraft often has washrooms which are larger — for example, washrooms in premium classes of service — and that regular washrooms may be too small for both a passenger and their service dog. Air carriers must permit a passenger who needs the assistance of their service dog to use a washroom, to use the washroom that has the most space, regardless of where the washroom is located.
- **Provide service dog relief areas:** Terminal Operators must provide a designated service dog relief area located outside the terminal. Terminal Operators must also provide a designated service dog relief area on the secure side of the terminal as of June 25, 2021, which can be reached without having to leave the secure area and re-enter it. Domestic Ferry Operators must have a designated service dog relief area onboard a ferry on which passengers are travelling for four or more consecutive hours. Relief areas in terminals and onboard ferries must be accessible to travellers with disabilities, identified by tactile and Braille signage, and regularly cleaned and maintained.
- **Ensure accessible ground transportation from terminals:** The ATPDR recognize that, like many passengers, those with disabilities often rely on ground transportation to be able to complete their trip. Terminal Operators that have an agreement with a service provider for the provision of ground transportation from the terminal, including by taxi, limousine, bus or rental vehicle, must ensure that the transportation is accessible to a person travelling with a service dog.
- **Simultaneously screen a person and their service dog:** CATSA must, when screening a person who is travelling with a service dog, make every reasonable effort to simultaneously screen the person's service dog.
- **Train personnel:** Canadian transportation service providers must ensure that their personnel who interact with the public or participate in making decisions or developing policies and procedures that affect passengers with disabilities, including passengers who travel with service dogs, receive training that provides them with adequate knowledge in respect of the role and needs of a service dog.



Informant

Service Dog Regulations

Canadian Transportation Agency

[www.otc-cta.gc.ca/
eng/publication/
service-dogs-a-guide](http://www.otc-cta.gc.ca/eng/publication/service-dogs-a-guide)

- Retain information and documents for future trips: If a carrier requests information or documents from a person who wants to travel with a service dog, the carrier must offer to retain an electronic copy for at least three years. This avoids a person having to provide the same information or documents each time they travel with the carrier.
- **Recommended practice for carriers:** Carriers should establish a clear, written policy regarding the transportation of service dogs, including a policy that addresses conflicting disability-related needs — for example, the seating needs of a passenger travelling with a service dog and those of a passenger who has a severe allergy to dogs — and communicate the policy to all relevant personnel. Carriers should communicate with passengers travelling with a service dog before departure and during travel to ensure they understand the services they will receive and the related requirements, such as providing information or documents regarding their service dog. More information on Communication requirements for persons travelling with service dogs can be found in *Communicating with Persons with Disabilities: A Guide*.

Responsibilities of persons who travel with a service dog

- **Provide advance notice:** A carrier may require a person who wants to travel with a service dog to provide it with advance notice. This is usually 48 hours notice in advance of departure, but it can be as much as 96 hours if the carrier needs information or documentation relating to their service dog.
- **Provide information and documents:** At the time of reservation, carriers may require a person who wants to travel with a service dog to provide a declaration attesting that the dog has been individually trained by an organization or person specializing in service dog training to perform a task to assist the person with a need related to their disability. Before departure, carriers may require a person who wants to travel with a service dog to provide an identification card or other document that is issued by an organization or person specializing in service dog training. The document would need to identify the person and attest that their service dog has been individually trained by the organization or person to perform a task related to a person's disability.
- **Controlling the service dog:** Carriers can require a person travelling with a service dog to control the dog with a leash, tether or harness during travel.

Informant

Service Dog Regulations

Air Canada

[www.aircanada.com/
fr/en/aco/
home/plan/
accessibility.html#/](http://www.aircanada.com/fr/en/aco/home/plan/accessibility.html#/)

Please note we have adopted a new policy on the transport of linkservice dogs, following substantial changes to the U.S. Department of Transportation's (DOT) rules on the topic. Effective March 1, 2021, emotional support animals are no longer accepted in the cabin.

If you wish to travel with a service dog, please keep the following in mind:

- We accept without charge one accompanied service dog per passenger.
- For flights to/from the U.S., we accept without charge two accompanied service dogs provided they both fit within the seat footprint of the passenger.
- We only accept service dogs which are trained to do work or perform tasks for the benefit of a qualified individual with a disability. For domestic, international and Caribbean flights, service dog must have been individually trained by an organization or person specializing in service dog training.
- Your dog must be under your control at all times during travel. As such, your dog must be harnessed, held on a leash or tethered when it is not in its kennel.
- The Air Canada Medical Assistance Desk will assess if your dog can fit comfortably at your feet by inquiring about the characteristics of your dog, e.g. its ability to maintain a curled position, and its size and weight. If your service dog does not fit comfortably at your feet, you can request additional floor space by contacting the Medical Assistance Desk at least 48 hours before departure, free of charge for flights within Canada. For all other flights, extra floor space is available for purchase.
- Please note that Canadian National Institute for the Blind cardholders are not required to complete the form(s) but still need to contact the Air Canada Medical Assistance Desk to book their service animal.

Service animal form: https://www.aircanada.com/content/dam/aircanada/portal/documents/PDF/en/atpdr/ACF5018D-UA_SERVICE-ANIMAL-FORM-en.pdf

U.S. Department of Transportation Service Animal Air Transportation Form: <https://www.aircanada.com/content/dam/aircanada/portal/documents/PDF/en/atpdr/US-dot-service-animal-health-behaviour-training-form-AirCanada.pdf>



Informant

Service Dog Regulations

WestJet

[www.westjet.com/
en-ca/special-needs/
service-animals](http://www.westjet.com/en-ca/special-needs/service-animals)

We have changed our service dog program following significant changes to the U.S. Department of Transportation's (DOT) rules on this topic. Starting on August 5, 2021, emotional support animals will not be accepted for travel in any cabin.

Service dogs: This service is reserved for persons with disabilities. If you do not have a disability, making false, fictitious, or fraudulent statements that you do may be determined to be a federal crime and can impact your ability to book future flights. WestJet only accepts dogs to provide services to persons with disabilities. Service dogs must have been trained to do work or perform tasks for the benefit of a qualified individual with a disability. For domestic, international and Caribbean flights, service dogs must be individually trained by an organization or person specializing in service dog training. We accept one service dog for a person with a disability. If your itinerary includes a flight to or from the U.S., we accept two service dogs for a person with a disability. If you are travelling with your service dog and your itinerary contains a flight operated by a partner airline, please contact the partner airline to confirm their guidelines. To ensure adequate notice we recommend that you request to travel with your service dog as soon as possible at least 48 hours before your flight departs. This helps us to arrange appropriate seating for you and your service dog and to greatly reduce the chances that you will be delayed or denied travel. In cases where notification is not provided 48 hours before departure, we will make every reasonable effort to accommodate your request, which may include delaying you until another WestJet operated flight is available to your destination. If you are on a WestJet Vacations package booking, we request a minimum of seven days' notice to arrange suitable accommodations, transfers, car rentals or other services. We recommend guests bring their Registered Identification Card or other written documentation in the event it is required by airport authorities or other service providers. WestJet considers all service dogs to be on duty for the duration of their time at the gate and onboard the aircraft. WestJet will refuse to transport your dog as a service dog if you do not have the required control measures or your dog demonstrates unacceptable behaviours (e.g., running freely, barking or growling repeatedly at other persons, biting, jumping on people, urinating or defecating in the cabin or gate areas, causing disruption in the cabin or at an airport gate area). Service dogs are not permitted in the emergency exit row on any aircraft or to occupy an empty seat.

Informant	Service Dog Regulations
<p>WestJet</p> <p>www.westjet.com/en-ca/special-needs/service-animals</p>	<p>If your service dog does not fit comfortably at your feet, you can request additional floor space by contacting WestJet at least 48 hours before departure. Additional floor space is free of charge for flights within Canada if your dog requires additional room, and you may purchase a second seat to provide additional floor space for flights outside of Canada. Please be prepared to discuss your dog's breed, weight, length, height, and width as we use this information to determine the floor space required to accommodate your dog. We will make every reasonable effort for requests made within 48 hours before flight departure. Dogs that exceed a safe size and weight may be denied transport in any cabin of the aircraft.</p> <p>Service dogs in training: WestJet accepts one service dog (no other species) in training per trainer or handler, at no charge on flights booked with WestJet and WestJet Encore, provided the flight is operated on WestJet aircraft. This service is not required under Canadian regulations. As such, and because these dogs are not assisting a person with a disability, we classify the dog as a “pet” on the reservation. Under the classification of a “pet”, service dogs in training will only be accepted if space is available in the aircraft cabin at the time of request based on the pet acceptance limitations for pets in the cabin. A service dog in training may not travel with an unaccompanied minor. This service is not offered by many transportation service providers. It is your responsibility to confirm the policies for the acceptance of service dogs in training with any other service provider you may be travelling with.</p>
<p>Via Rail</p>	<p>All service and guide dogs are welcome on board. In either Economy or Business class, a second seat will be booked at no additional cost to make sure both you and your guide, service or emotional support dog are comfortable. On certain departures, you may also occupy a two-person cabin at a reduced fare. You may be required to produce documentation indicating that your dog has been certified by an accredited institution to work as a guide or service dog.</p> <p>Guide or service dog</p> <p>A dog that has been individually trained and certified to provide assistive tasks related to a person's disability (e.g., motor, sensory, psychiatric, intellectual, and cognitive disabilities). Examples: Autism service dogs; Diabetic alert dogs; Hearing ear dogs; Special skills dogs; Guide dogs (specifically trained for guiding a person who is blind or partially sighted); Post-traumatic stress disorder dogs; Seizure response dogs</p>



Via Rail**Service animal trainers and volunteer handlers**

What you'll need to travel with a service dog in training: If you are a service animal trainer or a volunteer handler working with puppies that have yet to begin formal training, we ask that you provide us with proof of your occupation as a trainer or volunteer handler (e.g., a business card or letter from the training agency). You will then be permitted to bring one (1) guide dog, service dog, or foster puppy on board with you, free of charge. All animals must be housebroken to ensure they can make lengthy trips and wear a harness and leash. In either Economy or Business class, you will be assigned a second seat free of charge so that both you and your dog are comfortable. On certain departures, you may also occupy a two-person cabin at a reduced fare.

Travelling with a guide or service dog

- VIA Rail allows one (1) service dog per passenger on board its trains.
- Only dogs are accepted.
- Certain provinces and municipalities prohibit pit bulls. VIA Rail therefore does not allow this breed of dog system-wide.
- For operational reasons, we require 48 hours' notice for passengers intending to travel with a guide or service dog. If notified less than 48 hours in advance, VIA will make a reasonable effort to accommodate the passenger and their dog.
- Certified guide and service dogs always travel free.
- Your dog must remain on the floor or on your lap.
- Your dog must accompany you everywhere on board, including where food is served.
- In either Economy or Business class, a second seat will be booked at no additional cost to make sure both you and your dog are comfortable. On certain departures, you may also occupy a two-person cabin at a reduced fare.

Control measures

Guide, service, and emotional support dogs must be harnessed, leashed, or tethered, unless these devices interfere with the dog's work or the individual's disability prevents the use of these devices.

Informant	Service Dog Regulations
<p>Via Rail</p>	<p>VIA personnel may require you to remove your dog from the train or from the station premises in the following cases: The dog is not properly controlled and effective action is not immediately taken to control the dog (e.g., it barks repeatedly and uncontrollably or is not housebroken). The dog poses a threat to the health or safety of others.</p> <p>Important notice: If you are asked to remove your dog but would like to remain on the premises and/or continue to travel without the dog, you must make arrangements at your own cost for another person or local animal control to assume custody of the animal. You may be required to continue your VIA train trip at a later time or on a later date.</p>
<p>Greyhound</p> <p>www.greyhound.com/en/help-and-info/travel-info/customers-with-disabilities</p>	<p>All service and guide dogs are welcome service animals on board Greyhound buses.</p> <p>Service animal means any guide dog, signal dog, seizure response dog, psychiatric service dog, sensory signal dog or other animal individually trained to assist, work or perform specific tasks for an individual with a disability.</p> <p>The service provided by a Service animal, includes, but is not limited to, guiding individuals with impaired vision, alerting individuals with impaired hearing to intruders or sounds, standing guard over the individual during a seizure, detecting the onset of a psychiatric episode, providing minimal protection or rescue work, pulling a wheelchair, fetching dropped items or disrupting repetitive movements that are common to individuals who are autistic.</p> <p>Please be advised that service animals must remain on the floor within your personal space which is the area around your feet. Service animals may not occupy a seat, sit in a customer's lap or protrude out into the aisle.</p>



Informant

Service Dog Regulations

Uber

www.uber.com/legal/en/document/?name=service-animal-policy&country=canada&lang=en

Canadian laws prohibit drivers using the Uber Driver App from discriminating against riders with service animals, including by denying them service. For this reason, and because it's the right thing to do, Uber's policy also prohibits drivers who use the Uber Driver App from denying service to a rider because of the rider's service animal. As explained in Uber's Community Guidelines, drivers who engage in discriminatory conduct in violation of their legal obligations may lose their ability to use the Uber Driver App. Uber will make this determination in its sole discretion following a review of the incident.

What is a Service Animal?

A service animal is an animal that helps an individual with that individual's disability. (Disabilities can be visible or non-visible—you can't always tell who has a disability.) There are two ways for an animal to qualify as a service animal. First, an animal is a service animal if it can be easily identified as one. For example, the service animal wears a harness or a vest, or is obviously helping the individual with their disability. Second, the individual may have a document confirming the animal is a service animal, like a health professional's letter that the animal is needed due to a disability; a government-issued service-animal card; or, in Québec, a certificate from a service-animal training school. If the animal is not easily identifiable as a service animal, a driver may ask the individual to show their confirming document.

Legal Obligations of Driver-Partners

Drivers have a legal obligation to provide service to riders with service animals. By virtue of their written Services Agreement with Uber, all drivers using the Uber Driver App have agreed to comply with the law. If a driver refuses to transport a rider with a service animal because of the service animal, the driver is in violation of the law and is in breach of their agreement with Uber. There may be very rare circumstances where, because of a driver's membership in a group protected by human rights legislation, carrying a service animal would be an undue hardship. Uber will not permanently prevent the driver from using the Uber Driver App if (a) the driver has written evidence, like a doctor's or cleric's letter, dated before the incident and confirming that they belong to a group protected by human rights legislation and how carrying the service animal is an undue hardship,



Informant	Service Dog Regulations
<p>Uber</p> <p>www.uber.com/legal/en/document/?name=service-animal-policy&country=canada&lang=en</p>	<p>and (b) the driver (i) arrived at the rider’s location rather than cancelling the request, (ii) got the rider, or helped the rider get, another ride without delay, (iii) waited with the rider until the rider was safely aboard the other ride, and (iv) promptly told Uber of the incident through this link. However, drivers may still be liable to civil and government penalties for refusing service.</p> <p>How to Report a Service Animal Issue</p> <p>If a rider has an issue related to their service animal—including issues regarding ride cancellations, harassment, or improper cleaning fees—Uber requests that the rider please report the issue to Uber. To file a report from the Uber Rider App, navigate to the “I Want To Report A Service Animal Issue” screen, which is available through both the trip details screen and the account menu button. To file a report from the Uber website, select the “I Want To Report A Service Animal Issue” link here or through the “Help” link on the Uber website.</p> <p>Cleaning Fees</p> <p>Riders cannot be charged cleaning fees for shedding by their service animals. Riders will be refunded any cleaning fees charged for shedding by their service animals. This policy does not affect a driver’s rights about their own service animals.</p>

Appendix C: Service Dog Organizations

ALBERTA

AB GUIDE DOGS

11 6115-4th Street SE,
Calgary, AB T2H 2H9

Contact Information

Social Media, Profit/Non-Profit Status, ADI-Accreditation, Standards, Certification, Waitlist, Associated Costs, Dog Training Approach, Dog Breed Preferences, Additional Animal-Related Affiliations, Animal Welfare Considerations, and Indigenous Recognitions

Telephone: 403-258-0819 • Toll-free in Alberta: 1-877-258-0819

Email: info@albertaguidedog.com

Website: <https://bcandalbertaguidedogs.com/>

Facebook: www.facebook.com/bcandalbertaguidedogservices

Twitter: twitter.com/abguidedogs?lang=en

YouTube: www.youtube.com/channel/UCbjmKPrj-BJLg4D438taHdw

LinkedIn: www.linkedin.com/company/bc-guide-dogs

- Registered charity: 89131 1763 RR0001
- ADI-accredited.
- International Guide Dog Federation-accredited.
- Currently not accepting new clients as catering to clients already on the waitlist. Applications for PTSD service dogs are open.
- No associated costs for clients.
- Breed, raise, and train dogs, primarily Labradors.
- Certification provided by the Government of Alberta and the Alberta Training standard.
- Success stories provided on main page



Services Offered

Tailored support or one-size-fits all, peer-to-peer support, veteran-specific or civilian, training time commitment, learn how to deal with the public, application process, health professional recommendation process, assessing readiness for training, family involvement, training contexts, self-training program, service dog types, training length, and processes for relinquishing dogs, retiring dogs, and grieving lost dogs.

- Puppy training program, dog boarding program, professional canine education, client training, postgraduation - aftercare services. The 52-week Healthy Community living program for individuals with OSIs (e.g., PTSD).
- Guide dogs, Autism service dogs, OSI-PTSD service dogs.
- “This Assistance Dogs International (ADI) school will only certify and place dogs that have successfully completed their intensive training programs. They will not accept owner’s dogs for training or assessment.” (www.alberta.ca/approved-service-dog-organizations.aspx).

Definition of Service Dog Recognized

“Guide Dogs enable the recipient to move around safely and independently by helping blind or visually-impaired people navigate their surroundings. Based on the handler’s direction, dogs safely guide their partner around obstacles, through intersections, to stairs, doors, and other landmarks.”

ASPEN SERVICE DOGS

17212 106a Ave NW,
Edmonton, AB T5S 1E6

Contact Information

Telephone: (780) 455-8137

Email: maureen@aspenservicedogs.com

Website: www.aspenservicedogs.com/our-programs/

Facebook: www.facebook.com/aspenservicedogs/

Instagram: www.instagram.com/aspenservicedogs/

- Not ADI-accredited.
- For-profit.
- Fully trained and self-trained service dog programs.
- Certification provided by the Government of Alberta and the Alberta Training standard.
- A separate page for Aspen service dog graduates.



Services Offered

- Train dogs for those who have a medical requirement where they would benefit from a service dog; provide aftercare during the lifetime of the service dog. This organization train their clients' dog (if they already have) as well as provide organization's dog to the clients. Also, they provide their clients with Puppy Training Manual and access to our private Facebook Puppy Raising Group. There will also be in person weekly private and group training classes. Additionally, at the end of the process they do final assessment and then apply to the Government of Alberta for the service dog team ID Card along with the Aspen Service Dog Jacket which will be valid for the entire life of the service dog. They also provide follow up classes during the lifetime of the service dog
- Providing fully trained service dogs; facilitating owner's training of their own dogs as service dogs or helping them find suitable dogs to train as service dogs.
- Provide 2 weeks of Team Training. Week 1 involves training at our school and Week 2 involves training within the clients' environment.
- Mobility Service Dogs, Autism Service Dogs, PTSD Service Dogs, and Facility Service Dogs.

Definition of Service Dog Recognized

Not indicated on website.

CANADIAN CANINE TRAINING CORPORATION

52111 Range Road 231, Sherwood Park

Contact Information

Telephone: (780) 416-5050

Email: train@canadiancaninetraining.com

Website: www.canadiancaninetraining.com/

Facebook: www.facebook.com/CanadianCanineTraining/

Instagram: www.instagram.com/canadiancaninetraining/

- For-profit organization.
- Not ADI-accredited.
- Cost is \$8000 for a service dog. Cost of training packages vary, but are listed. Personal fundraising encouraged.



- Currently in the process of finding suitable breeders and/or dogs.
- Certification provided by the Government of Alberta and the Alberta Training standard.
- No mention of success stories/features of handler-dog teams or number of graduated/certified teams.

Services Offered

They provide the following services:

“OWNER TRAINED: where you get your own dog and bring it in for training with us over the development year and task training.

PRODUCED DOG: where we train a prospect dog for your needs and place him/her when the criteria is trained.”

- Service dog types not indicated (e.g., Autism, Psychiatric).
- Medical recommendation form required (5-page form provided through Government of Alberta).

Definition of Service Dog Recognized

Not indicated on website.

COURAGEOUS COMPANIONS

Box 48074 Saint Albert, AB, Canada T8N 5V9

Contact Information

Telephone: 780-982-4790

Email: jdugas@courageouscompanions.ca

Website: www.courageouscompanions.ca/

Facebook: www.web.facebook.com/CourageousCompanions/?_rdc=1&_rdr

Twitter: www.twitter.com/CourageousK9

YouTube: www.youtube.com/channel/UC2TFHxonNxT3aZT_I8Po0gg

LinkedIn: www.linkedin.com/company/courageous-companions-inc/



- Charitable organization: 74127 1290 RR0001.
- Not ADI-accredited.
- No associated costs.
- Indicate that Labradors, Poodles, Golden Retrievers, or a mix of these breeds are best suited for service dog work.
- Positive, supportive, well-balanced dog training approach used.
- Training philosophy puts the well-being and care of the dog at the forefront, based on a 100% humane, non-aggressive, leadership style.
- Uses MSARs training and certification standards guide (<https://courageouscompanions.ca/wp-content/uploads/2019/01/Training-and-Certification-Standard.pdf>)
- Certification provided by the Government of Alberta and the Alberta Training standard.
- No mention of success stories/features of handler-dog teams or number of graduated/certified teams.

Services Offered

A Courageous Companions Elite K-9 Service Dog is a specifically molded Service Dog trained to respond to the specific needs of an individual manifesting the symptoms of physical and/or physiological operational injuries. Provide service dogs trained by MSAR. Service dogs provided to Military Veterans and First Responders.

- Assist with selecting and training dogs, as well as owner-trained support.
- OSI-Psychiatric service dogs.

Definition of Service Dog Recognized

Service dogs trained to deal with symptoms of OSI. Services include-psychiatric support; interruptive behavior; deliberate disobedience to redirect the clients' behavior, then tactile stimulation to disrupt emotional overload; wakening the client from nightmares; deep pressure for a calming effect; crowd control and panic prevention in public; arousal from fear paralysis or a disassociation spell; prevention or combating of emotional overload; assisting a client to leave an area by finding an exit; home sweep checks; ability to warn the client of hazards they may not be aware of; allowing the client to feel calm enabling personal space expansion.

DOGS WITH WINGS ASSISTANCE DOG SOCIETY

11343 174 Street NW,
Edmonton AB T5S 0B7

Contact Information

Telephone: 780-944-8011

Email: transformlives@dogswithwings.ca

Website: www.dogswithwings.ca

Facebook: www.web.facebook.com/dogswithwings/

Instagram: www.instagram.com/dogs_with_wings/

Twitter: www./twitter.com/dogs_with_wings

LinkedIn: www.linkedin.com/company/dogs-with-wings-assistance-dog-society

TikTok: www.tiktok.com/@dogs_with_wings

- Registered charity: BN88867 7234 RR0001
- ADI-accredited.
- Not accepting new applications as of October 2022.
- The cost to clients is \$1.00 for a service dog.
- Certification provided by the Government of Alberta and the Alberta Training standard.
- “This Assistance Dogs International (ADI) school will only certify and place dogs that have successfully completed their intensive training programs. They will not accept owner’s dogs for training or assessment.” (<https://www.alberta.ca/approved-service-dog-organizations.aspx>)
- Graduation during a springtime Annual graduation ceremony. Mentioned in news and events.

Services Offered

- Aims to foster integration and independence for individuals and social service agencies by providing them with highly trained Assistance Dogs.
- Train psychiatric service and autism service dogs.

Definition of Service Dog Recognized

Service Dogs assist people with physical disabilities to enhance their quality of life and achieve greater independence by: helping to retrieve objects opening and closing doors supporting clients in moving from one point to another (ie. wheelchair to bed, etc.)



HOLDFAST K9

Contact Information

Telephone: 780-982-4790

Email: HoldfastK9@gmail.com

Website: www.holdfastk9.ca

- Not ADI-accredited.
- For-profit.
- Cost: \$25 - Application Fee; \$75 – Dog Assessment for Service Dog Work; \$400 – 4 Week Probation Period; \$4,500 – Training – Monthly cost for 10 months of training is \$450 per month. \$700 for service puppy training.
- Handlers must provide their own equipment (collar, leash, vest, and treats).
- Works primarily with Labrador Retrievers, Golden Retrievers, and Poodles.
- Positive reinforcement training used.
- Veterinary requirements for dogs must be recognized and in place.
- Certified Master Dog Trainer through MSAR Service Dogs.
- Dogs and handlers must pass the Alberta Service Dog Test and Public Access Test.
- Certification provided by the Government of Alberta and the Alberta Training standard.
- No mention of success stories/features of handler-dog teams or number of graduated/certified teams.

Services Offered

- Trains PTSD service dogs and assists with owner-trained dogs.
- Handlers must be capable of working in a group and be prepared to train in public.
- Proof of disability must be provided prior to training (i.e., medical recommendation).

Service dog training:

- 10 months of training to pass the AB Service Dog Test.
- Primary focus is on PTSD Service Dogs.
- Other types of medical service dog training available upon request and approval.
- The handler trains their own dog with Holdfast K9 Guidance.



- 2-hour Weekly public training sessions.
- Full or Monthly payment plans available.

Service puppy training:

- This program offers 14 weeks (from 10 weeks to 6 months of age) of training to prepare your puppy for service dog work.
- Class is limited to a minimum of 3 dogs to allow proper socialization.

Definition of Service Dog Recognized

A Service Dog is a canine specifically trained to minimize functional limitations of a person with a disability. Service dogs may also be referred to as assistance dogs. Includes but not limited to guide, mobility, medical alert, medical response, hearing, psychiatric, autism and PTSD. Does not include therapy, emotional support, companion, facility, or comfort dogs.

HOPE HEELS SERVICE DOGS

11 6115-4th Street SE,
Calgary, AB T2H 2H9

Contact Information

Telephone: 403-258-0819

Toll-free in Alberta: 1-877-258-0819

Email: info@albertaguidedog.com; info@hopeheels.com

Website: www.hopeheels.com/ <https://bcandalbertaguidedogs.com/our-dogs/ptsd-service-dogs/>

Facebook: www.facebook.com/HopeHeels/

Instagram: www.instagram.com/hopeheels/?hl=en

Twitter: www.twitter.com/hopeheels

YouTube: www.youtube.com/channel/UCbjmKPrj-BJLg4D438taHdw

LinkedIn: www.linkedin.com/company/bc-guide-dogs

- Non-profit Organization.
- indicates they are ADI-accredited (unable to verify through ADIs membership list).



- No associated costs.
- Now affiliated with BC and Alberta Guide Dogs/VICD (Vancouver Island Compassion Dogs) which is a Division of BC Guide Dogs.

Services Offered

- Breeds, raises, and professionally trains Guide Dogs, Autism Support Dogs and OSI-PTSD Services Dogs.
- “52-Week Healthy Community Living Program. Reward-based core skills program. Successful graduation of a fully certified OSI-PTSD Service Dog Team under Assistance Dogs International and the Guide and Service Dog Acts of British Columbia and Alberta.”

Definition of Service Dog Recognized

Guide Dogs enable the recipient to move around safely and independently by helping blind or visually-impaired people navigate their surroundings. Based on the handler’s direction, dogs safely guide their partner around obstacles, through intersections, to stairs, doors and other landmarks.

PSI Team

Contact Information

Email: psiteamservices@gmail.com

Website: www.personalservicedogintraining.blogspot.com/?fbclid=IwAR0Tuz11FTwLi-6ZVYaHuXJmZI5cwk0khIr_DRXWX9PmeG2BpluD5sHoCCE

Facebook: www.facebook.com/PSITeamServices/

- Personal blog. Limited information provided.
- For-profit organization.
- Not ADI-accredited.
- \$150 per month for service dog in training program; assessments/tests for \$50 - \$75.

Services Offered

“Assisting in the training of a personal service dog in training with an interactive program that provides training materials, a way to log training and two way communication with a trainer” can be virtual.”



Definition of Service Dog Recognized

“Service Animals are trained to do a minimum of three tasks, either on command or by reading a persons body language and anticipating needs prior to the persons awareness of it.”

RED DOG TRAINING SOLUTIONS, INC.

Contact Information

Telephone: 780-782-7318

Email: Reddogtraininginc@gmail.com

Website: www.reddoginc.ca/ (unable to access as of January 2023)

Facebook: www.facebook.com/Reddogtrainingsolutions/

Youtube: www.youtube.com/channel/UCItEZaY6I9BMIQTVIqYjtA/videos

LinkedIn: www.linkedin.com/in/dawn-macdonald-2a3b46132/?originalSubdomain=ca

- For-profit organization.
- Not ADI-accredited.
- Cost varies based on program/service selected.
- Puppies take up to 2 years to be trained and young adults up to 1.5 years.
- Force-free training methods used.
- Certification provided by the Government of Alberta and the Alberta Training standard.

Services Offered

- Owner-trained and board to train service dog support.
- A coaching and consulting business for persons seeking help with navigating the Service Dog industry. We provide up to date training methodology based on Science and Choice for you and your Service Dog. We bridge the gap for owner trained dogs to be the best they can be in a world of triumphs and successes.
- We offer one on one private training sessions to maximize the potential to each team needs by setting training plans and target goals to reach. Through careful teachings, we use nothing but force-free methods to ensure mutual trust is built with your canine partner.”
- Provide litter/puppy/dog evaluations as well as provincial assessments.



- Will not take dogs showing signs of severe fear/stress or aggression.
- “Not all dogs can be service dogs.”
- Encourage individuals to determine with their healthcare professionals and family if a service dog is right for their treatment plan.

Definition of Service Dog Recognized

No definition provided.

TLC TRAINING & CONSULTING

1336 9 Ave SE, Calgary, AB T2G 0T3

Contact Information

Telephone: (403) 990-5853

Email: sarahjane@tlc-training.com

Website: www.tlc-training.com/

Facebook: www.facebook.com/profile.php?id=100054279215995

- For-profit organization.
- Not ADI-accredited.
- “Costs for services are dependent on current funding available from government grants and/or client annual income.”
- APDT (Association of Pet Dog Trainers), CAPPDT (Canadian Association of Professional Pet Dog Trainers), and IAABC (International Association of Animal Behaviour Consultants).
- Certification provided by the Government of Alberta and the Alberta Training standard.

Services Offered

“TLC Training is focused on working with handlers that wish to train their own dogs to become certified assistance dogs. The primary trainer is the owner and we provide one-on-one training to help teams achieve success on the Government of Alberta public access test for certification.

Our target client at this time will already have a dog that has completed basic obedience training at a minimum. We do not provide dogs, nor do we provide classes for basic obedience. We would be happy to refer you to excellent training facilities in the Calgary area.”



- Owner-trained service dog support.
- Encourage individuals to determine with their healthcare professionals if a service dog is right for their treatment plan.
- Encourage individuals to identify service dog tasks they believe would assist in mitigating their disability.

Definition of Service Dog Recognized

No definition provided.

BRITISH COLUMBIA

ASSISTANCE SERVICE DOGS BC

12247 Senda Ct, Mission, BC V4S 1B8, Canada

Contact Information

Telephone: 1-844-900-3647

Website: www.asdbc.org/

Facebook: www.facebook.com/AssistanceServiceDogsBC/

Instagram: www.instagram.com/assistanceservicedogsbc/?hl=en

- Not-for-profit organization.
- Not ADI-accredited.
- Waitlist: "There is not a long wait list at ASDBC. Once the fee has been paid (either in full at the time of application or after the family completes fundraising), a dog must be born, raised, and trained for the applicant." Currently not accepting new applications.
- Cost of the service dog is \$25000 which can be covered either by the family or through fundraising. Additional training required by dog may increase the price. \$50 application fee.
- Recommend service dog certification through ADI-or International Guide Dog Federation-accredited organizations or through the BC government.
- CEA/Head Trainer assisted in writing standards and certification test for BC Guide and Service Dog Program. He is also the Executive Director of Autism Service Dogs BC Association.
- Have purchased dogs to start own breeding program (breeds not indicated).



- Member of the International Association of Canine Professionals.
- A separate page on success stories & certified teams.

Services Offered

- Branch of Obedience Unleashed Dog Training, Inc.
- Passionate about training Assistance & Service dogs to help those in need. passionate about training personalized service dogs to meet clients' needs. They begin with a one-on-one consultation and move toward finding & training the perfect dog for the clients. It could be personal dog, a puppy that is being raised for service work or even a rescue dog with the right temperament.
- Consultation; training of dog and assistance with integration into the client's house; fundraising to help with the cost of the service dog; certification of the team.
- Multipurpose and Autism service dogs.
- Volunteer puppy raiser program.

Definition of Service Dog Recognized

"Autism Service Dogs have proven to be an asset for children diagnosed with autism and their families. These dogs provide a social "bridge" for children who are often excluded by others because of their behavior or lack of social interaction. These well-trained autism service dogs can also provide comfort as well as calm children who suffer from autism."

BC GUIDE DOGS

7061 Ladner Trunk Road
Delta, BC V4K 3N3.

Contact Information

Telephone: 604.940.4504

Toll-free within North America: 877.940.4504 .

Email: info@bcguidedog.com

Website: www.bcandalbertaguidedogs.com/

Facebook: www.facebook.com/bcandalbertaguidedogservices



Instagram: www.instagram.com/bcandalbertaguidedogs/?hl=en

Twitter: twitter.com/bcguidedogs

YouTube: www.youtube.com/channel/UCbjmKPrj-BJLg4D438taHdw

LinkedIn: www.linkedin.com/company/bc-guide-dogs

- Registered charity: 89131 1763 RR0001
- ADI-accredited.
- Currently not accepting new clients as of October 2022. Applications for PTSD service dogs are open.
- No associated costs.
- Reward-based (positive reinforcement) core skills program for the client-PTSD service dog team.
- Amalgamated with Vancouver Island Compassion Dogs (VICD). VICD is a Division of BC Guide Dogs.
- Will only train dogs they have bred themselves; in-house breeding program.
- Labrador Retrievers, Golden Retrievers, and a first cross of the Labrador and Golden Retriever utilized.
- Certification provided by the Government of Alberta and the Alberta Training standard.
- “This Assistance Dogs International (ADI) school will only certify and place dogs that have successfully completed their intensive training programs. They will not accept owner’s dogs for training or assessment.” (<https://www.alberta.ca/approved-service-dog-organizations.aspx>)
- Success stories provided on main page.

Services Offered

- Puppy training program, dog boarding program, professional canine education, client training, postgraduation - aftercare services.
- The 52-week Healthy Community living program for individuals with OSI (PTSD).
- Guide dogs, Autism service dogs, OSI-PTSD service dogs.
- Takes up to 2 years and \$35,000 for organization to produce an Autism Service Dog.
- Volunteers requested for breeding-caretaking of dogs in the breeding program.
- Volunteer puppy raiser program.



- Encourage health professionals to ensure if service dogs are appropriate for patients and to assess patients for readiness to have a service dog. Recommendations must be on official letterhead.
- Applicants must complete the Aanderson Service Dog Prescriber Guidelines: <https://cdn.bcandalberttaguideds.com/wp-content/uploads/2020/02/Aanderson-Service-Dog-Perscriber-Guidelines-2.0.pdf>

Definition of Service Dog Recognized

Guide Dogs enable the recipient to move around safely and independently by helping blind or visually-impaired people navigate their surroundings. Based on the handler's direction, dogs safely guide their partner around obstacles, through intersections, to stairs, doors and other landmarks.

OSI-PTSD Service Dogs provide a living, breathing lifeline to the outside world. While each bond is unique, the objective remains the same: to empower Veterans and First Responders with the tools to reclaim their place in the community and rebuild their lives.

Having an Autism Service Dog can increase the safety and security of a child with autism. The child's parent holds the dog's leash while the child is physically tethered to the dog via a safety harness. This prevents the child from bolting or wandering off. An Autism Service Dog can improve the child's ability to participate in education, social and leisure activities because the canine may reduce the stress associated with these situations.

CANADIAN ALERT DOGS INC.

Contact Information

Telephone: 778-847-3980

Email: info@canadianalertdogs.com

Website: www.canadianalertdogs.com/

- For-profit organization.
- Not ADI-accredited.
- Trained dogs begin at \$19,000 CAD.
- Use multiple dog breeds, but favour working breeds.
- Follow BC Guide Dog and Service Dog Act guidelines for certification testing.
- Seem to provide blog posts introducing their service dogs.



Services Offered

- Diabetic alert dogs for children with type-1 insulin-dependent diabetes.
- Provide fully trained dog to the clients. The organization is specialized in the training and certification of diabetic alert dogs. Backgrounds and expertise include narcotic & explosive detection, scent imprinting, and obedience. May consider evaluating the dog of a client to see if they are fit to be trained for alert work.
- Aim to improve the quality of life of the clients through offering highest quality of service dog work, to exceed clients' expectations and set community standards. Follow-ups via video interviews, telephone or in person.
- Ensure service dogs are "ready to be an important part of your family. Once the training is completed we begin work with the client to prepare for transitioning the dog into the home. We spend the necessary time working with you so that you are confident and comfortable with the dog and the process. Follow up is important especially in the first few months so we make ourselves available via video interviews, telephone or in person."

Definition of Service Dog Recognized

Canadian Alert Dogs is pleased and privileged to offer service dogs that we have trained to assist children who have type 1 insulin-dependent diabetes. Our diabetic alert dogs are trained to detect sudden drops or spikes in their owner's blood sugar and clearly alert them so that they can take the necessary steps.

Our dogs are also trained to activate an alert system if necessary. Their ability to detect and react to hyper and hypoglycemic episodes helps their owners avoid loss of consciousness and other serious effects. Ultimately, these highly trained diabetic alert dogs provide increased safety, security, and independence.

CEDAR HILLS DOG ACADEMY

Contact Information

Telephone: (250) 574-2120

Email: cedarhillsgdogacademy@gmail.com

Website: www.cedarhillsgdogacademy.ca/

Facebook: www.facebook.com/cedarhillsgdogacademy/

Instagram: www.instagram.com/cedarhillsgdogacademy/



Twitter: twitter.com/cedar_dog/with_replies

- For-profit organization.
- Not ADI-accredited.
- Mention of cost, but not specified.
- Indicate trainers are certified dog trainers and instructors, but no specific credentials provided.
- Photo gallery of their dogs.

Services Offered

- PTSD, Autism, diabetes, Downs Syndrome, and mobility-assistance service dogs.
- Train service dogs for children and adults.

They “can fit you with the right puppy, help with the training and the legal paperwork/documentation needed, as well as the Public Access Test REQUIRED to have a legally Certified Service Dog in British Columbia.”

Definition of Service Dog Recognized

“A dog trained to provide a service to its owner, who has then passed a government issued public access test. Many get this confused with Emotional Support Dog and Therapy dog.”

CITADEL CANINE SOCIETY

202 - 2476 York Ave,
Vancouver, BC. V6K 1E2

Contact Information

Telephone: 604-837-4884

Email: info@citadelcanine.com

Website: www.citadelcanine.com/

Facebook: www.facebook.com/citadelcaninesociety

Instagram: www.instagram.com/citadelcanine/?hl=en
www.instagram.com/citadelcaninesociety/?hl=en

YouTube: www.youtube.com/channel/UC9FGQsvaQ1dpDLLarSlffEA?app=desktop



- Registered charity (number not indicated on website).
- Not ADI-accredited.
- Wait times of over a year; not accepting new applications as of October 2022; individuals can reach out to have their dogs assessed for admission into the service dog program.
- No associated cost.
- Preferred dog breeds not indicated.
- Separate page for graduates.

Services Offered

Trains and delivers PTSD - OSI medical service dogs to new Military Veterans, and First Responders (police, fire, ambulance, nursing, and 9-1-1 personal); may occasionally help owners train their own dogs if the dog passes an initial assessment.

“Many of the other PTSD service dog providers publicly quote costs of between \$20,000 to \$35,000 to produce a single dog. By comparison, Citadel Canine can produce four, or even five fully trained and certified service dog teams for the same amount.”

“It costs between \$5000 - \$7000 per dog to become a fully certified medical service animal, and all of those costs are covered through the support and generosity of our donors.”

“Training and delivery of fully certified PTSD medical service dogs is our sole program focus; it is not a sideline activity.”

- PTSD-OSI service dogs.
- Owner-training support.

Definition of Service Dog Recognized

No definition provided.



COUNTERPART SERVICE DOGS BY TRAIN PAW-Z-ATIVE

Comox, BC, Canada, V9M 3P1

Contact Information

Telephone: (613) 717-0082

Email: counterpartservicedogs@gmail.com

Facebook: www.facebook.com/counterpartservicedogs

- Not ADI-accredited.
- Non-profit.
- Website coming soon.
- Introducing service dog teams through posts on Facebook.

Services Offered

Counterpart Service Dogs takes pride in putting out top quality service dog teams.

Definition of Service Dog Recognized

No definition provided.

LEASH OF HOPE ASSISTANCE DOGS

402, 2055 Commercial Drive,
Vancouver BC, V5N 0C7

Contact Information

Telephone: (604) 336-4700

Email: leashofhopeassistancedogs@gmail.com

Website: www.leashofhopeassistancedogs.com/

Facebook: www.facebook.com/Leash-of-Hope-Assistance-Dogs-1529843927275197

Instagram: www.instagram.com/leashofhopedogs/

Twitter: www.twitter.com/leashofhopedogs



- Registered charity organization (charitable number not indicated on website).
- Not ADI-accredited.
- 3 to 24 months wait time.
- Cost of \$6000. If clients are located outside of Vancouver, there are also the additional costs of travel.
- Success stories provided on main page as well as on a separate page.

Services Offered

This organization trains rescue dogs as service dogs to enable people with disabilities to enjoy more independent living and provide hope at both ends of the leash. Dogs not only offer physical aid, but also they provide a sense of security, calming effects, and physical exercise that can make positive impact on the lives of our clients. These dogs are trained to work or perform tasks that lessen the client's disability.

“The ideal candidate is someone who values their independence whether they be an adult or a youth. Applicants who are accepted into the program will need to participate in the custom training of their dogs and be hands on with us and the training.”

- Training process takes 2 years.
- Mobility assistance dogs, stability assistance dogs, psychiatric assistance dogs, and guide dogs.
- Work with children, teens, adults, and parents.
- Program accepts clients who want to train their own dog, but strongly recommend clients be placed with a program-trained dog.

Definition of Service Dog Recognized

“Assistance dogs not only offer physical aid, but also they provide a sense of security, calming effects, and physical exercise that can make positive impact on the lives of our clients. These dogs are trained to work or perform tasks that lessen the client's disability. Mobility Assistance Dogs: Mobility dogs are trained to assist people who are dependent on a wheelchair either full or part time. The dogs are trained to perform tasks such as retrieving items, opening doors, assisting with undressing or laundry, pressing buttons, or pulling a manual wheelchair.

Stability Assistance Dogs: are trained to assist people who have limited mobility or balance issues but are ambulatory, these dogs are often handled with equipment that is specifically meant to help the client stay upright, moving or assist the handler to get off the ground after a fall. Dogs are also trained to do many of the tasks such as buttons and retrieving just like mobility dogs.

Guide Dogs: are training to guide a visually impaired or blind handler through their everyday environments, crossing streets and avoiding the dangers of traffic. Tasks that are unique to



Leash of Hope guide dogs that they are also trained to retrieve items that are not within visual field of their client or find crosswalk buttons. Psychiatric Assistance Dogs: are trained to respond to the cues of the handler who is experiencing physiological distress. These dogs perform tasks such as deep pressure therapy, guiding the client to exits or safety, and alerting the client to their level of escalation with tasks such as nose bumping or pawing at the client. Psych dogs can also perform tasks such as turning on lights and retrieving medication.”

OPERATION FREEDOM PAWS CANADA

403 Holiday Road,
Fanny Bay, BC V0R 1W0

Contact Information

Telephone: (250) 954-5552

Email: info@ofpcanada.org

Website: www.ofpcanada.org/#!event-list

Facebook: www.facebook.com/OFPCanada/

- Registered charity: 772042735RR0001
- Not ADI- affiliated.
- Waitlist not indicated.
- Approximately 48-weeks training.
- Certification through the BC Guide Dog and Service Dog Act guidelines.

Services Offered

Rescuing dogs from shelters and teaching clients to train them to become their own service dogs. Work with individuals who have PTSD, complex-PTSD, and/or traumatic brain injuries.

- PTSD service dogs.
- Owner-training program with own or rescue dogs.
- Work with Veterans, First responders, and Civilians.



Definition of Service Dog Recognized

“A Service Dog is any guide dog, hearing dog, or other dog trained to perform tasks for the benefit of an individual with a physical or mental disability.”

PACIFIC ASSISTANCE DOGS (PADS)

9048 Stormont Ave,
Burnaby, BC V3N 4G6, Canada

Contact Information

Telephone: 604-527-0556

Email: info@pads.ca

Website: www.pads.ca/

Facebook: www.web.facebook.com/PADSdogs/

Instagram: www.instagram.com/padsdogs/

Twitter: www.twitter.com/padsdogs

Youtube: www.youtube.com/user/PADSDogs

LinkedIn: www.linkedin.com/company/padsdogs/?originalSubdomain=ca

- Registered charity: 89225 2347 RR0001
- ADI-accredited.
- They have a “register to be notified” option, which will lead to the client being contacted when there is space on their waitlist.
- Course and equipment fee – \$200. Candidates are also responsible for covering costs of travel and accommodation. An additional \$100 is recommended to be kept aside for field trip costs and the need for unique equipment or modifications.
- Breed, raise, and train certified service (mobility & PTSD) and hearing dogs.
- Dogs are often Labrador Retrievers and Golden Retrievers, but can be any breed.
- Certification provided by the Government of Alberta and the Alberta Training standard.



- “This Assistance Dogs International (ADI) school will only certify and place dogs that have successfully completed their intensive training programs. They will not accept owner’s dogs for training or assessment.” (<https://www.alberta.ca/approved-service-dog-organizations.aspx>)
- Indigenous land acknowledgement provided.
- Introducing service dog teams in News section (Our stories).

Services Offered

Pacific Assistance Dogs Society (PADS) breeds, raises and trains fully certified assistance dogs. Trains life-changing dogs. PADS supports people with disabilities and community care providers by partnering them with certified assistance dogs.

Provides “aftercare visits, both in their home and at PADS’ Training Centre”.

“Our accredited facility dogs work with community professionals, such as teachers, RCMP and psychologists to help support healthy communities.”

Definition of Service Dog Recognized

“Post Traumatic Stress Disorder (PTSD) Service Dogs are trained to support First Responders and Veterans with C-PTSD or PTSD. These dogs are trained to facilitate wellness and social re-integration in a variety of ways. They provide important physical, calming and grounding skills. Selected for their awareness and positive response to human emotions such as stress, anxiety and fear. Our Service Dogs are trained to do tasks such as: open and close doors, turn lights on and off, retrieve a telephone or other objects, pick up dropped objects (like a bank card or keys), pull manual wheelchairs, carry items like groceries, retrieve medication and provide balance and stability to clients with mobility issues.”

Hearing dogs are trained to alert their partner to a variety of sounds such as: knocking on the door, doorbells, ringing telephones, timers and smoke alarms. The dogs are trained to alert their partner to what is causing the sound by physically touching the person with their paw or nose. Hearing Dogs are usually smaller Labradors or Golden Retrievers.

SERVICE DOG TRAINING INSTITUTE

Contact Information

Telephone: 250-753-5246

Email: servicedogsti@gmail.com

Website: www.servicedogtraininginstitute.online/

YouTube: www.youtube.com/user/supernaturalbc2008/featured

- For-profit organization.
- Not ADI-accredited.
- “Estimated cost for all our online self-paced classes is \$600 over 2 years. Zoom consults extra. Single self-paced class is CDN\$40. Two-level class bundles at CDN\$75. Three-level class bundle at CDN\$105. If starting with a puppy, “A realistic estimate varies from \$3500 to \$6000 for the first two years for someone who is learning how to train their own dog. The more support needed, the more associated costs.
- One instructor is a member of Vancouver Island Animal Training Association.
- Positive, ethical training approaches with both human and dog and teach handlers to be able to read and respond appropriately to their dog’s communication.
- Testimonials from their students.

Services Offered

- Owner-training online program.

Structured service dog training program. Self-paced classes. In-person coaching and Public Access Practice training. Free online resources. Support for seniors 55 years and above. Resources for professional dog trainers. Service dog suitability evaluation. Intensive training packages.

Requirements for a dog to be recognized as a Service Dog: Handler must have a diagnosed disability. The dog must be trained to do tasks that mitigate that specific disability. Untrained “natural” tasks do not qualify as tasks.

by the International Association for Assistance Dog Partners (IAADP): Dog must have a MINIMUM of 120 hours over a 6 month period or more (professionally trained assistance dogs take a minimum of 18 months or 540 hours, more if the dogs require specialty training) or if the dog needs more time to mature.

AT LEAST 30 of those hours must be in public places.



More information:

www.iaadp.org/iaadp-minimum-training-standards-for-public-access.html

The Assistance Dog International (ADI) recommends a minimum of 3 tasks specially trained to mitigate disabilities.

www.assistancedogsinternational.org

Definition of Service Dog Recognized

“A service dog is a broader category of dogs that includes any dogs that are specially trained to work in public with their handlers. A police dog, search and rescue dog and assistance dog are all considered ‘service dogs’”

“An assistance dog is a type of service dog is a dog that is considered a medical device for a person with a disability”.

SOMEDAY RETRIEVERS

5657 Beaton Rd.

Kamloops, B.C. V1S 2A4

Contact Information

Telephone: (250) 371-1218

Email: lcline@somedayretrievers.com

Website: www.somedayretrievers.com

Facebook: www.facebook.com/somedayretrievers/

Instagram: www.instagram.com/somedayretrievers/

- For-profit organization.
- Not ADI-accredited.
- Mention of cost, but not specified.
- No wait times indicated.
- Registered Labrador Retriever breeder.



Services Offered

- Owner/self-training for service dogs, which cuts the costs.
- Training a dog to become service animal and providing support.

Definition of Service Dog Recognized

“A dog trained to provide a service to its owner, who has then passed a government issued public access test. Many get this confused with Emotional Support Dog and Therapy dog.”

VANCOUVER ISLAND COMPASSION DOGS SOCIETY, A DIVISION OF BC & ALBERTA GUIDE DOGS

7061 Ladner Trunk Road, Delta BC,
V4K 3N3 – Attn: VICD Service Dog Program

Contact Information

Telephone: (250) 909-0090

Email: vicdmh@gmail.com / communications@bcguidedog.com

Website: <https://bcandalbertaguidedogs.com/our-dogs/ptsd-service-dogs/>

Facebook: <https://www.facebook.com/VICDServiceDogs>

Twitter: <https://twitter.com/vicompassiondog>

- Indicate they are ADI-accredited (unable to verify through ADIs membership list).
- Registered charity under BC Guide Dog Services: 89131 1763 RR0001
- Reward-based (positive reinforcement) core skills program.
- “This Assistance Dogs International (ADI) school will only certify and place dogs that have successfully completed their intensive training programs. They will not accept owner’s dogs for training or assessment.” (<https://www.alberta.ca/approved-service-dog-organizations.aspx>)

Services Offered

- This organization does not give a fully trained service dog to a veteran. They expect the veteran to train their own service dog, essentially becoming dog trainers themselves.



- “VICD matches recipients with a Service Dog that meets all of the Assistance Dogs International (ADI) standards and has specific additional traits that demonstrate suitability for the work. “
- 52-Week Healthy Community Living Program
- Applicants must have psychological injuries and trauma-related injuries as designated in the DSM-V caused by performance of their occupation as a Veteran or First Responder.
- OSI-PTSD service dogs.
- 1-year training program.
- Developed their own medical professional referral form: <https://vicompassiondogs.ca/new/wp-content/uploads/2017/06/VICD-Professional-Referral.pdf>
- Indicate applicants must meet the criteria set by the Aanderson Prescriber Guidelines (<https://cdn.bcandalbertaguideds.com/wp-content/uploads/2020/02/Aanderson-Service-Dog-Perscriber-Guidelines-2.0.pdf>) and have documentation from a regulated mental health professional stating how the criteria are met.

Definition of Service Dog Recognized

No definition provided.

VIK9 CONSULTING AND TRAINING, INC.

6973 Wallace Dr,
Brentwood Bay, BC V8M 1G2

Contact Information

Telephone: 250-888-2005

Email: tyson@vik9.ca

Website: www.vik9.ca/

Facebook: www.facebook.com/VIK9-1688845731391031/

Instagram: www.instagram.com/vik9_service_dogs/

YouTube: www.youtube.com/channel/UC0lvV0zVdFg0JgHFZ9k6J1Q

LinkedIn: www.linkedin.com/in/tyson-king-0955328b/?originalSubdomain=ca



- For-profit organization.
- Not ADI-accredited.
- Cost mentioned on website but not indicated.
- Trainer under contract with Courageous Companions Canada.
- Follow standards set by MSAR.
- Certain stories about teams on the media page (relating to how service dogs have made a difference) .

Services Offered

- VI K9 provide fully trained dogs and through MSAR maintains the highest quality of training of the dog, the handler and the pairing.
- In certain cases where the handler is available to be a part of the training program and has a suitable pet available to be trained up as a service dog, this option can be considered and is cost effective (1/3 of the normal cost); provide fully trained dogs; if individual has a suitable pet, it can be trained as a service dog.
- Pre-screening consultation; training for the human-service dog teams; behavioral assessment and obedience training+T15g (if required)
- Owner-training program.
- Service Dogs available for: PTSD, Autism, Hearing Impaired, Deaf Assistance, Anxiety, Medical Detection and Physical Assistance.

Definition of Service Dog Recognized

First and foremost, Service Dogs are the only ones that are protected under Human Rights to accompany its human handler everywhere public have access to. Service Dogs have specific and specialized training that allows it to purposefully assist its individual handler in very specific ways that allows that handler to return to as normal of a life as possible.



ONTARIO

AUTISM DOG SERVICES INC.

102 North Park St. Brantford,
ON N3R 4K1

Contact Information

Telephone: (519) 722-2685

Email: vicky@autismdogservices.ca; info@autismdogservices.ca

Website: www.autismdogservices.ca/

Facebook: wwwweb.facebook.com/autismdogservices?_rdc=1&_rdr

Instagram: www.instagram.com/autismdogservices/

Twitter: www.twitter.com/autismds

Youtube: www.youtube.com/c/AutismDogServices

LinkedIn: www.linkedin.com/company/autism-dog-services/about/

- ADI-accredited.
- Registered charity: 803605955RR0001
- Not accepting new applications as of October 2022.
- There is non-refundable \$50 application processing fee.
- There are no fees to receive training or to graduate with a service dog. Normal, on-going costs for a service dog include: dog food, treats, toys, routine veterinary care, and grooming. Each family who has a service dog is responsible for the annual cost of having a service dog at approximately \$1000 – \$1500/year and any emergency veterinary care.
- Preferred breeds not indicated, but pictures on the website suggest Labradors.
- Gallery of community members (including teams) and testimonials.



Services Offered

- Provide highly trained service dogs to children 3-18 years of age with autism and related disorders. “ADS does not require an Autism Spectrum Disorder diagnosis to be considered for our program. If a child has challenges which present in a similar manner to Autism we will evaluate the need to determine if a service dog would provide beneficial support to the child.”
- Fostering the integration of children with autism by training, placing, and supporting dogs that offer safety, companionship, and independence.
- Parents/guardians are fully responsible for the service dog's care and maintenance.
- “Autism Dog Services is a family centred program that focuses on helping the whole family benefit from our program. We provide all of our service dogs with training in natural home environments, support all of our placements in family homes, and we provide focused service to all of our client families.”
- Service dogs from ADS are identified by the silver and/or red service dog jacket worn while accompanying the child in public settings. The service dog jacket is equipped with a handle or short leash for the child to hold. ADS issues identification cards to all certified service dog teams. The card identifies the service dog and the child.
- Fosters close working relationships with families that receive dogs.
- Dogs that don't graduate and become service dogs are put up for adoption.
- Volunteer puppy raiser and puppy sitting programs.

Definition of Service Dog Recognized

- “One of the key roles of ADS service dogs is to provide safety outside of the home, in public settings and at school. The service dog acts as a physical anchor for the child with autism. For children who are connected to their service dog by a belt/tether, the children are prevented from running out onto the road or away from the family when issued the “stop” command from the parent.”



CANADIAN GUIDE DOGS FOR THE BLIND

PO Box 280 Manotick,
ON K4M 1A3, Canada

Contact Information

Telephone: 613-692-7777

Email: info@guidedogs.ca

Website: www.guidedogs.ca/

Facebook: www.web.facebook.com/CanadianGuideDogsfortheBlind/about/?ref=page_internal

Instagram: www.instagram.com/canadianguidedogs/

Twitter: www.twitter.com/CDNGuideDogs

Youtube: www.youtube.com/channel/UCie4Xfd5tcZ6wL66O-dbMpw

LinkedIn: www.linkedin.com/company/canadian-guide-dogs-for-the-blind/?originalSubdomain=ca

- ADI-accredited.
- Registered charity: 10684 6819 RR0001
- Help fundraise for a guide dog. The client leases the guide/assistance dog for \$1.00 from the Canadian Guide Dogs for the Blind. The client is responsible for the care, feeding and veterinary costs, but may apply to Canadian Guide Dogs for the Blind's Veterinary Reimbursement Fund for routine expenses.
- Guide and mobility assistance dogs.
- Primarily raise and train Golden and Labrador Retrievers.
- Certification provided by the Government of Alberta and the Alberta Training standard.
- "This Assistance Dogs International (ADI) school will only certify and place dogs that have successfully completed their intensive training programs. They will not accept owner's dogs for training or assessment." (<https://www.alberta.ca/approved-service-dog-organizations.aspx>)

Services Offered

- Provide Blind Canadians and individuals with mobility related disability with greater mobility and independence through the use of professionally trained guide dogs (Nationally) and mobility assistance dogs (Ottawa area)



- 5 to 8 months for training a guide dog. “A residential training class for the person and dog lasts eighteen days and takes place at the National Training Centre of Canadian Guide Dogs for the Blind”. For assistance dogs, 2-4 weeks of intensive training with a dog upon being matched with an assistance dog.
- Dog owners can apply for expert veterinarian’s support.
- Guide dogs from Canadian Guide Dogs for the Blind wear white harnesses.
- You are eligible to apply to Canadian Guide Dogs for the Blind if you are registered as legally blind; a permanent resident of Canada; and at least sixteen years old. You need to be in reasonable physical health to work and train with a guide dog on a daily basis. Physical disabilities or illnesses do not necessarily disqualify a person from eligibility. If you can walk with a dog then you may be eligible. You need a strong desire to improve upon your independence and mobility. Most people are surprised by the mental and emotional strain induced by the training process. A solid partnership can take up to a year to form, so a determined, positive attitude is necessary in order to succeed. You must be ready to put in the work to succeed. You need a stable and supportive home environment. Consider the viewpoint of the young dog that is trying to adapt to a new home and neighbourhood. With a stable home, the dog is able to build confidence through familiar daily routines. You need to already be independently mobile and capable of walking a minimum of two routes, totally alone. These routes do not necessarily have to be long or complicated, but they must be familiar and well navigated, as you will need to teach your dog these routes. Orientation and mobility training is a definite advantage and requirement, including problem solving skills.

Definition of Service Dog Recognized

“Some of the tasks an assistance dog can be trained to do are: picking up items accidentally dropped (such as keys, coins, bank cards, wallet, pens, papers, etc.); retrieve specific items by name (phone, leash, shoes, etc.); retrieve out of reach items with the aid of a laser pointer; retrieve items from another person bring to the handler, and vice-versa; assist with pulling off socks, zippers & sleeves; opening & closing doors & drawers; turning lowered light switches on & off; triggering the automatic access button on doors; triggering a house alarm and barking for help if the handler needs assistance.”

CANADIAN VETERAN SERVICE DOG UNIT

P.O. Box 23090 Fairlawn Rd.,
Ottawa, ON K2A 4E2



Contact Information

Email: info@cvdsdu.ca; application@cvdsdu.ca; dogtrainer@cvdsdu.ca

Website: www.cvdsdu.ca/

Facebook: www.facebook.com/CandianVeteranServiceDogUnitCVSDU/

- Not ADI-accredited.
- Registered charity: 839865797RR0001.
- Seeking service dog candidates as of October 2022.
- No associated costs.
- Indigenous land acknowledgement provided.
- Success stories by the title of "A vet and his dog".

Services Offered

- Provide trained service dogs & support to military and first responder veterans suffering from post-traumatic stress disorder (ptsd), mobility issues, and operational stress injury (osi).
- Train puppies and dogs to be service dogs, training dogs and veterans/first responders to become qualified teams, and advising the Board of Directors on training and programs for the Unit.
- At a minimum, the candidate and service dog-in-training train and pass basic obedience and public access training.
- Need to pass the "BC Guide Dog and Service Dog Assessment".
- Highly trained and certified to respond to our members' anxious situations, our dogs are trained to provide a perimeter and take care of members in crowds, these ever watchful companions wake the member from nightmares and snap the member out of flashbacks.
- Some of our dogs help members with mobility-related disabilities as well. We have had veterans in the unit starting out on high levels of anti-anxiety medication and therapy but thanks to our 4 legged heroes, these members are now drug free and carrying on a normal life again.
- Once a team (a handler and service dog) is qualified they will continue to maintain and strengthen their skills by participating in the CVSDU all members monthly training event.
- Every other year each team is re-evaluated and expected to pass the "BC Guide Dog and Service Dog Assessment," in order to maintain their standing as a qualified service dog team.



Definition of Service Dog Recognized

Not clearly articulated on website.

CANINE FOUNDATIONS

165 Wellington Street, Barrie
ON L4N 7W7, Canada

Contact Information

Email: info@caninefoundations.com

Website: www.caninefoundations.com/

Facebook: www.web.facebook.com/Canine-Foundations-166354653559325/?ref=hl

Instagram: www.instagram.com/caninefoundations/

Youtube: www.youtube.com/channel/UCxRrEp0wYblzOO0_Fvb2K4w/videos?view=0&sort=p

- For-profit organization.
- Not ADI-accredited.
- Certified IAABC (International Association of Animal Behavior Consultants) Behaviour Consultants and certified CCPDT (Certification Council of Professional Dog Trainers)
- Members of the Certification Council for Professional Dog Trainers, International Law Enforcement Educators and Trainers Association, Municipal Law Enforcement Officers Association, and the Association of Animal Shelter Administrators of Ontario.
- Consultants firmly adhere to the principals of LIMA, implementing Least Intrusive, Minimally Adverse techniques to achieve a training and behaviour objectives with minimal risk of producing adverse side effects.
- Each service may have costs associated, though not clearly indicated on website.
- Success stories provided on a separate page.
- Number of graduates provided on main page: “700+ of happy dog owners”.

Services Offered

- Help owners train their dogs as service dogs.



- 10-Week Service Puppy Training; Adolescent to Adult Dog Public Access Training; Assistance Task Training; Service Dog Day Camp; Service Dog Obedience Camp; and Public Access Proficiency Testing
- Certified trainers are involved in providing training.
- The needs of each Service Dog Team are unique. As such, all assistance task training programs are customized and designed to mitigate the handler's physical, psychiatric, or developmental disabilities. Each service dog is trained to perform specialized tasks for their handler that provide support in activities of daily living.

Definition of Service Dog Recognized

Not provided on website.

CANINE SUPPORT SERVICES (CSS)

1488 2nd Concession Rd W,
Hamilton, ON, Canada

Contact Information

Telephone: (519) 732-5045

Email: info@caninesupportservices.ca

Website: www.caninesupportservices.ca/

Facebook: www.web.facebook.com/caninesupportservices/?_rdc=1&_rdr

Instagram: www.instagram.com/caninesupportservices/?hl=en

- Not ADI-accredited.
- Currently not a charitable organization: "Effective 2016, the application and subsequent approval for not-for-profit status is lengthy process with Canada Revenue Agency. Once approval for not-for-profit status is obtained, CSS will update this information. The CSS client is responsible for all fees for services rendered."
- Appear open-minded about dog breed preferences.
- Provide full trained dogs as well as assist with owner training of dogs depending on assessment.
- Success stories on a separate page, "Pawsome results".
- Testimonials of clients provided: "What clients are saying".



Services Offered

- Provide equipment for service dogs, including CSS working jacket, identification card, letter of certification, collar, leash, grooming tools, and a manual.
- Certify service dog teams.
- Clients are responsible for all fees for services rendered.
- Clients include anyone of any age with developmental or physical disability who could benefit from a service or therapy dog, including children and adults with Down's Syndrome, fetal alcohol syndrome, global developmental disorders, PTSD and other psychiatric conditions, blind/visually impaired individuals, and clients with mobility issues.
- Adhere to national standards being established by the provincial and federal government. Test all dogs to meet the highest standards established by Wade's 30 years in the industry to ensure the safety of all dogs and their handlers while working in public spaces.
- Length of program varies.
- Provide in-home consultation to determine clients' needs and ability of family members to support having a service dog.
- Assess owner's dog to determine suitability for being a service dog, including ability to care for, maintain, and meet all the necessary needs of the dog.

Definition of Service Dog Recognized

A service dog has full public access identified by a working harness or jacket and is supported with your identification card.

COPE Service Dogs

P.O. Box 20035 Barrie,
ON L4M 6E9

Contact Information

Telephone: 705-734-2673

Email: info@copedogs.org

Website: www.copedogs.org/

Facebook: www.web.facebook.com/copedogs/?_rdc=1&_rdr



Instagram: www.instagram.com/cope servicedogs/

Twitter: www.twitter.com/copepuppies

Youtube: www.youtube.com/channel/UCUttQvC5A2L49DcFoHCrCWg

LinkedIn: www.linkedin.com/company/c.o.p.e.-service-dogs/about/

- ADI-accredited.
- Registered charity: BN 896771417 RR001
- Not accepting new applications as of October 2022.
- Student and client stories provided on a separate page.
- Number of graduates provided: Over 1,000 students participated in the classroom program; 40 successful handler-dog teams.

Services Offered

- Provide highly skilled service dog partners to people with disabilities and to enhance the lives of youth experiencing challenges by involving them in the training process of the dogs.
- Takes 2 years to train the service dogs.
- Through our unique youth program, COPE engages students at high school. Each student is matched with a COPE puppy and taught how to train it more than 90 tasks, like: to open doors, turn on lights, retrieve out-of-reach objects. As part of the training, the youth take their COPE dogs to elementary schools to help struggling students with reading and math, and they make therapy visits, too.
- Volunteer Puppy Raiser families foster the dogs in their homes during their 2-year training period. "To provide a remarkable education program that engages communities and empowers students and others in the training of service dogs that will transform the lives of people with disabilities."
- COPE Service Dogs specializes in training dogs for people with mobility disabilities who live within a three-hour drive from the Barrie, Ontario office and reside in Canada.
- Currently DO NOT provide the following types of assistance dogs: guide dogs for people who are blind or visually impaired; hearing dogs for people who are deaf or hard of hearing; seizure alert/response dogs for people with epilepsy; diabetic alert dogs for people with diabetes; autism assistance dogs; and, psychiatric service dogs for people with PTSD, depression, anxiety or any other psychiatric disability

Definition of Service Dog Recognized

- "Service dogs help people overcome the limitations of their disabilities and the barriers in their environment."



THE CRUNCHY CANINE

Serving Hamilton, Burlington, Brantford, Simcoe, and surrounding areas.

Contact Information

Telephone: (905) 869-1170

Email: info@thecrunchycanine.ca

Website: www.thecrunchycanine.ca/dog-training-hamilton/

Facebook: www.facebook.com/TheCrunchyCanine

Instagram: www.instagram.com/thecrunchycanine/

[fbclid=IwAR2aitUE7lj6g3ujgcpKcKgwloQZGTjplGQu1MJn1XIGd9spX1XrWYBqpY](https://www.instagram.com/thecrunchycanine/?fbclid=IwAR2aitUE7lj6g3ujgcpKcKgwloQZGTjplGQu1MJn1XIGd9spX1XrWYBqpY)

- Not ADI-accredited.
- For-profit organization.
- Relationship-based, gentle, and effective, off-leash, raw feeding approach.
- Testimonials provided.

Services Offered

- The Crunchy Canine offers a unique trainer-assisted service dog program for those choosing to train their own service dog rather than go through a Service Dog organization. Our service dog training program is designed to meet each handler and dog's individual needs.
- Offer individualized private training or board and trains to help you and your dog pass the Public Access Test. All dogs will be required to pass a basic pre-requisite test prior to beginning training.
- Mobility, PTSD, anxiety, and Autism service dogs.
- Owner-training program.

Definition of Service Dog Recognized

Not clearly indicated on website.



DOG FRIENDSHIP

82 Woodlawn Rd West,
Guelph, ON

Contact Information

Telephone: (226) 500-3647

Email: online contact form

Website: www.dogfriendship.com/

Facebook: www.facebook.com/dogfriendship

Instagram: www.instagram.com/dogfriendship/?hl=en

Twitter: www.twitter.com/dogfriendship

- Not ADI-accredited.
- For-profit organization.
- Cost for classes may range from \$33/hour to \$175/90 min.
- Positive reinforcement training methods.
- Member of Canadian Association of Professional Dog Trainers and support their comprehensive humane training approach and Code of Ethics.
- Indigenous land acknowledgement provided.
- Client testimonials provided

Services Offered

Dog Friendship Inc. is a Canadian company doing business on the traditional territory of the many indigenous peoples. The colonial processes of early immigrants (Dutch, English and French) through which Dog Friendship's owners came to live on this land - and so choose Guelph in which to operate the business - were deeply unjust to these Peoples. Colonialism continues to cause great harm to their descendants and harms everyone who has been taught racism as a way of life. Because of this teaching, injustice remains present today in individuals, institutions and throughout much of Canadian society. Dog Friendship Inc. endeavours to be accountable to this reality in ways that go beyond apology or a website mention. We consider ourselves allies of the descendants who lived on this land, and all those who have been affected by racism. We offer an online mentoring program for BIPOC people who are interested in dog training in Canada. And we speak out against voices that say that the only solution for Ontario dogs kept on reserve must be "rescue" and we offer our support to approaches that increase the welfare of animals on reserve. We promise to work for justice and equity through all aspects



of our business. We promise to work toward honouring the ancestors who inhabited this land and honouring the land itself. This includes a commitment to seeking out products that will not harm our environment. As we seek to accomplish these things, we welcome your feedback and critique on our efforts and your suggestions for meaningful change.

- Helping owners train their dogs to become service dogs.
- 16 weeks for group classes / one-on-one may vary.

Definition of Service Dog Recognized

Not clearly indicated on website.

DOG SENSE BY KIM

Owen Sound Veterinary Clinic
102743 Grey Road 18 Owen Sound, ON, Canada N4K 5N6

Contact Information

Telephone: 519-374-3828

Email: dogsensebykim@gmail.com; kimrobertson41@yahoo.ca

Website: www.dogsensebykim.ca/

Facebook: www.facebook.com/dogsensetraining

- Positive reinforcement training used.
- Not ADI-accredited.
- For-profit organization.
- Client testimonials provided

Services Offered

- Dog training business. There are no other details on the website regarding service dog training.

Definition of Service Dog Recognized

Not clearly indicated on website.



EDEN DOG ACADEMY

727 Speedvale Ave. West,
Unit 3, Guelph, ON, N1K 1E6

Contact Information

Telephone: (226) 820-6028

Email: edendogacademy@gmail.com

Website: www.edendogacademy.com/

Facebook: www.facebook.com/erikathedogtrainer/

Instagram: www.instagram.com/eden.dog.academy/?hl=en

- Not ADI-accredited.
- For-profit organization.
- Service dog training programs and costs are 100% customized to the needs of the client.
- Detailed client testimonials provided (handler-dog teams).

Services Offered

- Psychiatric, mobility, and medical alert service dogs.
- Create a profile of the perfect service dog candidate.
- Locating and interviewing breeders.
- Temperament testing puppies to ensure they have the traits you are looking for.
- Testing adult dogs for safety and suitability for the job they will be performing.
- Develop a training plan to ensure; puppy socialization, public access training, task training, and testing are completed properly and in a timely fashion.

Definition of Service Dog Recognized

Not clearly indicated on website.



ERIEVIEW SERVICE DOGS

Serve Southwestern Ontario

Contact Information

Email: online contact form www.erieviewservicedogs.com/contact.html

Website: www.erieviewservicedogs.com/

Facebook: www.facebook.com/erieviewservicedogs/

Instagram: www.instagram.com/erieviewservicedogs/

Twitter: www.twitter.com/ErievieviewSDs

- Not ADI-accredited.
- Primarily breed Golden Retrievers and Labrador Retrievers. On occasion will carefully select pups from reputable breeders, including hypoallergenic breeds.
- Apply for service dogs: www.erieviewservicedogs.com/apply.html

Services Offered

- Provide of Service Dogs for both children and adults, servicing Southwestern Ontario.
- Erievieview Service Dogs has been breeding and selecting dogs with ideal temperament for service work for many years. The benefit of breeding and raising our own dogs is that we know the dogs, and can start socialization early with service work in mind.
- Under certain circumstances, may work with the client to assist in training their own service dog.
- Can adopt released dogs: www.erieviewservicedogs.com/adoptions.html
- Autism Service Dogs, FASD & ADHD Service Dogs, PTSD & Anxiety Service Dogs, Mobility Service Dogs, and Cross-Trained Service Dogs.
- Under certain circumstances, may work with the client to assist in training their own service dog.

Definition of Service Dog Recognized

Service Dogs are trained to provide assistance to individuals with disabilities through the use of specific skills such as retrieving dropped items and providing deep pressure therapy. Specialized training ensures that our dogs are well-mannered and able to perform their duties in any environment.



Autism service dogs: Provide safety and independence for children and adults with autism spectrum disorder by responding to rising anxiety and sensory overload, and performing other skills depending on the individual's needs.

PTSD and anxiety response service dogs: Help individuals with PTSD and severe anxiety regain their confidence in public settings through the use of skills such as creating a barrier, deep pressure therapy, and responding to rising anxiety.

Mobility service dogs: Assist individuals with physical disabilities by retrieving dropped items, opening accessible doors, and may perform variety of other assistance skills depending on the individual's needs.

Cross-trained service dogs: We are able to train our dogs to provide services for multiple disabilities, depending on the individual's needs (i.e. PTSD and mobility assistance).

FIRE TEAM K9S INC

480 Boundary Rd. E,
Pembroke ON

Contact Information

Telephone: (613) 735-0404

Email: vipk9pembroke@gmail.com

Website: www.k-9hq.ca/

Facebook: www.facebook.com/K9HQPembroke

- Not ADI-accredited.
- Non-profit organization.
- Service dogs in training receive all veterinary care, grooming and training at no cost to their Foster or their Handler.
- No waitlist mentioned; not every applicant will receive a dog; based on matching.
- Positive reinforcement training methods.
- Service dog provider for Wounded Warriors Canada and the Royal Canadian Legion, Ontario Command.
- Provide updates on service dogs (their visits and routine etc.).



Services Offered

- Provide trained service dogs.
- Training for both service dogs and handlers; customized training for service dogs.
- Primarily serve “military veterans, EMTs, firefighters and police officers; A veteran must be honorably discharged with a diagnosis of Post-Traumatic Stress Disorder, Traumatic Brain Injury, Military Sexual Trauma and/or a Mobility Limiting Disability”.
- Service dogs in training are fostered in family environments.

Definition of Service Dog Recognized

“Service dogs are trained to help a veteran reintegrate into civilian life. Oftentimes our Service Dog is the missing piece of the puzzle for a veteran’s successful recovery from military life. “

Benefits of service dogs:

- Can aid a veteran or first responder with reintegration into a civilian lifestyle following a career in service
- A SD can work along side and in conjunction with your care team’s other mental and physical health recommendations
- Comes with the backing and support of the FTK9 team
- Service Dogs are increasingly recognized as an effective tool for mental and physical health and rehabilitation

GOLDEN OPPORTUNITY ASSISTANCE DOGS

1413 Helena Montague Avenue,
London, ON, N6K 1Z3

Contact Information

Telephone: (519) 670-1809

Email: info@GOADogs.ca

Website: www.goadogs.ca

Facebook: www.facebook.com/GoldenOpportunityAssistanceDogs/about/?ref=page_internal

- Not ADI-accredited.
- Social enterprise.
- No lengthy waitlists.



- Provide youth-owner-trained service dogs for individuals with physical disabilities/mobility impairments
- Therapeutic youth intervention program involving at-risk youth for training assistance animals
- Public education.
- Mobility service dogs.
- Owner-training.

Definition of Service Dog Recognized

“Assistance dogs are highly skilled dogs that are specially trained to “assist” individuals who have physical disabilities in order to increase their level of independence. These disabilities could include visual, hearing, or mobility impairments, which are the most common disabilities that assistance dogs are trained for.”

K9 COUNTRY INN SERVICE DOGS

159046 7th Line Meaford,
ON N4L 1W5

Contact Information

Telephone: 905-801-5512

Email: k9ciworkingservicedogsinquiry@gmail.com

Website: www.k-9countryinnservicedogs.com/

Facebook: www.web.facebook.com/k9countryinnservicedogs/?_rdc=1&_rdp

Instagram: www.instagram.com/k9countryinnservicedogs/

Twitter: www.mobile.twitter.com/K9CountryInnWSD

- Not ADI-accredited.
- Non-profit organization.
- Balanced dog training approach.
- 2-year comprehensive program.
- As of October 2022, waitlist mentioned for fully trained service dogs, with current availability indicated in Fall 2023. Expected date of placement for Autism Assistance service dog program is February 2024



- Exam fee. There are also different programs offered to clients with specialized services that indicate associated cost (though not clearly identified).
- Members of the Canadian Association of Professional Dog Trainers, International Association of Canine Professionals, International Association of Assistance Dog Partners, Canadian Kennel Club, and the Canadian Foundation for Animal Assisted Support Services.
- Mentioned providing over 200 service dogs in ten years.
- Few success stories provided on main page.

Services Offered

- Aim to enhance the lives of people with disabilities in Canada through education and quality dog training and creating standards of training and testing.
- “Currently, in Ontario, there is no standard service dog certification or test. We are proud of our program and training. Our goal is for our teams to be recognized as part of K-9 Country Inn by the quality of training the team shows. Our program certification exam is a two-day test that includes obedience, task work, public access, and outdoor manners. We observe each team we test under specific criteria, such as teamwork, critical decision making, and interacting with the public.”
- Program certification exam.
- Temperament evaluation for owner-assisted service dog program.
- Autism Assistance Service Dog program: “offer specialized dual skill training for those who require another skill set such as Medical Alert and Mobility Assistance.”
- “Our Autism Assistance Service Dogs provide children and adults living with Autism with an increased sense of safety, companionship, and independence. Our Autism Assistance Service Dogs are employed with tasks such as Deep Pressure Therapy (DPT), Interruption of Harmful Behaviours, Retrieval of Comfort Items, Tracking and Retrieving lost children to a safe adult, and more.”
- Work with First Responders facilities and health professionals with knowledge, skills, and confidence so that they can effectively assess their clients and prescribe Service Dogs to their patients.
- Train PTSD Service Dogs for First Responders, Veterans and Civilians.
- Owner-trained service dog training and support program. Provides fully trained service dogs to qualified applicants for PTSD, Mobility, Medical Alert, and Autism.

Definition of Service Dog Recognized

Not clearly indicated on website.



K9 LIFELINES

Guelph, ON

Contact Information

Email: info@k9lifelines.ca

Website: www.k9lifelines.ca/ - website under construction as of January 2023.

Facebook: www.facebook.com/k9lifelines/

Instagram: www.instagram.com/k9lifelines/?hl=en

· Not ADI-accredited.

Services Offered

· Specialize in personalized Service Dog training.

Definition of Service Dog Recognized

Not indicated on social media pages.

K9RR ACADEMY*

Ottawa, ON, Canada

*Based in Ottawa, but work with people in Winnipeg, as well.

Contact Information

Telephone: (613) 557-2005

Email: K9RRAcademy@gmail.com

Website: www.k9rrservicedogs.org/home

Instagram: www.instagram.com/k9rr_servicedogacademy/

Twitter: www.twitter.com/k9rr_sd?lang=en

· Not ADI-accredited.

· Not for profit.



- Owner-training program.
- Positive reinforcement dog training approach.
- Accepting new applications as of October 2022.
- Success stories provided on “In the media” page.
- Pictures of handlers and their service dogs provided.

Services Offered

- Deliver specialized and individual training to handlers and their medical service dogs.
- Assist handlers and dogs seamlessly integrate into different communities and cultural environments.
- Provide ongoing team support.
- Provide education on Canada’s multi-cultural society.
- Handlers and service dogs complete a formal certification process.
- K9RR Academy is 100% ran and directed by volunteers and veterans. Our nominal costs ensure that all donations made towards K9RR Academy go exclusively to the support of our veterans and first responders’ Service Dog team.
- Specifically support veterans and first responders, and individuals with PTSD.

Definition of Service Dog Recognized

“Service dogs assist people who suffer from invisible illnesses, such as depression and anxiety, and most often post-traumatic stress disorder.”

Service dogs assist people who suffer from invisible illnesses, such as depression and anxiety, and most often post-traumatic stress disorder. PTSD can afflict people after they have served in combat, worked as a first responder, experienced abuse or harassment, been in a crash, natural disaster and other life-altering events. These invisible illnesses are not selective as to whom they affect.

Handlers can feel hyper-vigilant and out of control and as their service dog senses the changing in breathing and racing of the heart, it provides the aid required to alleviate the upcoming symptoms. These dogs assist their handler who live with PTSD every day when they feel a sudden day terror, a panic attack or just lost in time by creating a physical barrier between the handler and others, creating personal space. Having a service dog to care for forces the handler to also take care of themselves by getting out into the world and getting exercise with their dog. It helps the handler with their concentration and gives them the focus to be able to multi-task. Bit by bit these amazing animals return dignity and confidence to the handler and gives a chance at a new life.



KEAN'S K9

381 Stevens St, North Bay,
ON P1B 4M9, Canada

Contact Information

Telephone: 705-474-2224

Email: keansk9@gmail.com

Website: www.keansk9.com/

Facebook: www.web.facebook.com/keansk9/?_rdc=1&_rdr

Instagram: www.instagram.com/keansk9obedience/

Twitter: www./twitter.com/keansk9?lang=en

- Not ADI-accredited.
- Train service dogs to meet and exceed CASDT standards for service dogs.
- For-profit organization.
- Costs vary depending on service type, prices indicated on website. The process is customized based on the potential service dog, task needs, and the handler's needs.
- "Curriculum Supported By Latest Research, Not Myths of "Dominance" and "Alphas""
- Members of Canadian Association of Professional Dog Trainers and Canadian Association of Service Dog Trainers.
- "4000+ customers served since 2014".

Services Offered

- Dog Obedience Training; Dog Behaviour Consultations. clients' dogs receive only the best, scientifically supported training available.
- "Process is customized based on the potential service dog, task needs, and the handler's needs."
- Very limited information about service dogs on the website, hardly a paragraph. Potential clients need to reach out to get more information and discuss their options.

Definition of Service Dog Recognized

Not located on website.



KINGSTON 4 PAWS SERVICE DOGS

829 Norwest Road, Suite 202,
Kingston, ON K7P 2N3 Canada

Contact Information

Telephone: 613-766-4441

Email: info@k4paws.ca

Website: www.kingstonservicedogs.ca/

Facebook: www.web.facebook.com/Kingston4Paws/?_rdc=1&_rdr

Instagram: www.instagram.com/k4pawssd/?hl=en

Twitter: www.twitter.com/kingston4paws

Youtube: www.youtube.com/channel/UC5yPL3lfRil8NukUzBctXXQ

- Not ADI-accredited.
- Registered charity: 82942 4993 RR0001
- K4PSD's Service Dogs are valued at \$20,000 to \$25,000.
- Clients are expected to assist in our fundraising efforts. Their targets are at least \$20,000, however the amount raised is not tied to when they will receive their service dog.
- Assistance with fundraising to cover cost of service dog.
- There is an application fee of \$75, an equipment fee of approximately \$100 at placement, and the cost of travel to training sessions in the Kingston area. All food and veterinary costs are borne by the person or family once the dog has been placed.
- Labrador Retrievers and Standard Poodles used.
- Wait time for Autism dog and PTSD service dog is about 18 to 24 months from the time of approval. Wait time to receive a seizure response dog is about 22 to 24 months from the time of approval.
- K4PSD is currently accepting (as of October 2022) applications for people living in Southeastern Ontario who are more than three years old that have been diagnosed with autism or a related ASD. Some restrictions may apply.
- K4PSD is currently accepting (as of October 2022) applications from individuals over the age of 6, living in Southeastern Ontario with a diagnosis of epilepsy or other seizure disorders. Some restrictions may apply.



- K4PSD is currently accepting (as of October 2022) application from individuals living in Southeastern Ontario, over the age of 18 or minors over the age of 10 residing in their parents/guardians home, with a diagnosis of PTSD or certain other mental health disorders. Some restrictions may apply.
- K4PSD is currently accepting (as of October 2022) applications from individuals 5 years of age or older with physical or medical disabilities, living in Southeastern Ontario. Some restrictions may apply.
- Certain blog posts regarding success stories provided in the “K4Paws Announcements and News.”

Services Offered

- Aim to provide trained service dogs and their continuing handling support to physically and emotionally challenged persons and their families, assisting them to become more independent in their communities.
- Serve physically and emotionally challenged persons and their family members; People with Autism Spectrum Disorders; individuals with PTSD or other mental health concerns; Individuals suffering from seizures.
- Our service area includes only the counties of Prescott and Russell, Stormont, Dundas and Glengarry, Lanark, Renfrew, Leeds and Grenville, Hastings, Prince Edward, Frontenac and Lennox and Addington; and the municipality of Ottawa.
- PTSD, mobility, seizure response, and autism service dogs.

Definition of Service Dog Recognized

- Assist people and families living with autism. Service Dogs are also trained to perform tasks that help ease debilitating symptoms of some psychological impairments. These disabilities include, but are not limited to, Acute Anxiety Disorder, Panic Disorder, Agoraphobia, Obsessive Compulsive Disorder (OCD), Generalized Anxiety Disorders and Mood Disorders. Seizure Response Service Dogs are trained to perform tasks during or following a seizure to assist their handler.
- “Service Dogs are also trained to perform tasks that help ease debilitating symptoms of some psychological impairments. These disabilities include, but are not limited to, Acute Anxiety Disorder, Panic Disorder, Agoraphobia, Obsessive Compulsive Disorder (OCD), Generalized Anxiety Disorders and Mood Disorders. Service dogs can be trained for some people with Autism to help them gain independence, confidence, and the ability to perform activities of daily living that they could not otherwise perform. Seizure Response Service Dogs are trained to perform tasks during or following a seizure to assist their handler. Their ability to respond and react quickly makes them a trustworthy companion, and provides their handlers with the confidence to live independently. Seizure Response Service Dogs allow individuals a greater feeling of safety and independence.”



LIONS FOUNDATION OF CANADA DOG GUIDES

152 Wilson Street Oakville,
ON L6K 0G6

Contact Information

Telephone: (905) 842-2891

Email: info@dogguides.com

Website: www.dogguides.com

Facebook: www.web.facebook.com/LFCDogGuides?_rdc=1&_rdr

Instagram: www.instagram.com/lfcdogguides/

Twitter: www.twitter.com/LFCDogGuides

Youtube: www.youtube.com/user/dogguidescanada

LinkedIn: www.linkedin.com/company/lions-foundation-of-canada-dog-guides/?original_referer=https%3A%2F%2Fwww%2Egoogle%2Ecom%2F&originalSubdomain=ca

- Indicate they are ADI-accredited (unable to verify through ADIs membership list).
- Registered charity: 13024 5129 RR0001
- As of October 2022, applications closed for all types of service dogs.
- Wait times depends on availability of dogs.
- Certification provided by the Government of Alberta and the Alberta Training standard.
- Once the dog is in the client's care, they would be responsible for ongoing costs such as food and veterinary care (approx. \$2,500/year).
- "This Assistance Dogs International (ADI) school will only certify and place dogs that have successfully completed their intensive training programs. They will not accept owner's dogs for training or assessment." (<https://www.alberta.ca/approved-service-dog-organizations.aspx>)
- Success stories (Stories of Independence and Success) provided on "About us" page.

Services Offered

- Aim to empower Canadians with disabilities to navigate their world with confidence and independence by providing Dog Guides. However, they do not train and/or certify individuals with their pet dogs.
- "In the final stage of training, the client and Dog Guide train and live together at the Oakville facility for two to four weeks. This helps to ensure that the new working team develops a bond and prepares them for their next step - returning home."



- Services include- facility support, canine vision, hearing, seizure and response, autism assistance, and diabetic alert.
- Breed and train service dogs e.g., facility support, canine vision, hearing, seizure and response, autism assistance, and diabetic alert service dogs.
- Train service dog teams.
- Provide lifetime of follow-up services.
- Dogs are certified if any dog completes puppy training program.
- Will continue to support you until your Dog Guide is ready for retirement.
- Canine vision, hearing, seizure response, service, autism assistance, and diabetic alert dogs.
- Adoption program for dogs who do not become working dogs: <https://www.dogguides.com/get-a-dog-guide/adopt-a-career-change-dog/>

Definition of Service Dog Recognized

- “Canine Vision Dog Guides are trained to assist their handlers in navigating obstacles typically found on most daily routes, including curbs, steps and crowds. Hearing Dog Guides assist individuals who are 10 years of age or older and who are deaf or hard of hearing to detect sounds they are unable to hear on their own. They have been taught to distinguish sounds, make physical contact with their handlers and lead them to whatever is making the noise; be it someone at the door, an alarm clock, or a ringing telephone. Trained to assist individuals 10 years of age or older with epilepsy, Seizure Response Dog Guides are capable of activating an alert system or barking for help in the event of a seizure. Their ability to respond and react quickly makes them a trustworthy companion, and provides their handlers with the confidence to live independently. Autism Assistance Dog Guides help children between 3 and 12 who are on the autism spectrum. These Dog Guides provide safety, companionship, and unconditional love. They offer a calming relief for children in high anxiety situations, and reduce the stress commonly experienced in public places. On a daily basis, Service Dog Guides help their handlers retrieve objects, open and close appliances, and open and close doors. These Dog Guides are also trained to bark or activate an alert system when help is needed. Diabetic Alert Dog Guides assist people aged 10 or older who are insulin dependant with hypoglycemic unawareness. They are trained to detect sudden drops in their handler’s blood sugar through scent and alert them so that they can ingest something sweet. They can go get help within the home or activate an alert system if needed. Their ability to detect and react to hypoglycemic episodes helps their handler’s avoid loss of consciousness and subsequent life-threatening effects. Ultimately, these specially trained Dog Guides provide increased safety, security and independence.

MARVELOUS CANINES

Orleans, Ottawa

Contact Information

Email: marvelouscanines@gmail.com

Telephone: (819) 431-2038

Website: www.marvelouscanines.ca/

Facebook: www.facebook.com/marvelouscanines

- Not ADI-accredited.
- For-profit organization.
- Purchase of puppy - At owner's expense
- Finding a puppy / Temperament assessment test - 100\$/hour
- Puppy/basic obedience board and train - 2400\$ +
- Intermediate obedience board and train - 2400\$ +
- Service dog training program level 1 board and train - 6000\$
- Service dog training program level 2 board and train - 6000\$
- Team training - 450\$
- Public access service dog evaluation - 150\$
- Client testimonials provided on main page.
- Pictures of their pups provided.

Services Offered

- Have offered service dog training in the Ottawa, Ontario area for over five years.
- Trainers specialize in psychiatric, medical alert, and light mobility training.
- Offer two great programs for both handlers who want to owner-train or for those who want us to train their dog for them. In this document we will discuss the process, cost and all information related to what is offered in each program.
- PDF document provides greater details on service dog training: https://www.marvelouscanines.ca/_files/ugd/dfdc5d_7bc4558baa044558a23c46eabece0a1c.pdf
- Marvelous Canines follows the recommendations from the Canadian Association of Service Dog Trainers Benchmark Interium in order to provide a complete and excellent training program for our clients and their dogs.



- Our temperament assessment test evaluates the dog to ensure they have the right temperament to become a service dog prospect. It is important to understand that there is always the chance that despite this test being done, that your prospect may not make it as a service dog. The test simply helps us determine which puppy from the litter has the most potential for the job.
- The first step towards your prospects training will be completing basic obedience training. Our training programs are done in private sessions in your home, outdoors, in pet friendly stores, etc. We will also be giving you the tools on how to properly socialize your puppy and expose them to different things that will help them in the long run.
- Our intermediate obedience training program offers further obedience for puppy/dog's who have successfully completed our puppy/beginner obedience program. This program will help you teach your puppy/dog more advanced obedience as well as add distance, duration and distractions to proof and strengthen their training learned in our previous program. We will also begin exposing your puppy/dog to busier pet friendly environments to get them ready for the next step in their training.
- Service dog training program level 1 is for prospects who have successfully completed our puppy/beginner obedience program as well as our intermediate obedience program. In this program we begin public access training.
- The service dog training program level 2 is the completion of service dog training. In this program you will finish your prospects training but it is important to know that in order to have a successful service dog you will constantly need to keep up with all of the training we have done with you. For this program we will be focusing on making sure your puppy/dog's obedience is on point, that your puppy/dog feels comfortable in public, etc.
- The final step in our service dog program is the public access service dog evaluation. This evaluation puts everything we have worked on in the previous programs to the test to ensure your dog is ready to tackle everything that is expected of a service dog. This test must be renewed once a year in order for us to ensure your dog's training has been kept up with, your dog is not a danger to the public, your dog continues to work well with you, your dog is still behaving as a service dog should, etc. If you have not done training with us you can still apply for this test. We require all service dog teams to renew their certificate once a year to ensure the service dog is still performing appropriately and capable to work in public. Please note, this test is not required under the AODA.

Definition of Service Dog Recognized

Not clearly indicated on website.



MELIORA SERVICE DOGS

Ottawa, ON
and 601 Broadway Avenue, East Redcliff, Alberta T0J 2P0

Contact Information

Telephone: 613-360-7216

Website: www.melioraservicedogs.com/en_GB

Facebook: www.facebook.com/melioraservicedogs/

Instagram: www.instagram.com/meliora_service_dogs/?hl=en

- Not ADI-accredited.
- Non-profit organization, veteran-run and directed.
- Registered charity: 724345137RR001 and 5322984120
- Filling out an intake form is the first step toward knowing if they are accepting new applications as of October 2022.
- Certification provided by the Government of Alberta and the Alberta Training standard.
- Organizational training model and standards indicated here: https://melioraservicedogs.com/en_GB/team/model-standards
- Provided a list of certified dog teams under “service dog teams”.

Services Offered

- Provide trained psychiatric service dogs.
- Program length depends on handler-dog team.
- Provide ongoing support, and making specially trained service dogs a reality, for people suffering from mental or physical disabilities including, but not limited to, brain injured veterans, first responders as well as affected family members, with a view to improving their independence as well as their physical and emotional wellbeing.
- Provide information on provincial service dog laws across Canada.
- Meliora is one of only several organizations approved to provide Service Dogs in the province of Alberta.
- Becoming an approved service dog organization eliminates a huge barrier for individuals in the Medicine Hat area who no longer have the stress of travelling long distances to get their dogs tested. For many individuals with post-traumatic stress disorder, even travelling to another place can cause undue stress. We are so pleased to be able to provide our services in southern Alberta and help individuals with disabilities with their service dog needs.



- The wellbeing of both the “veteran, first responders and their family” and canine are central to the MELIORA program.
- The MELIORA program is also culturally sensitive, with awareness that “veteran, first responders and their family” originate from a variety of cultural backgrounds.

Definition of Service Dog Recognized

Not clearly indicated on website.

NATIONAL SERVICE DOGS

1286 Cedar Creek Rd.
Cambridge, ON N1R 5S5

Contact Information

Telephone: (519) 623-4188

Email: info@nsd.on.ca

Website: www.nsd.on.ca/

Facebook: www.web.facebook.com/natlservicedogs/?_rdc=1&_rdr

Instagram: www.instagram.com/natlservicedogs/?hl=en

Twitter: www.twitter.com/natlservicedogs?lang=en

Youtube: www.youtube.com/c/nationalservicedogs

LinkedIn: www.linkedin.com/company/national-service-dogs/?originalSubdomain=ca

- Indicate they are ADI-accredited (unable to verify through ADIs membership list).
- Registered charity: 898029228 RR0001
- Not accepting new clients as of October 2022; waitlist. “The timing of a service dog placement is determined by chronological position on the waiting list and the availability of the right dog for the individual’s needs and situation and is in no way tied to fundraising efforts.”
- Breeding program. Specifically use Labrador and Golden Retrievers.
- Application fee costs \$50, equipment fee costs \$250
- Additional costs include travel, food for week of Team Training in Cambridge, ON.



- All food and veterinary costs are responsibility of handlers once dog is placed with them.
- Certification provided by the Government of Alberta and the Alberta Training standard.
- “This Assistance Dogs International (ADI) school will only certify and place dogs that have successfully completed their intensive training programs. They will not accept owner’s dogs for training or assessment.” (<https://www.alberta.ca/approver:898029228-RR0001d-service-dog-organizations.aspx>)
- Accredited through Imagine Canada’s Standards Program.
- Organizational policies: <https://nsd.on.ca/policies-reports/>
- About NSD: “over 555 Certified Service Dog, Facility and Companion Dog Teams.”
- Client testimonials provided.

Services Offered

- Empower people to achieve their full potential with strategically trained and certified service dogs.
- Autism and PTSD service dogs.
- Dogs increase the safety of children on the Autism spectrum by acting as an anchor when tethered to the child.
- NSD launched the Service Dogs for PTSD Program to assist veterans with long-term post-traumatic stress disorder.
- NSD’s Canine Assisted Intervention Program is matched with professionals from a variety of disciplines to work as partners in their therapy, to address Health and Wellness in the community.
- Companion Dog Program is in place with children with various disabilities and do not have public access or any specific skills training aside from basic obedience.
- Training and providing service dogs to individuals in need.
- Collaboration with organizations, industries, and government.
- Certification of service dog teams, follow up care, recertification, and aftercare for dogs and clients.
- “NSD certifies Service Dog and Facility Dog Teams as having met ADI’s rigorous dog and client related standards; including passing ADI’s Public Access Test. NSD retains ownership of all active service and facility dogs, provides on going follow up care and recertification and provides the dogs and after care to clients free of charge.”
- “As members of ADI, our dogs are carefully screened for health, stable temperament and working ability.”



Definition of Service Dog Recognized

“Service dogs for PTSD are used to assist individuals living with long-term Post Traumatic Stress Disorder (PTSD).”

PARTNERS WITH PAWS

Guelph, ON

Contact Information

Telephone: (519) 807-6769

Website: www.partnerswithpaws.ca/

Facebook: www.facebook.com/partnerswithpawsinc/

Youtube: www.youtube.com/channel/UCCSJ6UAysCaDHXQvk7LHHCg

- Not ADI-accredited.
- Registered charity: 749940730RR0001
- Approximate cost of service dog per year: <https://partnerswithpaws.ca/service-dog-costs/>
- A separate page for stories: Rebuilding lives and K9 Super Heroes.

Services Offered

- Aim to support Southern Ontario's ill and injured through partnership of trained service dogs and to reduce the wait times in being matched up with these service dogs.
- Provide mental health, autism, and psychiatric service dogs.
- Also aim to create an innovative approach to mental health care using trained service dogs.
- There are options for owner training or fully trained Mental Health Service dogs for people who need them.
- Service individuals with psychiatric disabilities or who are ill and/or injured.
- Require a copy of household's income to assess if they can care for a service dog, a copy of a note from your physician indicating your need for a service dog, indication of your household cigarette smoking status, two letters from personal referees, and a plan of expectation.
Document checklist: <https://partnerswithpaws.ca/document-checklist-2/>
- Sample doctor's referral: www.partnerswithpaws.ca/what-your-drs-note-should-say/



Definition of Service Dog Recognized

Not indicated on website.

PET INTEL. BEHAVIOUR CENTRE

Ottawa, ON, Canada
5-99B Dufferin St, Perth, ON K7H 3A5

Contact Information

Telephone: 613-206-4531

Email: info@petintel.ca

Website: www.pet-intel.com/

Facebook: www.facebook.com/PetIntel/

Instagram: www.instagram.com/petinteldogs/

Twitter: www.twitter.com/petintel

Youtube: www.youtube.com/channel/UCb9VOU6QwURP6Cyh1t4VRWA

- Not ADI-accredited.
- Member of the Canadian Association of Service Dog Trainers (CAPDT) and adhere to their standards of practice for testing and certification protocols.
- For-profit organization.
- Balanced training approach.
- Associated costs unclear.
- Client testimonials provided.

Services Offered

- Owner training program.
- Private behaviour boarding, forensic canine behaviour, assessments, and reports, canine assisted therapy, breeder puppy assessments
- Team of canine behaviour coaches who help clients become experts of their own dogs. Provide clients with individual advice and support as they strengthen their bond with and understanding of their dog.



- Focus on education and individualized support for clients while they learn to work collaboratively with their canine counterparts.
- Assist owners train their own dogs to become service dogs.
- Length of training program depends on which products/ services are available.
- Clients must be capable of independently implementing a guided behaviour and training protocol.
- To qualify for services, individuals must have both professional and personal support outside their service dog and coach, full ownership of their physically healthy dog, physical and emotional capability to care for their dog's basic needs, financial resources to cover the costs of services, a complete understanding of the time commitment, resources, and responsibilities associated with self-training a service dog, an acceptance that even with a full commitment to the process, there is never a guarantee their dog will become a service dog, and an understanding of the current local laws regarding service dogs.
- Coaches can liaison with clients' other pet-care professionals (e.g., veterinarian, trainer, dog walker, etc.) or personal care professionals (e.g., mental health care)

Definition of Service Dog Recognized

“Service Dog (SD)- A dog trained to mitigate the functional limitations of an individual with a disability. These dogs are entitled to public access with their owner, support person or trainer.”

RED MAPLE SERVICE DOGS

Strathroy, ON N7G3H4

Contact Information

Telephone: (519) 520-7899

Email: Redmapleservicedogs@gmail.com

Website: www.redmapleservicedogs.com/

Facebook: www.facebook.com/RedMapleServiceDogs

Instagram: www.instagram.com/redmapleservicedogs/?hl=en

- Not ADI-accredited. “We are working towards our ADI accreditation for our program.”
- For-profit organization.



- No waitlist as of October 2022; available dogs (puppies) mentioned on website.
- Estimated cost for trained service dog is \$20,000 - \$30,000.
- Golden retrievers breeding program.
- Head trainer has the following credentials: IACP CDT, CTDI, CKC CGN evaluator
- Client testimonials provided (for the handler-dog teams).

Services Offered

- Breeding and training program.
- Provide fully trained service dogs: Mobility assistance dogs, facility assistance dogs, psychiatric service dogs, cross trained service dogs.
- Help train puppies for service dogs, trained from 8 weeks to 24 months of age.
- Do not train pets or adult dogs to become service animals
- Also offer started service dogs and additional training options for pet, service or therapy dogs.
- Support individuals with mobility issues, PTSD, or other psychological disabilities.
- No certification process indicated.
- Employ “3rd party temperament tests to match working and pet dogs to families and raise all of our puppies with puppy culture and ENS (early neurological stimulation).”
- We offer training packages to our pet home and service dog puppy homes. Please visit our Training Services page to for more information on pricing and packages for pets or started service dogs.
- You must have a valid Doctors note to apply for a Service Dog. Legally you need a Doctors note and a dog that is well mannered in public and performs at least one task to mitigate your disability.
- Our Red Maple program trained service dogs are raised specifically for this type of work from 8 weeks to 2 years. They are public access trained and we teach specific tasks relating to the need of the client. These dogs are fully vetted, spayed/neutered, micro chipped and health tested. They have completed all temperament tests and advanced obedience training required for public access. They come with lifetime support.

Definition of Service Dog Recognized

“Mobility Assistance Dogs is a special type of Medical Assistance Dog primarily trained to assist their disabled handler with locomotion (defined as moving from one place to another by any means, including on foot or in a wheelchair);



A psychiatric service dog is a specific type of service dog trained to assist their handler with a psychiatric disability or a mental disability, such as post-traumatic stress disorder, schizophrenia, depression, anxiety, and bipolar disorder; A Facility Assistance Dog is one that is trained to be polite and well-mannered to everyone they meet. They are trained in the same manner as a service dog, though they are usually placed in nursing homes, assisted living, mental health and juvenile detention facilities.”

RUFFSPORT

4160 10th Side Rd,
New Tecumseth, ON L0L 1L0

Contact Information

Telephone: (416) 886-3418

Email: ruffsport@yahoo.ca

Website: www.ruffsport.ca/

Facebook: www.facebook.com/RuffSportTeam

Instagram: www.instagram.com/ruffsport/?hl=en

- Not ADI-accredited.
- For-profit organization.
- Positive reinforcement training.

Services Offered

- Training for owner-service dog teams, primarily individuals with PTSD.
- Evaluation of owner-dog team by working together with non-profit organization, The Citadel Canine Society, to evaluate both dogs and applicants to effectively pair a successful team.
- Standard training and additional customized training based on client's needs
- Each dog is trained to a standard, and additional training is customized to the individual needs of the applicant. RuffSport is committed to working together with the applicant and their service dog as they learn to work as a team to increase physical, emotional and social self-sufficiency. The dogs are trained to perform many services including, but not limited to:
- Alleviate anxiety/distress and provide psycho-emotional grounding by nudging, pawing, and leaning.



- Assist a person in waking from night terrors and nightmares.
- Distract a person from an event or specific maladaptive behavior by nudging, pawing, and licking.
- Bring medication to a person on command or when alerted to do so by a timer/alarm.
- Stand in front of or circle an individual in crowded areas in order to create personal space in a non-aggressive manner.
- Lead an individual safely to a building exit when experiencing an anxiety or panic attack.
- Get help by alerting another person or activate an emergency button or alert system.

Definition of Service Dog Recognized

Training service dogs for individuals living with Post-Traumatic Stress Disorder (PTSD) requires very specialized knowledge and skills – in both the trainer and the dog. These service dogs must possess a perceptive nature, a courteous, compliant temperament and an intuitive spirit in order to perform their duties independently when the individual is facing a crisis. RuffSport's training team works to identify and evaluate these unique dogs, and then train them to recognize and interrupt the behaviors associated with anxiety, panic attacks and nightmares. A trained PTSD service dog is a tool and is not intended to substitute or replace current therapeutic or medication treatment plan.

SEARCHLIGHT SERVICE DOGS

P.O Box-203, Lisle,
ON, L0M1M0, Canada

Contact Information

Telephone: 437-242-3647

Email: info@searchlightservicedogs.com

Website: www.searchlightservicedogs.com/

Facebook: www.facebook.com/SearchlightDogs

Instagram: www.instagram.com/searchlightservicedogs/

Twitter: www.twitter.com/searchlightdogs



- Not ADI-accredited.
- Registered charity: 70609 8118 RR0001
- Application fee for program enrollment.
- Approximately 24-month waitlist.
- Detailed client testimonials on main page.

Services Offered

- Raise, train, and provide psychiatric service dogs for those with various mental health conditions (e.g., PTSD) to help them function better in their daily lives.
- Train dogs to wake people from nightmares, guide person to exit or safe place during a panic attack, medication retrieval, light mobility support.
- Dogs trained specifically for person's needs.
- Person and dog paired to develop a bond and learn to work as a team.
- Only provided a limited number of dogs per year.
- Funds for dog expected to be raised by potential clients to cover costs of dog and operational expenses.
- At 8 weeks of age, puppies are raised in trainers' homes as part of their families.
- Once trainers are satisfied a new team is ready, the team will be tested in areas of public access, obedience, and task-specific skills. If they successfully pass, teams will graduate and become certified.
- Teams expected to participate in yearly requalification to ensure team is working to Searchlight's high standards for public access and the dog is performing as required.

Definition of Service Dog Recognized

"Psychiatric Service Dogs are unique compared to any other Service Dog. Their task skills are determined by the individual person, and can range from waking a person from a nightmare, guiding a person to an exit or safe place during a panic attack, building searches, medication retrieval, light mobility and much more. "

SIT N' STAY

Ottawa, ON

Contact Information

Email: jess@sitnstay.ca; sitnstayottawa@gmail.com

Website: www.sitnstay.ca/

Facebook: www.facebook.com/sitnstayottawa/

- Not ADI-accredited.
- Unclear if for-profit or not.
- Specialize in behavior modification, using current scientific methods that are humane and force free.
- Owner is a member of the International Association of Animal Behavior Consultants (IAABC), the Canadian Association of Service Dog Trainers (CASDT), the Canadian Association of Pet Dog Trainers (CAPDT), the Association of Pet Dog Trainers (APDT), Association of Animal Behavior Professionals (AABP), CGN Evaluator and member of the Canadian Kennel Club (CKC), and CCGC Evaluator and member of Responsible Dog Owners (RDOC).

Services Offered

- Service dog training.

Definition of Service Dog Recognized

Not indicated on website.

SKUNK'S ACADEMY

17 Burland Street, Ottawa, ON K2B6J7

Contact Information

Telephone: 613-535-1080

Email: info@skunksacademy.ca

Website: www.skunksacademy.ca/

Facebook: www.facebook.com/skunksacademy/



- Not ADI-accredited.
- Not for profit; depends on donation from benevolent persons.
- Aim to reduce waitlist for qualified candidates of service animals
- Positive reinforcement training approach.
- Program standards: <http://skunksacademy.ca/about-us/our-standards/>
- President is a certified C.L.A.S.S. evaluator, accredited professional dog trainer, and working towards an accreditation in canine behavior.

Services Offered

- Offer private and group general dog training to the public.
- Aim to ensure public awareness and access for service dog handlers and their dogs are not issues.
- Work closely with other service and therapy animals.
- Train companion animals for disabled individuals.
- Provide education about canine care, behaviour, and training.
- Provide foster-based training, behaviour assessments, and assist with dog selection.

Definition of Service Dog Recognized

“For a dog to be a service dog, it needs to have exceptional obedience skills, an amazing temperament, and the ability to perform tasks which help mitigate the effects of its handler’s disability.”

SMITH HAVEN SERVICE DOGS

Bradford, ON

Contact Information

Email: info@smithhavenservicedogs.com

Facebook: www.facebook.com/SmithHavenServiceDogs/

- Currently working towards ADI Candidate Status while spreading education and support to teams.



- Non-profit organization.
- Limited information on organization.

Services Offered

- Smith Haven Service Dogs is dedicated to creating well rounded teams for service work along with owner trainer teams.

Definition of Service Dog Recognized

Not indicated on Facebook page.

SWEET CHARITY MEDICAL ASSISTANCE DOGS

65 Cedar Point Drive Suite 466
Barrie, ON, Canada L4N 9R3

Contact Information

Email: kacy@sweetcharity.ca

Website: www.canadahelps.org/en/charities/sweet-charity-medical-assistance-dogs/

Facebook: www.facebook.com/SweetCharityDog/

Twitter: mobile.twitter.com/sweetcharitydog

Youtube: www.youtube.com/channel/UCDIPqvID0EHwVALfTPTicKA

- Not ADI-accredited.
- Registered charity: 822385035RR0001
- Covers 50% of the cost of training dogs.

Services Offered

- There are three main programs that Sweet Charity raises funds to support. They are our Diabetes Alert Dog program, Personal Support Service Dog program and the Canine Ambassador Program.
- Trains rescue dogs (may train the family's dog - not clearly stated) and matches them with clients in need.



- Program length is 2 years for personal support service dog.
- Two year program costs the charity \$15,000.00.
- Dogs are trained to provide mental, physiological support to patients suffering from diabetes, and mental health issues. Diagnoses include Type 1/2 or Diabetes, ADHD, ASD, ODD, Developmental Trauma, MID, SPD and Selective Mutism. Train scent detection dogs for children with Type 1 hypoglycaemia unaware diabetes and support dogs for children with diabetes.
- Diabetes Alert Dog program trains puppies and matches them with children and youth living with Type 1 Diabetes and hypoglycemic unawareness. The dogs are professionally trained to recognize low blood sugars and alert the child or get help. Personal Support Service Dog program trains rescue dogs to help mitigate the impact of high stress and mental health concerns in children and youth with a diagnosis that has negatively impacted the individuals social/emotional wellness. Diagnoses include Type 1/2 or Diabetes, ADHD, ASD, ODD, Developmental Trauma, MID, SPD and Selective Mutism. Canine Ambassador Program teams of pet dogs and staff are trained to provide emotional support in the safety of the particular facility such as a school. The ambassador teams promote positive socialization and calm interactions with a goal of promoting well-being and positive mental health. Diabetes Alert Dog and Personal Support Service Dog.

THAMES CENTRE SERVICE DOGS

23698 Sutherland Road,
Mount Brydges, ON N0L 1W0

Contact Information

Telephone: (519) 318-4658

Website: www.thamescentreservicedogs.com/

* The following information was found on the organization's website April 2022. However, we were unable to verify the information online as of October 2022 as the website is no longer operational.

Facebook: www.facebook.com/thamescentreservicedogs/

LinkedIn: www.linkedin.com/in/elizabeth-baker-6a373041/?originalSubdomain=ca

- Not ADI-accredited.
- Unclear if for-profit or not.
- Veterinarians involved in checking health of dogs



Services Offered

- Dogs are trained in specifically oriented tasks, geared towards assisting clients with diagnoses of Post Traumatic Stress Disorder and Operational Stress Injury. Service Dogs are also trained for clientele with Brain Injury and Neurological deficit or disease. Unable to verify the presented information. They provide service dogs for individuals with a variety of medical needs.
- Service Dogs are also trained for clientele with Brain Injury and Neurological deficit or disease. People with disabilities are the largest minority group any person can join at any time, and due to accidents and old age eventually do. Some of the clients are Veterans returning from Afghanistan. Unable to verify this information. “We provide service dogs for individuals with a variety of medical needs including FASD, psychiatric diagnosis, Autism, Brain Injury and Epilepsy.”

Definition of Service Dog Recognized

Service dogs have been recognized in the community for many years as guide dogs and hearing assist dogs.

THE ROYAL CANADIAN LEGION’S ONTARIO PROVINCIAL COMMAND

89 Industrial Parkway North
Aurora, ON, L4G 4C4

Contact Information

Telephone: 1-888-207-0939; 905-841-7999

Fax: 905-841-9992

Email: info@on.legion.ca

Website: www.on.legion.ca/ and <https://legion.ca/news/articles/2022/10/11/operation-service-dog-a-partnership-in-support-of-veterans>

Facebook: www.facebook.com/CanadianLegion

Twitter: twitter.com/royalcdnlegion

Youtube: www.youtube.com/channel/UCXef_uRN4INDWRIssWG9y1w

Flickr: www.flickr.com/photos/royalcanadianlegion/sets/



- Not ADI-accredited.
- Non-profit organization.
- Limited information about program.

Services Offered

In 2018 launched “Operation Service Dog” in partnership with Wounded Warriors Canada with the goal of pairing as many injured Veterans as feasible with trained Service Dogs.

Definition of Service Dog Recognized

No definition provided.

VALHALLA PROJECT NIAGARA

7 Andres St., Niagara, ON,
Canada, Ontario

Contact Information

Telephone: (289) 259-7758; (905) 329-0074

Email: valhallaprojectniagara@gmail.com

Website: www.valhallaprojectniagara.org/

Facebook: www.facebook.com/valhallaprojectniagara

- Not ADI-accredited.
- Unclear if for profit or not.
- Limited program details on websites.

Services Offered

- Assist in the placing and training of suitable service dogs for our demographic. VPN provides multiple training sessions a week for members and their service dogs.

Definition of Service Dog Recognized

Not indicated on website.



VETERANS AND EVERYDAY HEROES

St. Thomas, ON, Canada

Contact Information

Telephone: (519) 859-2003

Email: everydayheros1@outlook.com

Website: www.v-eh.ca/?fbclid=IwAR29d-OPAGM2NByvwq-KgX6ktaFhI-o6HMQMYaM3Qc8QdKTMkvnWEV0b4jc

Facebook: www.facebook.com/V-EH-Veterans-and-Everyday-Heroes-102240784832027

Instagram: www.instagram.com/opc_riggs/

- Not ADI-accredited.
- Charitable organization, non-profit (could not verify charitable number).
- This Initiative in partnership with Search Light Service Dogs is saving lives of everyday heroes.
- Need to be pre-approved by Searchlight Service Dogs for a service dog.
- Limited information on website.

Services Offered

- To date, V-EH! Veterans and Everyday Heroes has raised approximately \$60,000 to provide our members with service dogs.
- Support Veterans and first responders with OSI (PTSD).

Definition of Service Dog Recognized

Not indicated on website.

Watch My 6

3067 Petawawa Blvd unit 4
(inside End of the Leash Pet Boutique)
Petawawa, ON, Canada k8h1x9



Contact Information

Telephone: Not located

Email: watchmy6servicedogs@gmail.com

Website: www.watchmy6servicedogs.ca/service-dog-program

Facebook: www.facebook.com/watchmy6servicedogs/

Instagram: www.instagram.com/accounts/login/?next=/watchmy6service/

Dog training approach: Positive reinforcement, reward-based training methods

- Not for profit.
- Not ADI-accredited.
- CAPDT-affiliated.
- Waitlist. Only take 6 applicants every 3 months.
- If you do not have a puppy and wish to get our assistance with finding you a suitable puppy please let us know we are in constant contact with rescues and breeders.

Services Offered

- Assist individuals train own service dogs (do not provide dogs), including psychiatric, mobility, and autism service dogs
- Increase awareness about the rights and roles of service dogs
- Ensure dogs fit service dog criteria
- Prepare handlers and dogs for CASDT Service Dog Public Access Certification (1-year certification)
- Our primary focus is on military members and veterans but as space allows we will take civilians.
- Canine care, training, certification, and re-certification (\$100 for initial test, \$40 for follow-ups/re-certifications), insurance (liability and pet health)
- 6-week Introduction to Service Dog Training Program (\$150)
- 52-weeks Service Dog progression period
- Sell "Watch My 6" vests (\$400)
- Provide Watch My 6 vest and ID card upon program completion
- PTSD service dogs. They provided definitions for mobility and autism service dogs, but unclear if they also train these.



Definition of Service Dog Recognized

“Psychiatric Service Dogs can help with severe depression, anxiety, phobias, and panic attacks, whether or not these conditions are associated with Obsessive Compulsive Disorder, Post Traumatic Stress Disorder (PTSD) Tourette’s Syndrome, Dementia, Schizophrenia, or other conditions.”; “A mobility assistance dog is a service dog trained to assist a physically disabled person who has mobility issues, such as wheelchair dependency or poor balance. Roles include “providing balance and stability” picking up and carrying objects. A mobility assistance dog can also be trained to open and close doors, and operate light switches, and can have a major positive impact on the lives of recipients. These dogs usually wear a special vest so that the owner can attach a cane-like handle. This allows the dog to guide the owner and assist with their balance.”; “An autism service dog is a service dog trained to assist an autistic person to help them gain independence and the ability to perform activities of daily living similar to anyone else. For the most part, these dogs are trained to perform tasks similar to those of service dogs for other sensory processing disorders.”

Refers to criteria set by Air Canada: “You have a mental or emotional disability recognized by the DSM-IV (Diagnostic and Statistical Manual of Mental Disorders);

You need your dog for emotional or psychiatric support during travel and/or at destination; the person who prepared the document is a licensed mental health professional; and You are currently under the care of the licensed mental health professional who prepared the document.”

WORKING PAWS

Anndale Road,
Waterloo, ON, Canada, N2K

Contact Information

Telephone: (519) 580-5819

Email: doug@workingpaws.ca

Website: www.workingpaws.ca/

Facebook: www.facebook.com/workingpaws.ca

Instagram: www.instagram.com/workingpaws.ca/?hl=en

Youtube: www.youtube.com/channel/UCaghEAlwBNZOVmfS_8sWiSQ



- Not ADI-accredited.
- At full capacity as of October 2022. Waitlist duration not specified.
- For-profit organization.
- Clients will be provided with the dogs working equipment i.e., “dog in training Jacket” while attending training. Upon graduation equipment will include a working service dog jacket, identification card, letter of certification, and a leash.
- Supports service dog regulations for Ontario. “These regulations will ensure approved trainers and future service dogs meet minimum standards of training prior to certification. These regulations will address formalized training, certification by approved certifying bodies, and renewable ID documents (similar to a driver’s license).”
- The most popular breeds with service dog schools are Labrador Retrievers and Golden Retrievers. They are selected for their temperament, willingness to please, and adaptability. Other breeds can be used if they have been socialized, they’re good with people, and respond well to training. Working Paws will carefully assess your private dog during the home consultation.
- Pictures and details of graduating handler-dog teams provided on a separate page.

Services Offered

- Work with privately-owned dogs with a focus on training the dog to be a future service dog.
- Try to ensure a perfect match whether it is a client’s dog or a dog the organization finds for the client.
- Clients receive in-home consultation to ensure individuals can describe their needs and be fully assessed.
- Dogs are assessed for temperament, soundness in public, social skills, obedience level, and trainability.
- Provide service dog equipment upon graduation, including a working service dog jacket, identification card, letter of certification, and a leash. Provide a “dog in training jacket” while training.
- Offer training classes.
- Serve people of all ages with a mental or physical disability who could benefit from a service dog.
- Family members included in home consultations.
- Limited details provided about the role of health professionals.
- Owner-training program.



Definition of Service Dog Recognized

“A service dog has full public access identified by a working jacket and is supported with your identification card.”

QUEBEC

ASISTA FOUNDATION

4530 Autoroute 440 Laval,
Québec, H7T 2P7

Contact Information

Telephone: (450) 781-1200 Ext 3031

Email: info@asista.ca

Website: www.asista.ca/

Facebook: www.web.facebook.com/fondationasista?_rdc=1&_rdr

Instagram: www.instagram.com/asistafoundation/

Twitter: www.mobile.twitter.com/asistafondation

LinkedIn: www.linkedin.com/company/fondation-asista-asista-foundation/?originalSubdomain=ca

TikTok: www.tiktok.com/@asistafoundation?lang=en

- Registered charity: 817846132RR0001
- Not ADI-accredited.
- Clients must cover cost of harness. Asista asks that the beneficiary helps with fundraising efforts. The beneficiary, however, undertakes to cover future veterinary fees, maintenance and the purchase of food. Government programs are available to some users and the foundation might request your eligibility.
- Positive reinforcement for training dogs.
- Please take note that we do not provide a certification service currently.



Services Offered

- PTSD service dog, Autism service dog, Facility service dog, and specialty service dog.
- Believes in rescuing dogs from difficult situations to then train them as service dogs. Supply certified service dogs on a short- and long-term basis.
- All dogs receive the same basic education training. Thereafter, they will receive specialized and tailored training according to the needs related to the mental health condition of the beneficiary with whom they will be paired. Frequent follow-up allows adjustments to be made as needed. Providing specialised training to service dog teams based on the needs of the client.
- To apply for a service dog, the first thing to do is to consult a doctor who can diagnose your condition. Subsequently, you will have to complete and send us our form that can be found under the Program tab.
- Foster family program: <http://d6u.54d.myftpupload.com/become-a-foster-family/>

Definition of Service Dog Recognized

Service dogs give individuals with impairments a greater autonomy. Our specialty service dogs help people with severe generalized anxiety disorder.

“Autism service dog - These Dog Guides provide safety, companionship, and unconditional love. They offer a calming relief for children in high anxiety situations, and reduce the stress commonly experienced in public places. A trained Facility Dog works with a specialized handler in their chosen field, building on canine – human partnerships. The Facility Dog has a set of skills and tasks aiding in intervention for their chosen professional practice. The work of a Facility Dog can include visitations or professional therapy in one or more locations such as Paramedic Teams, Police Teams, Courtrooms, Hospitals, Medical Clinics. Our PTSD service dogs help assist with:

- Re-integrate and socialize
- Recognize early symptoms of anxiety or emotional distress
- Interrupt nightmares
- Increase confidence and a sense of belonging to civilian society
- Assume leadership responsibilities”



MIRA FOUNDATION INC.

1820, Rang Nord-Ouest Sainte-Madeleine
QC, Canada J0H 1S0

Contact Information

Telephone: (450) 795-3725

Email: info@mira.ca

Website: www.mira.ca

Facebook: www.web.facebook.com/fondationmira/?_rdc=1&_rdr

Twitter: www.twitter.com/fondationmira

YouTube: www.youtube.com/channel/UCOPjj7HaKprKGNOCsOJxTNg

LinkedIn: www.linkedin.com/company/fondation-mira/?originalSubdomain=ca

- Non-profit organization.
- Not ADI-accredited.
- Not accepting new clients as of October 2022.
- Mira Foundation only trains and certifies dogs from its own breeding and which have been selected in several stages.
- Number of beneficiaries mentioned on the main page (1,350).

Services Offered

- Offering free guide dogs and assistance dogs to people living with visual and motor impairments as well as young people with autism spectrum disorder (ASD)
- Raising and training service/assistance dogs. Evaluation. Providing training to handler-dog teams. Follow-up services.
- To participate in the service dog program, you must: Have a permanent motor impairment; Have a significant and persistent inability to move; Have an up-to-date medical file (please download the medical report and have it completed by your doctor before starting your application); and, being able to take care of your dog.

Definition of Service Dog Recognized

“Studies conducted by the Mira Foundation have shown that service dogs provide many benefits for young people with ASD and their families, both physically and mentally.



More specifically, they help to reduce stress and anxiety and improve the quality of sleep, language skills and socialization.” “Service dogs help people with disabilities become autonomous because they are trained to:

- Pick up objects on the ground
- Serve as a support or rest
- Pull a wheelchair”

THE PACCK FOUNDATION

Giant Steps Foundation, 5460 avenue Connaught,
Montreal, QC, H4V 1X7

Contact Information

Telephone: (514) 935-1911

Email: ressources@giantstepsmontreal.com

Website: organizational website not operational as of October 2022. http://www.pacck.org/The?fclid=IwAR1IKaDkGpBHH200YMkk-AV8ugp_cFCZBuQh5qRjpb6q1u_tiLYXIYiHKTo

Facebook: www.facebook.com/giantstepsmontreal/posts/the-pacck-foundation-is-a-non-profit-community-based-organization-that-raises-an/443333832348732/

Twitter: www.twitter.com/GiantStepsQC/

YouTube: www.youtube.com/channel/UCQFIPwC8y_5993S7bZFSNjw

LinkedIn: www.linkedin.com/company/giant-steps-montreal

- Registered charity: 827328956RR0001
- Not ADI-accredited.

Services Offered

- Raising and training assistance dogs.
- Assisting with psychical and emotional development of child. Assistance dogs for children with PDD.
- Fostering a connection with within home, school, and community settings.



Definition of Service Dog Recognized

Not clearly indicated.

PSY'CHIEN

Contact Information

Email: contact@psychien.org

Website: www.psychien.org/

Facebook: www.facebook.com/Psychien/

Instagram: www.instagram.com/psychien/

LinkedIn: www.linkedin.com/company/psy'chien/?originalSubdomain=ca

- Non-profit organization.
- Not ADI-accredited.
- Once admitted, there is no wait time.

Services Offered

- Dedicated to the training and certification of psychiatric and general-purpose assistance dogs in several countries. This organization educates and certifies psychiatric assistance dogs for people with so-called “invisible” disabilities related to mental health.
- They also offer services for general-purpose assistance dogs, for mental health with assistance for visual impairment or for mobility. Individual dog owners are allowed to train their own dogs with helps and tips from the trainers of this organization.
- Independent training. Independent training with workshops. Integral training (providing trained dogs but program is closed indefinitely).
- Was unable to fully utilize the website as it was not as user friendly with respect to translating pages. Certain pages could be translated by using Google Chrome. No option for language selection on website. Initially, there was an option to select for either “France or Canada”. Choosing the Canadian option still led to predominantly information in French.)

Definition of Service Dog Recognized

Not indicated.



SOLUTIONS CANINE SM

Contact Information

Telephone: (418) 441-8982

Email: solutionscaninessm@outlook.com

Website: www-solutionscaninessm-com.translate.google/?_x_tr_sch=http&_x_tr_sl=fr&_x_tr_tl=en&_x_tr_hl=en&_x_tr_pto=nui,sc

Facebook: www.facebook.com/SolutionsCaninesSM/

- For-profit organization.
- Not ADI-accredited.
- Not accepting new clients as of October 2022.
- Force-free training approach.
- Member of several professional groups such as the Association Professionnelle des Comportementalistes Praticiens du Québec, the Regroupement Québécois des Intervenants en éducation canine, the Canadian Association of Professional Pet Dog Trainers, the Pet Professionnel Guild, the Canadian Kennel Club.

Services Offered

- Psychiatric service dog.
- Help in selecting assistance dogs and coaching handler-dog team
- “Selection of canine candidate; team coaching; certificate coaching for dog trainers”

Definition of Service Dog Recognized

Not indicated on website.

TOGO'S DOGS/LES CHIENS TOGO

CP 88034 Québec Succursale
Val-Bélair, Québec, QC, G3J 1Y9

Contact Information

Email: info@leschienstogo.com



Website: www.leschienstogo.com/en/les-chiens-togo-psychological-service-dogs/

Facebook: www.web.facebook.com/leschienstogo/?_rdc=1&_rdr

Instagram: www.instagram.com/leschienstogo/

Twitter: www.twitter.com/leschienstogo

YouTube: www.youtube.com/channel/UC5pArLYvcnJ8Qm1-O5xDr_w

TikTok: www.tiktok.com/@leschienstogo?lang=ja-JP

- Registered charity: 733294698RR0001
- Not ADI-accredited.
- Wait times not identified although one of the key goals of this organization is to reduce wait times for the dog owners.
- Mentioned helping more than 100 dogs.
- Client testimonials provided.

Services Offered

- Provide train dogs to individuals as well as train personal dogs if any owner is interested. Also, this organization turn abandoned dogs into psychological service dog.
- Evaluation of eligibility by working with a psychosocial worker. Finding a suitable dog in shelters. Providing training to dog and to the dog-owner team. "unlimited access to the two educators and to the psychosocial intervener is available throughout the life of the dog. A daily follow-up is carried out during the integration of the dog."
- Our services are available to people with a Generalized Anxiety Disorder, Post Traumatic Stress Disorder (Operational Stress) or Autism Spectrum Disorder.
- We do not certify any dog that has not been trained at home and we do not train any dogs already in the home.
- Please note that the minimum age of the children from the home for the adoption of a Togo dog is 6 years old. There is no possible exception to this rule.
- It is mandatory to obtain a reference from a health professional (psychologist, psychiatrist, doctor) who approves your project to adopt a Togo dog. A form Togo will be given to you and it is this form only which will have to be filled by the profession
- We do not accept any puppy in our program. In fact, we warn you against any school that offers services in this regard, because no one can tell if your puppy has the characteristics that can make him a good service dog before it has reached adulthood. To help you with your puppy's education, we refer every request to the team of competent canine educators of De Main de Maître.



- Our expertise is psychological assistance and our team is made out of psychosocial workers and canine educators. Physical assistance is very different and anyone with significant limitations at this level can not qualify for our program at this time.

Definition of Service Dog Recognized

Not indicated.

Manitoba & Saskatchewan

AUDEAMUS, INC.

P.O. Box 81102, World Exchange Plaza,
Ottawa, ON K1P 1A4

Contact Information

Telephone: 613 281 2161

Email: yl@audeamus.ca

Website: www.audeamus.ca/

Facebook: www.facebook.com/ audeamusservicedogs2020

Instagram: www.instagram.com/ audeamusservicedogs/

- Non-profit organization.
- Not ADI-accredited.

Services Offered

- Psychiatric service dogs for OSI and PTSD.
- Program for Military, First Responders & War Correspondents.
- Service dog training, ongoing training support, peer-to-peer support.
- Individual trains dog to become service dog with support from trainers.
- Also provide certified, trained service dogs.
- Users are part of a 52-week Service Dog progression period mentored by AUDEAMUS trainers.



- End-users are certified for a period of 3 years, including aftercare and follow-up.
- End-users are re-assessed annually by AUDEAMUS in partnership with the veteran's mental health practitioner and the Service Dog/veteran team are re-certified every 3 years.
- A Peer-to-Peer support system is embedded from the onset upon acceptance of a veteran's application to AUDEAMUS. This peer-to-peer model adheres to the military culture of fellow veteran support.

Definition of Service Dog Recognized

Not indicated on website.

MSAR

Unit 4-846 Marion Street, Winnipeg,
Manitoba R2J 0K4, CA

Contact Information

Telephone: 204-777-0553

Email: gl@msar.ca

Website: www.msarservicedogs.com/

Facebook: www.web.facebook.com/MsarServiceDogs/

Instagram: www.instagram.com/msarservicedogs/

Twitter: www.twitter.com/MSARServiceDogs

YouTube: www.youtube.com/channel/UCE7CG3iGXwU32DjDz8mnDVw/videos

LinkedIn: www.linkedin.com/company/msar-service-dogs

Pinterest: www.pinterest.com/msarservicedogs/

- Independent NGO.
- Not ADI-accredited.
- The MSAR trainers discuss the appropriate breed related to tasks, category, and allergies. The breeds we usually select are, Golden Retrievers, Labrador Retrievers, Australian Shepherds, and Doodles (Golden Retriever x Poodle, or Labrador Retriever x Poodle).



- Members of The Canadian Foundation for Animal-Assisted Support Services (CFAS); Canadian Association of Service Dog Trainers.
- They are the only agency directed by Indigenous elders, advisors, and First Nation leadership.
- Videos of featured dog-handler teams provided on main page.

Services Offered

- Service Dogs trained for the Public, Military, First Responders, Facilities. MSAR provides working dogs to police, military and private companies including - but not limited to, search & rescue, police K9's, attack dogs, explosives, narcotics, etc.
- MSAR services offered: service dogs, therapy dogs, dog training, dog board and training, working dogs and family dogs
- "Disciplines And Sectors To Benefit People, Pets In Service And Partners. International training school for Service Dogs & Trainers Training/Testing & Standards."
- Consult with your medical team and evaluate the needs and see if a service dog will fit into your long term treatment plan. If this is a go, you need a letter from your doctor (treating your PTSD or other disabilities). At the request of the medical teams, we have developed a standard form that we provide due to the fact that some doctors may not know what to write.
- Interview/Assessment for the need of dog is then done (in person or phone). For example, A person with PTSD would have this conversation to determine the category of PTSD the person falls into, the tasks needed for the service dog, the breed of the service dog required, how much the person can participate (or even able to) in the training.

Definition of Service Dog Recognized

Service dogs are reliable companions in increasing safety and quality of life that have not only been trained by extremely well educated and talented trainers but also by people who understand. "A service dog trained for "PTSD" can do a multitude of helpful tasks to help a person get through their every day life including, but not limited to:

- Grounding, distracting, or guiding their handler in an event such as dissociation or panic
- Provide tactile stimulation or deep pressure therapy
- Interrupting potential disruptive behaviour toward self or others
- Find objects for handler
- Alert to oncoming panic
- Blocking handler in public when people are too close
- Wake handler during a night terror and keeping handler calm upon awakening"



NO DOG LEFT BEHIND

710 Fairford Street West
Unit #3 Moose Jaw, SK, Canada

Contact Information

Telephone: 306-630-5801

Email: ndlb@sasktel.net

Website: www.ndlb.ca/service-dog-training (website not available as of October 2022).

Facebook: www.web.facebook.com/NoDogLeftBehindTrainingAndBehaviourConsulting/?_rdc=1&_rdr

- For-profit organization.
- Not ADI-accredited.
- Limited information acquired.

Services Offered

- Providing various dog training services
- No information provided on the website except for asking the user to sign up for the guide to learn more about service dogs, how to get them, and policies around service dogs in Saskatchewan.

Definition of Service Dog Recognized

Not indicated on website.

THE DOG'S DEN TRAINING SCHOOL

Pinkie Road, Regina, SK S4S 1K5

Contact Information

Telephone: (306) 586-7756

Email: dogsden@icloud.com



Website: www.dogsden.ca

Facebook: www.facebook.com/dogsdenttraining/about/?ref=page_internal

- For-profit organization.
- Not ADI-accredited.
- Operant conditioning for training dogs.

Services Offered

Have a specialty program that trains and certifies Service Dogs. These dogs are specially selected for the unique needs of our clients. Each dog undergoes an intense foundational training program that is based on the application of Operant Conditioning. Once the foundational training is complete, dogs are then trained for specific assistance and service dog work.

Definition of Service Dog Recognized

Not indicated on website.

Atlantic Canada – New Brunswick,
Newfoundland/Labrador, Nova Scotia,
Prince Edward Island

CANADIAN INTERVENTION AND ASSISTANCE DOGS

275 Rocky Lake Drive,
Unit 9 Bedford, NS B4A 2T3

Contact Information

Telephone: (902) 414-3647

Email: info@ciad.ca (unable to verify)

Website: www.ciad.ca/ (website unavailable as of October 2022)

Twitter: www.twitter.com/CIADSociety

- Non-profit organization.



- Not ADI-accredited.
- Currently not accepting new applications.
- Positive reinforcement for training dogs.
- Limited information available.

Services Offered

- Dedicated to providing high caliber service dogs for first responders who have been diagnosed with post-traumatic stress disorder (PTSD) in the line of duty.
- Promotes the professional use of dogs as a therapeutic resource.
- Creates positive relationships between people and their assistance dogs.
- Service dogs can be trained to intervene when their handler is experiencing distress related to their PTSD. Dogs can be trained to recognize when their handler is becoming uncomfortable, anxious or feeling unsafe in the environment.
- Annual skills testing and
- Recertification of teams.
- Ongoing training support.
- Insurance for public access training and continued coverage for the team
- post pairing.

Definition of Service Dog Recognized

“Service dogs can be trained to intervene when their handler is experiencing distress related to their PTSD. Dogs can be trained to recognize when their handler is becoming uncomfortable, anxious or feeling unsafe in the environment.”

MARITIME SPECIALTY SERVICE DOG SOCIETY

Contact Information

Telephone: 902-397-3729

Email: MaritimeServiceDogs@gmail.com



Website: www.mssds.ca/

(Update January 12, 2023: website not available)

Facebook: www.facebook.com/MaritimeSpecialtyServiceDogsSociety

- Non-profit organization.
- Not ADI-accredited.
- The recipient of a service dog is expected to contribute to the Society at a value of \$6,000.
- Wait times indicated but the duration has not been specified on the website.

Services Offered

- Trains service dogs for people in need, including PTSD, autism, mobility disorders, epilepsy, and more.
- Assist owners with training their own dogs by providing a trainer.
- Provide tests for owner-trained dogs for certification.
- Our trainers with MSSDS are primarily students and graduates of the Cloverfield Specialty Trainer Program. This program was designed by Heather A. Logan to develop individuals qualified to train service dogs using modern, positive, scientifically-based methods of training. Our trainers that have not graduated from Cloverfield have been carefully vetted and strictly adhere to our training practices.
- We currently do not have any MSSDS dogs in training. This is both good and bad news as we are having difficulty locating homeless dogs that we can work with. Ideally, we look for dogs between 7 months -1.5 years old. If you know of any that are looking for homes, please email us so we can evaluate them for our program. We do have several dogs in our program that are owner trained dogs.

Definition of Service Dog Recognized

“A Service dog is a dog that has been specially trained to assist its handler with a disability, whether physical or psychological. Service dogs have specialized training; in addition to normal obedience behaviours, they perform specific tasks for their owners. “



PAWS FUR THOUGHT

Contact Information

Email: Info.pawsfurthought@gmail.com

Website: www.pawsfurthought.ca/

Facebook: www.facebook.com/Paws-Fur-Thought-165464803600780/

- Registered charity: 82808-2727-RR0001
- Not ADI-accredited.
- Paws Fur Thought is proud to be one of the service dog providers recognized as part of the Wounded Warriors Service Dog Program.

Services Offered

Paws Fur Thought Service Dog Provider is a not-for-profit organization that pairs Military and RCMP Veterans diagnosed with OSI/PTSD because of their military or policing careers with service dogs.

Definition of Service Dog Recognized

“In addition to being trained and tested for public access, ALL “Service Dogs” are task trained to assist the disabled handler with their specific disability. This can include diabetic and seizure alerting, mobility assistance, autism, hearing impaired and OSI/PTSD intervention.”

SIGNAL SERVICE DOGS

Contact Information

Telephone: 709-728-8119

Email: signalservicedogs@gmail.com

Website: www.signalservicedogs.com/service-dogs

Facebook: www.facebook.com/signalservicedogs/

Instagram: www.instagram.com/signalservicedogs/



Twitter: www.twitter.com/DogsSignal

YouTube: www.youtube.com/channel/UCCIQ_WxqPSx1srcXumJ93Og

LinkedIn: www.linkedin.com/company/signal-service-dogs/

- For-profit organization.
- Not ADI-accredited.
- Cost of \$5,000.

Services Offered

- Psychiatric service dogs.
- Help clients (individuals with physical or psychological disabilities) select and train their own dogs (Co-train program).
- Initial assessment for suitability; assistance with training a dog as service dog; help with selecting the right dog.
- What are the eligibility criteria for the Co-Train program?
- 14 years or older.
- A letter from health professional stating your diagnosis and need for a service dog.
- Submit an application
- Have an assessment appointment to determine if you are a good candidate for the program.
- Dog must pass an evaluation to be accepted.
- If you do not have an acceptable dog, SSD will provide the instruction and guidance to help select the right dog for you and the services you require. (*Do Not adopt a dog without consultation)
- You must live in the St. John's area and/or be willing to travel weekly for 15 weeks to participate in Co-Train classes.
- Unless other arrangements are made in advance, the program fee must be paid in full at the beginning of the course.
- Signal Service Dogs (SSD) will provide an affordable and unique way for anyone, 14 years or older, suffering from a debilitating disability (mental and/or physical) that are of able body and mind, to have a service dog that will perform tasks specific to them and their needs.
- The program itself, is a 15 week Co-Train Course that will equip qualified clients with the knowledge and skills to train their own service Dogs.



- This follows the same model that Buckeye Service Dogs (BSD) in Ohio has used successfully since 2016.
- Free guide “Everything You Need to Know About Getting a Service Dog”: <https://mailchi.mp/04240c8289bc/free-guide-signal-service-dogs>

Definition of Service Dog Recognized

“A Service dog is trained to perform a task or do a job, that the owner can’t do on their own due to a physical, intellectual, or emotional impairment. Psychiatric service dogs: These dogs are trained to perform specific tasks that assist in the management of severe symptoms of depression, anxiety, PTSD, and OCD and more.”

North American & Online Programs

BAXTER AND BELLA

Contact Information

Telephone: 435-787-9000

Email: info@baxterandbella.com

Website: www.baxterandbella.com/

Facebook: www.business.facebook.com/theonlinepuppyschool/?business_id=233489584095005

Instagram: www.instagram.com/baxterandbella/

Twitter: www.twitter.com/baxterandbella

YouTube: www.youtube.com/channel/Uck9zkRR79i6nCxNv5Fa1icw

Pinterest: www.pinterest.com/baxterbella0069/

- For-profit organization.
- Not ADI-accredited.
- Cost varies depending on program/course chosen.
- Positive reinforcement for training dogs



- Affiliations of some trainers: Certified Dog Trainer Catch CTA; Canine Good Citizen Evaluator; Fear Free Certified Professional; Association of Professional Dog Trainers (APDT); International Association of Animal Behavior Consultants (IAABC) Supporting.

Services Offered

- “BAXTER & Bella offers an online puppy school inclusive of a seven-unit pet parenting training program, with over 65 lessons focusing on leadership, housetraining, manners, obedience and socialization.”
- “To provide dog owners with the proven training methods, materials and other resources necessary to become appropriately prepared, properly educated and sufficiently experienced in positive pet parenting, subsequently impacting our canine communities around the world for good and both achieving better animal ownership and experiencing the very best in canine companionship!”
- The trainers seem to be providing training for service dogs but information on the website seems limited.

Definition of Service Dog Recognized

Not indicated.

CANADA'S GUIDE TO DOGS

Contact Information

Email: canadasguidetodogs@gmail.com

Website: www.canadasguidetodogs.com/working-dogs/service-dogs/

Facebook: www.facebook.com/CanadasGuideToDogs/

- Resource website.
- Not ADI-accredited.

Services Offered

- No program available
- It is a resource website that provides a list of associations and organizations providing service dog services



Definition of Service Dog Recognized

“Service Dogs are trained to assist people who have a wide variety of mobility impairments and other disabilities, such as seizures, psychiatric disorders, life threatening medical problems, or chronic pain. These dogs provide services to disabled individuals helping them function with greater self-sufficiency; prevent injuries; and summon help in a crisis.”

CANADIAN ASSOCIATION OF GUIDE & ASSISTANCE DOG SCHOOLS

Different locations/provinces of Canada

Contact Information

Website: www.cagads.com

- Not ADI-accredited.
- Limited information about the association. Provides brief information about the associated schools and organizations. Not too many resources provided in the “Resources” section.

Services Offered

CAGADS is a one-stop resource to provide the general public with information on guide dog and assistance dog training organizations in Canada. In short, this association works as a hub of several other Canadian service dog organizations. Thus, service of individual organization varies depending on their mission and vision.

Definition of Service Dog Recognized

Not indicated.



CANADIAN ASSOCIATION OF PROFESSIONAL DOG TRAINERS

Contact Information

Telephone: (438) 926-7069

Email: boardchair@capdt.ca

Website: www.capdt.ca/service-dogs/

Facebook: www.facebook.com/CAPPDT/

YouTube: www.youtube.com/channel/UCwczCt56o8A7uNhZKVKKeWzA

- Charitable organization.
- Not ADI-accredited.

Services Offered

- Knowledge and networking resource for dog trainers.
- Service Dog Division is actively seeking trainers who have an interest in learning more about service dog training. Further, this organization sponsors learning opportunities, provide on-line resources and increase public awareness of dog-friendly and humane training techniques by reaching out to stakeholder communities such as Veterinarians, Animal Health Technologists, shelters, and dog owners.

Definition of Service Dog Recognized

“A service or assistance dog is a dog whose presence and training mitigates the effects of a person’s disability. These dogs can help a person with a vision or hearing impairment navigate the world, help a person on the autism spectrum self-regulate and maintain social ties, alert a person to a medical issue and more.”

CANADIAN EPILEPSY ALLIANCE

Contact Information

Telephone: 1-866-EPILEPSY (1-866-374-5377)



Website: www.canadianepilepsyalliance.org/about-epilepsy/epilepsy-safety/seizure-service-dogs/

Facebook: www.facebook.com/ceaofficialnews/

Instagram: www.instagram.com/ceaofficialnews/?hl=en

Twitter: www.twitter.com/ceaofficialnews

- Non-profit organization.
- Not ADI-accredited.

Services Offered

- No program available
- Resources on where to get a seizure service dog

Definition of Service Dog Recognized

“A ‘seizure dog’ has been specially trained to respond once a seizure has commenced by getting help, protecting the person during the seizure, or leading the person to safety during a complex partial seizure.”

CANADIAN SERVICE DOG FOUNDATION

Contact Information

Website: www.servicedog.ca

Facebook: www.facebook.com/servicedog.ca/

Services Offered

- Non-profit organization.
- Not ADI-accredited.
- Providing trained dogs; assisting with owner-trained service dogs; information resource for the public



- Assistance through “partnership with a program trained service dog or may be provided in support of those individuals wishing to train a service dog themselves. CSDF further maximizes this effort by offering practical courses in the training and use of service dogs along with a lifetime of post-placement support”
- For veterans & first responders living with a psychiatric disability

Definition of Service Dog Recognized

“This is a dog that has been specifically trained to help a disabled person with their specific type of disability.”

COOPERATIVE PAWS SERVICE DOG COACH ONLINE TRAINING PROGRAM

Contact Information

Email: info@cooperativepaws.com

Website: www.cooperativepaws.com/

Facebook: www.facebook.com/cooperativepaws

Instagram: www.instagram.com/cooperativepaws/

Twitter: www.mobile.twitter.com/cooperativepaws

- For-profit organization.
- Not ADI- accredited.
- Cost: Tuition: \$2750; Application fee: \$50
- Training includes force-free training methods, clicker training and reward techniques.
- Trainer credentials: CABC, CPDT-KA.

Services Offered

- PTSD service dog tasks, mobility tasks, and alert & response tasks.
- “Cooperative Paws Service Dog Coach™ is a service dog trainer certificate program developed by Veronica Sanchez M.Ed. CABC, CPDT-KA, an expert in service dog training. The program is for experienced professional pet dog trainers who would like to learn how to train service dogs. Successful graduates earn the respected SDC™ certification.”



- Service dog courses include service dog fundamentals, PTSD service dog tasks, the retrieve, mobility tasks, and alert & response tasks.

Definition of Service Dog Recognized

Not provided.

DUO DOGS (FORMERLY SUPPORT DOGS, INC.)

10955 Linpage Place,
St. Louis, MO 63132

Contact Information

Telephone: 314-997-2325

Fax: 314-997-7202

Email: info@duodogs.org

Website: www.duodogs.org/

- ADI-accredited
- Assist Canadians and Americans.
- While it takes more than \$40,000 and countless staff and volunteer hours to raise and train our dogs, there is no charge to our clients.
- Prospective client inquiry form: <https://duodogs.org/resources/forms/prospective-client-inquiry-form/>
- Use Labrador and Golden Retrievers.
- Every assistance dog trained by Duo Dogs meets or exceeds standards established by Assistance Dogs International, as well as criteria established by the Americans with Disabilities Act. All our assistance dogs have public access and can accompany their handler in all places of public accommodation.
- Duo Dogs places all its dogs at no cost to the client. The client is responsible for a \$100 application fee and the cost of equipment. All interested individuals must complete an application and upon approval and placement, agree to attend a two-week Team Training in St. Louis to receive their Assistance Dog.
- 200+ assistance dogs provided to clients (mentioned at the end of "About" page).



Services Offered

- Do not train person dogs to be service dogs.
- Train mobility, PTSD, and hearing service dogs.
- Duo Dogs provides open communication for the duration of every assistance dog placement, requiring annual client checks and recertification. Duo views every placement as a partnership for as long as the client and dog are a working team.
- Over the course of approximately two years, Duo Dogs trains Mobility, Hearing and PTSD service dogs.

Duo Assistance Dogs provide stability and independence—working with you when you're not able. We'll enhance your everyday enjoyment of life by providing the freedom to be your best and the mobility to go where life takes you.

Due to the specialized nature of Duo Dog's training program we are limited in the type of Assistance Dogs we are able to place.

Duo Dogs does not train Guide Dogs for individuals who are blind or visually impaired.

Duo Dogs does not train Medical Alert service dogs and are unable to act as a Medical Alert dog. They are not trained to notify their human partners or caregivers of a migraine, seizure, diabetic emergency or any other kind of medical emergency.

Duo Dogs does not train Balance Assistance Dogs. Duo dogs are not trained to provide balance support and are unable to tolerate body weight during standing, ambulation or stair climbing, to provide any type of bracing for fall prevention or transferring (in/out of a chair, getting up from a floor, etc.). To do so would injure the dog or endanger the client.

Duo Dogs does not train Emotional Support Dogs or Psychiatric Assistance Dogs for clients diagnosed with primary mood disorder's including but not limited to Anxiety, Depression, or Bi-polar Disorder. Duo dogs cannot be trained to provide personal protection. Duo does not train dogs for Autism Support or any mental health or trauma related diagnosis other than PTSD. At this time, the program is limited to placing PTSD Assistance Dogs with Veterans residing within 50 miles of the Duo Dogs facility. Since emotional support dogs are NOT covered under the Americans with Disabilities Act, we would recommend looking into an organization that provides Psychiatric Assistance Dogs.

Mobility Assistance Dog: An applicant for a Mobility Dog must be at least 14 years of age. Applicants seeking a Mobility Dog must have a documented disability for at least the past one year that hinders their mobility. Applicants must not be an active fall risk and must be able to transfer and brace themselves independently with or without the use of an assistive mobility device. The applicant must have good balance with or without the use of an assistive mobility device. Functional upper body strength and adequate motor control that allows for the handling of an Assistance Dog is required (assistive devices may be incorporated to assist with this, as needed). Applicants must possess the cognitive ability to provide for an Assistance Dog's safety and well-being. Mobility clients must be able to independently handle, care for, and verbally command an Assistance Dog.



“Family Placements” may be considered on a case-by-case basis in instances that a client, age 14 years or older, requires or receives some family assistance but personally possesses the capacity to independently command, handle, and care for an Assistance Dog. A client age 18 years and older must be able to independently handle and command an Assistance Dog in public at all times. Family Placements for clients between the ages of 14-17 years of age indicate that the guardian(s) of the minor client will retain and uphold the requirements of a “Family Street Certification”. A Family Street Certification requires that the adult guardian physically handle the Assistance Dog in public settings at all times alongside and in place of the minor client.

PTSD Assistance Dog (Veteran specific): Duo’s Post Traumatic Stress Disorder Program serves Veterans residing within 50 miles of the Duo Dogs facility. Duo does not train PTSD Dogs for the mitigation of any other psychiatric diagnosis or symptoms or as a result of any other type of trauma. Veterans applying for a PTSD Dog must be connected to and receive the on-going support of a mental health provider at the Veterans Administration or another mental health provider. A diagnosis of PTSD must have been made by a mental health professional at least ONE YEAR PRIOR to application. PTSD Dogs can reorient a client to time and place, reduce anxiety, intervene during nightmares and night terrors, increase confidence in public spaces, and provide a social bridge for positive interactions in the community. Our PTSD dogs cannot alert you to sudden noises, provide traffic safety, search rooms, or provide guarding or personal security.

Hearing Assistance Dog: Applicant must be able to provide current Audiogram. Duo Dogs does not place Hearing Dogs with individuals under the age of 18. Hearing Dogs placed must be the exclusive dog in the home. Duo Dogs can only alert you to noises they are trained to identify, for example the phone, door bell, your name, smoke detector etc.; our dogs cannot alert you to sudden or transient noises, provide traffic safety, or provide personal security.

Definition of Service Dog Recognized

Mobility dogs assist clients with activities like opening and closing doors, picking up dropped items, retrieving objects, undressing, and carrying bags. Hearing dogs alert people who are deaf or hard of hearing to important sounds such as doorbells, alarms, and phones. PTSD dogs serve local Veterans with a diagnosis of PTSD. The goal of these placements is to increase our client’s independence. Our dogs perform trained skills to complete specific tasks that are otherwise difficult or impossible for our client’s to complete because of their identified disabilities.



LITTLE ANGELS SERVICE DOGS

1088 US Route 302,
Bartlett, NH 03812

Contact Information

Telephone: 603-374-5156

Website: www.littleangelsservicedogs.org/

Facebook: www.facebook.com/littleangelsservicedogs.ca

Twitter: www.twitter.com/littleangelsSD

Instagram: www.instagram.com/littleangelsservicedogs/

Youtube: www.youtube.com/channel/UC8ZtXZMvPIx5Z2zZ4fzpkZg

- ADI-accredited
- Assist Canadians and Americans.
- Breeding program, but breeds not clearly indicated (pictures suggest Golden and Labrador Retrievers): <https://littleangelsservicedogs.org/our-dogs/our-breeding-program/>
- Information about recent graduates provided on the “Our Dogs” page.

Services Offered

Handler Training is where the disabled party learns how to work with their service dog, as a team. This generally takes 14 days, with training every day. This is when the dog learns to respond to the commands of the handler, and when the handler learns how to reinforce the training that the dog has already received.

- Autism, hearing, mobility, psychiatric, seizure alert, and diabetic alert service dogs.
- Service dogs in training foster program: <https://littleangelsservicedogs.org/get-involved/foster-program/>
- Prison service dog training program: <https://littleangelsservicedogs.org/get-involved/prison-program/>

Online application process: <https://littleangelsservicedogs.org/apply-for-a-dog/>

To receive a psychiatric service dog from little angels, you must:

- Have a life-inhibiting psychiatric condition, with documentation from your doctor supporting your diagnosis.
- Have strong communication skills and the ability to be consistent with a dog regarding training exercises.



- Have a family that loves dogs.
- Have patience to work through problems (even a trained dog is still a dog).
- Have finances to provide your dog with veterinary care and maintenance for the next 10-12 years.
- Be willing to travel to San Diego, California or Bartlett, New Hampshire for handler training with your child and at least one additional adult to provide child care while you are in your lessons.

Definition of Service Dog Recognized

Definitions provided for Autism, hearing, mobility, psychiatric, seizure alert, and diabetic alert service dogs.

PAWS4PEOPLE

1121C-324 Military Cutoff Rd,
Wilmington NC 28405

Contact Information

Telephone: 910.632.0615

Email: info@paws4people.org

Website: www.paws4people.org/

Facebook: www.facebook.com/paws4people

Twitter: www.twitter.com/paws4people

Instagram: www.instagram.com/paws4people/

Youtube: www.youtube.com/user/p4pfoundation

- Non-profit.
- ADI-accredited.
- Other credentials: AAIL Full Member; PsychArmor Certified Veteran Ready Organization; Guidestar Platinum; Great Non-Profits Top-Rated; CFC; SECC; and, Animal Charities of America.
- Assist Canadians and Americans.



Services Offered

- Specialize in training customized Assistance Dogs for two general groups: children and adolescents with physical, neurological, psychiatric, and/or emotional disabilities; and Veterans and Service Members with Chronic/Complex Post-Traumatic Stress Disorder (C-PTSD), Traumatic Brain Injuries (TBI), Military Sexual Trauma, and Moral Injury.
- paws4people foundation raises, trains, and places Assistance Dogs with children, veterans, military dependents, and civilians living with disabilities. The organization provides certification, insurance, and support for the client/dog teams for the duration of their career.

Definition of Service Dog Recognized

Assistance dogs can help with a number of conditions and circumstances, but over the last two decades, we've successfully taught our clients to navigate physical, emotional, neurological and psychiatric disabilities with a canine companion.

Many recipients have "invisible disabilities" so that their use of an Assistance Dog and access to public venues is questioned more readily than a handler whose disability is visible. Therefore, we feel it is important for people to recognize and understand that these dogs, when employed correctly and within the confines of the law, are providing invaluable services to their users by assisting them in their recovery and return to their previous lifestyles. This is yet another example of priceless, well-deserved independence.

PILOT DOGS

625 West Town Street,
Columbus, OH 43215

Contact Information

Telephone: 614.221.6367

Email: online contact form (www.pilotdogs.org/connect/)

Website: www.pilotdogs.org/

Facebook: www.facebook.com/pilotdogs/

LinkedIn: www.linkedin.com/company/pilot-dogs-inc./

- ADI-accredited
- Non-profit.



- No associated costs for students.
- Assist Canadians and Americans.

Services Offered

We focus on developing exceptional guide dog teams, and teaching skills for independence and safety. Our training program consists of three phases: Puppy Raising, Formal Dog Training, and Team Training. Our goal is to create strong, confident teams.

We proudly provide world-class Pilot Dogs to people who:

- Are legally blind
- Are physically and mentally capable of receiving benefit from a Pilot Dog
- Are at least 16 years old
- Have had previous O&M training

Application details: <https://www.pilotdogs.org/student-application/>

Definition of Service Dog Recognized

A Pilot Dog can be a life-changing companion for people who are blind or visually impaired, providing confidence and independence.

SERVICE DOGS CANADA

P.O. Box 29,
HVNP, HI 96718

Contact Information

Telephone: (647) 846-7781

Email: info@servicedogscanada.org

Website: www.servicedogscanada.org/

- For-profit organization.
- Not ADI-accredited.
- Service dog ID package: \$250 (\$199 at discount). Additional charges apply based on further add-ons.



Services Offered

Service Dogs Canada recognizes that owners may train their own dog and supplies them with the appropriate identification to allow their dogs to accompany them anywhere they wish to go.

Definition of Service Dog Recognized

“The term Service Dog encompasses a broad range of assistance animals that have been trained to assist their owners with their disabilities.”

SERVICE DOG TRAINING INSTITUTE

Contact Information

Telephone: 250-753-5246

Email: servicedogsti@gmail.com

Website: www.servicedogtraininginstitute.ca/about-us

YouTube: www.youtube.com/user/supernaturalbc2008/featured

- For-profit organization.
- Not ADI-accredited.
- Cost: “Estimated cost for all our online self-paced classes is \$600 over 2 years. Zoom consults extra.” Single self-paced class is CDN\$40. Two-level class bundles: CDN\$75. Three-level class bundle CDN\$105. If starting with a puppy, “A realistic estimate varies from \$3500 to \$6000 for the first two years for someone who is learning how to train their own dog. The more support you need, the more it will cost you.”
- Positive, ethical training approaches with both human and dog and teach handlers to be able to read and respond appropriately to their dog’s communication.

Services Offered

- Self-paced program.
- Mobile and computer-friendly classes.
- Online courses.



- Webcam (zoom) consultations/private coaching.
- Continuing education units for professional dog trainers.
- 55 years plus owner service dog training program.
- Free resources.
- Teach handlers to read and respond appropriately to their dogs' communication.
- Human partners are responsible for the emotional and physical well-being of their service dogs.
- Resources for professional dog trainers. Service dog suitability evaluation. Intensive training packages.

Definition of Service Dog Recognized

“A service dog is a broader category of dogs that includes any dogs that are specially trained to work in public with their handlers. A police dog, search and rescue dog and assistance dog are all considered ‘service dogs’.”

“An assistance dog is a type of service dog is a dog that is considered a medical device for a person with a disability”.

THE CANADIAN VETERAN SERVICE DOG UNIT

Address: 108-190 Menten Pl,
Nepean, ON K2H 6H1

Contact Information

Email: info@cvsdu.ca

Website: www.cvsdu.ca/

Facebook: www.facebook.com/CanadianVeteranServiceDogUnitCVSDU/

- Non-profit organization.
- Not ADI-accredited.
- Stories about handler-dog teams provided on the page, “Vet & his dog”.



Services Offered

- CVSDU exists to provide trained service dogs & support to military and first responder veterans suffering from Post Traumatic Stress Disorder (PTSD) and Operational Stress Injury (OSI).
- Service dog training, ongoing training support. Yearly re-evaluation.

Definition of Service Dog Recognized

Helps people with PTSD feel mentally and physically better. Highly trained and certified to respond to members' anxious situations, the dogs are trained to provide a perimeter and take care of members in crowds, these ever-watchful companions wake the member from nightmares and snap the member out of flashbacks. Some dogs help members with mobility-related disabilities as well. "Some of our dogs help members with mobility-related disabilities as well."

THE JOYS OF LIVING ASSISTANCE DOGS

1999 25th St SE, Salem,
OR 97302 and P.O. Box 12023 Salem, OR 97309

Contact Information

Telephone: (503) 551-4572

Website: www.joydogs.org/

- ADI-accredited.
- Assist Canadians and Americans.
- Unclear if for profit or not.
- Associated costs unclear.
- Trained dogs provided and owner training option. Our service dogs are bred specifically for temperament and are trained by inmates in two of Oregon's Correctional institutions as well as at the Oregon State Hospital.
- Applicant, dog, and program criteria: <https://www.tfaforms.com/4909284>
- Client testimonials provided on main page.



Services Offered

Our mission is to provide skilled, devoted service dogs to support and assist persons living with disabilities -- creating cohesive teams focused on building a life of greater freedom and independence.

Definition of Service Dog Recognized

Persons with disabilities rely on these special animals to perform a multitude of tasks and provide practical aid. When an ideal match is made, the mobility and freedom the dogs' efforts afford, help provide a new and profound sense of independence to the owner, creating a pathway toward a safer and more empowering way of living.

THERAPEUTIC MEDICAL ALERT SERVICE DOGS

Contact Information

Email: rholang@inbox.com

Website: www.tmaservicedogs.weebly.com (The website is under maintenance and not indicated when it would be available again.)

Facebook: <https://www.facebook.com/groups/177006089024186/>

- Agape' Therapeutic Medical Alert Dog Society - associated non-profit organization.
- Not ADI-accredited.

Services Offered

- Therapeutic medical alert service dogs. Raising and training service puppies and dogs.
- Programs with youth-at-risk.
- For veterans/civilians with disabilities.

Definition of Service Dog Recognized

"A Service Dog undergoes 1000's of hours of training, specialized socialization, and trained to do tasks to help enable an individual suffering from a physical challenge or living with a mental illness to be able to live with more independence. A Service Dog also has to be certified (In Canada), and has to wear a jacket/ vest/back pack/ I.D. clearly identifying him/her as a Service



Dog. It is illegal for a pet owner to put a vest on their animal that claims the pet dog is a Service Dog. It is a federal offense.”

Diploma Programs, Associations, Funding Support, & Informational Websites

AUTISM CALGARY

3639 26th Street NE
Calgary, Alberta | T1Y 5E1

Contact Information

Telephone: (403) 250-5033

Email: info@autismcalgary.com

Website: www.autismcalgary.com/information/child-and-youth/serviceproviders/service-dogs/

Facebook: www.facebook.com/autismcalgary/

YouTube: www.youtube.com/channel/UCs9_8_AUjmUK9V_y4NxrC7w

- Registered charity: 141096701 RR0001.
- Not ADI-accredited.

Services Offered

- Providing information about service dogs; providing further resources (such as organizations offering service dog services within Canada)
- Only provides resources.



Definition of Service Dog Recognized

“Service animals are animals (most usually medium-large dogs) trained to help their handlers by improving their safety, supporting their mental health, and/or maintain their day-to-day independence. While guide dogs (also known as “seeing-eye dogs”) are the most widely-recognized type of service animal, many other training regimens exist to serve a variety of special needs. The most relevant to the ASD community are probably Autism Service Dogs (most typically used for children, to help with social development and to prevent bolting) and Mobility Service Dogs (trained to help those with limited mobility, and able to perform a number of small household tasks).”

CANADIAN ASSOCIATION OF SERVICE DOG TRAINERS

59 Beechmont Crescent,
Ottawa, ON, K1B 4A7

Contact Information

Telephone: 204-777-0553

Website: www.casdt.ca/

- Not-for-profit organization.
- Not ADI-accredited.
- Cost for membership.

Services Offered

- Collaboration with stakeholders to ensure best practices and standards for service dogs
- Policy, public access, and research; Professional service dog trainers' organization
- “Service dog trainers' organization that in turn will work with end users of service dogs, directly related stakeholders and organizations, and governmental regulators of service dogs”

Definition of Service Dog Recognized

Not provided.



CANADIAN HARD OF HEARING ASSOCIATION

75 Albert Street, Suite 901
Ottawa, ON, K1P 5E7

Contact Information

Telephone: 1-800-263-8068

Email: info@chha.ca

Website: www.chha.ca/hearing-dogs-101/

Facebook: www.facebook.com/CHHANational/

Instagram: www.instagram.com/chhanational/

Twitter: www.twitter.com/chha_amec

Youtube: www.youtube.com/channel/UCNC_PTCmICqpscX_wpa5ooQ

· Not ADI-accredited.

Services Offered

- Primarily an advocacy group. May be able to provide additional information on service dogs for people hard of hearing.
- Getting a hearing dog is not easy. In Canada, there are only two “program trained” service dog providers: PADS in BC and Lions Club in Ontario. There is a 2+ year wait for a program dog and so you must be patient! Another option is owner training (made easier with the assistance of a private trainer). You need solid dog training skills, great patience and must know a bit about what you need your dog to help you with. Alternatively, you could pay a private trainer to train a dog for you; however, the general price range for this is \$5000 - \$10000+, which does not include the cost of the dog!
- While having a hearing dog to support your needs is great, you have responsibilities to care for the dog just as any normal dog. They must be fed and watered and given bathroom breaks, mental stimulation, and affection. You must constantly upkeep your hearing dog’s training weekly – if not daily – or your hearing dog will lose its skills, and require retraining.

Definition of Service Dog Recognized

Hearing dogs are trained to support hard of hearing and deaf individuals by alerting them to sounds their handler cannot hear such as alarms, door knocking, doorbells, oven timers, handler’s name being called, approaching cars or people, and crying babies. Training is



customizable such that alerts can differ for each sound. For example, a hearing dog might respond to a doorbell alert by poking the handler with its nose and leading handler to door. If the phone rings, the dog could slap the handler with a paw and lead handler to the phone. Name call recognition could involve the dog spinning on the spot.

EPIC SERVICE DOGS

British Columbia, Canada

Contact Information

Telephone: (250) 889-0944

Email: epiceservicedogs@gmail.com

Facebook: www.facebook.com/EPICServiceDogs/about?ref=page_internal

- Non-profit organization.
- Service dog fundraising support, only.

Services Offered

A non-profit volunteer organization that helps to provide funding for British Columbians in need of a Service Dog trained to meet the MSAR standard. Especially those who face barriers in the normal channels and may never get a service dog.

Definition of Service Dog Recognized

Not indicated.

MEDICINE HAT COLLEGE

299 College Drive SE Medicine Hat,
AB, Canada T1A 3Y6



Contact Information

Telephone: (403) 529-3811

Email: info@mhc.ab.ca

Website: www.mhc.ab.ca/ProgramsandCourses/Academic-Programs/Programs-of-Study/Service-Dog-and-Canine-Studies-Management

Facebook: www.facebook.com/MHCollege

Instagram: www.instagram.com/mhcollege/

Twitter: twitter.com/mhcollege

YouTube: www.youtube.com/mhcca

·Not ADI- accredited.

·Associated tuition fees

Services Offered

- Service Dog and Canine Management diploma.
- “This two-year program prepares students for a variety of careers ranging from owning and operating a kennel, dog grooming business or training operation, to training dogs that assist individuals living with a variety of disabilities including autism, PTSD, diabetes, epilepsy, those who are hard of hearing, or have physical or medical disabilities.”
- “Work integrated learning will be an integral part of the experience, providing students on the job training. Learners will have an opportunity to work directly with the dogs, which will be placed with an actual client at the end of their schooling.”

Definition of Service Dog Recognized

Not provided.



THE SERVICE DOG ASSURANCE GROUP

Contact Information

Website: www.theservicedogassurancegroup.com/?gclid=Cj0KCQjA09eQBhCxAARIsAAYRiymzY8OhROwookVuJy036612ghP8cxEbejmg20IN-U-kIsOHs8UgUykaAuoQEALw_wcB

Facebook: www.facebook.com/sharer/sharer.php?u=https%3A%2F%2Ftheservicedogassurancegroup.com%2F

Twitter: www.twitter.com/intent/twitter.com/intent/tweet?hashtags=therapydogs,ServiceDog,emotionalsupportdog,dogs&url=https%3A%2F%2Ftheservicedogassurancegroup.com%2F

- For-profit organization.
- Not ADI-accredited.

Services Offered

- No specific program
- “To help, educate and assist people with ADA and U.S. Federal Service Animal and Emotional Support Animal Laws, Rules, Regulations and Forms” Assistance with service animal registration, travel, housing, access and access issues, and legal representation
- For individuals with disabilities who may want information or services related to their service/assistance dogs (besides training)

Definition of Service Dog Recognized

“Assistance Dogs not only provide a specific service to their handlers, but also often greatly enhance their lives with an increased new sense of freedom and independence. The three types of Assistance Dogs are GUIDE DOGS for the blind and the visually impaired, HEARING DOGS for the deaf and hard of hearing, and SERVICE DOGS for people with disabilities other than those related to vision or hearing.”



WOUNDED WARRIORS CANADA

ONTARIO

310 Byron Street South, Suite 4, Whitby, Ontario, L1N 4P8

ALBERTA

10047 81 Ave, Edmonton, Alberta, T6E 1W7

BRITISH COLUMBIA

#1900 – 1500 West Georgia Street, Vancouver, BC, V6G 2Z6

Contact Information

Telephone: 1-888-706-4808

Email: info@woundedwarriors.ca

Website: www.woundedwarriors.ca/our-programs/ptsd-service-dogs/

Facebook: www.facebook.com/WoundedWarriorsCanada/

Instagram: www.instagram.com/woundedwarriorscanada/

Twitter: www.twitter.com/WoundWarriorCA

YouTube: www.youtube.com/user/WoundedWarriorsCan

- Registered charity: 82808-2727-RR0001
- Not ADI-accredited.
- Waitlist: “All intake, including the management of waitlists, are conducted by the respective PTSD Service Dog training providers. Wounded Warriors Canada does not provide funding to train individual dogs.”
- No cost - provides funding to PTSD Service Dog training providers.
- Service dog providers they work with: AB & BC Guide Dogs, Paws Fur Thought, National Service Dogs, Fireteam K9, and Les Chiens Togo

Have developed their own training standards: <https://woundedwarriors.ca/wp-content/uploads/2021/12/WWC-DOG-STANDARDS-2021.pdf>

Services Offered

- Provide funding for PTSD Service Dog Providers. Providers seeking funding support must meet these criteria: <https://woundedwarriors.ca/wp-content/uploads/2020/12/WWC-BECOMING-A-SERVICE-DOG-PROVIDER.pdf>
- Does not provide funding to train individual dogs. Individuals who would like a service dog can contact Wounded Warriors who will contact an affiliated service dog organization (e.g., Courageous Companions)



- Serve Canadian Armed Forces members, Veterans, First Responders, and their families.
- PTSD service dogs.
- Have developed their own service dog prescriber guidelines: <https://woundedwarriors.ca/wp-content/uploads/2019/06/WWC-PRESCRIBER-GUIDELINES.pdf>

Definition of Service Dog Recognized

“Properly trained PTSD Service Dogs can and do change and save lives. Peer Support Facility Dogs play a key role in breaking down barriers and the stigma attached to mental health conversations, paving the way for people to speak freely and openly. Facility Dogs goal is to mitigate the impacts of traumatic events and help reduce the risk of members of the first responder community developing long term PTSD. The dogs promote the improvement of physical, social, and emotional ability in first responders.”





**An Environmental Scan
of Canadian Service Dog
Organization Websites**